



**Strengthening Teaching Competences
in Higher Education
in Natural and Mathematical Sciences**

Co-funded by the
Erasmus+ Programme
of the European Union



Short-cycled CPD course (for submission)

**Professional Development in Educational
Interaction and Communication**

UGENT

**Center for Continual Professional Development
of Teaching Staff**

Faculty of sciences and mathematics, UNI

September 2022



Professional Development in Educational Interaction and Communication

Data training course: 5 days course (see the time schedule below)

Place: Faculty of Sciences and Mathematics, University of Niš [address: Visegradska 33, 18000 Nis]

Organiser: Ghent University - Department Educational Studies (Prof. dr. Martin Valcke; dr. Britt Adams; Maxime Moens)

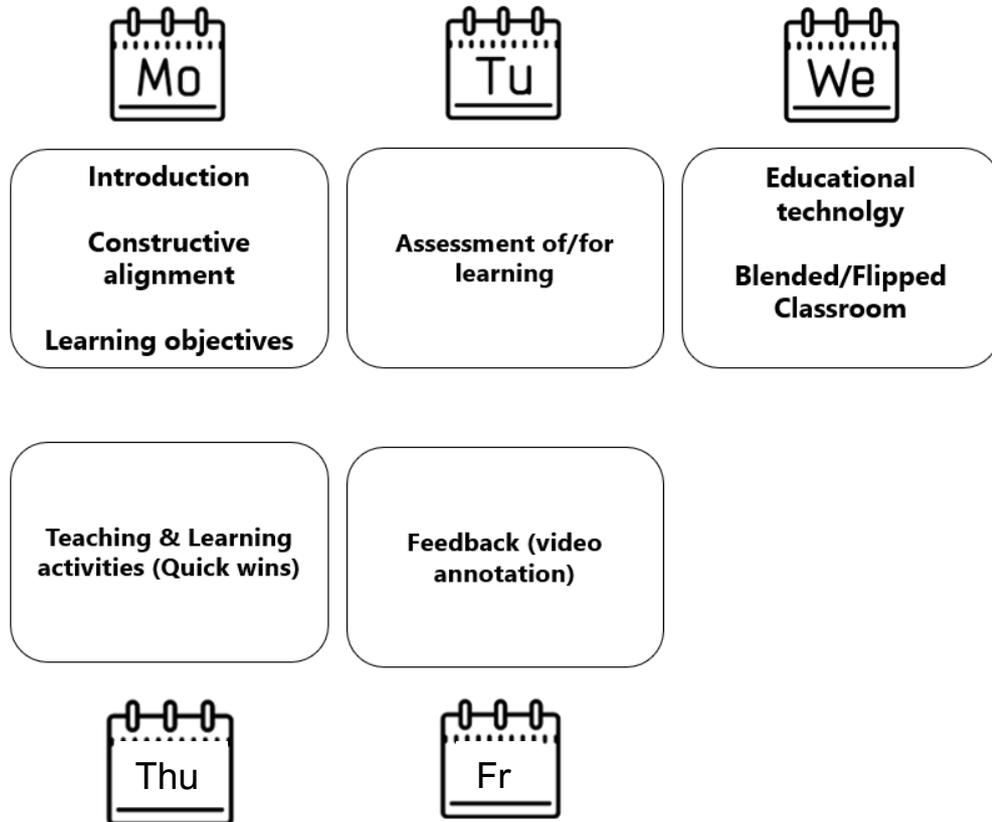
Language: English

What to bring with you?

- Laptop (the face-to-face workshop is supported by an online course created on the learning management system of Ghent University – once registered, you will receive an email how to get access to this online part that we will intensively use during the face-to-face workshop too)
- Headphone/Earset
- Nothing, if the course is organised in a computer laboratory (classroom equipped with computers)

Active or not? That's the question!

Curious about how students can be activated during lectures, seminars or in the evaluation process? In this workshop you get familiar with (technological) quick wins that encourage your students to think critically, reflect, collaborate with fellow students, etc.



Monday: The principle of constructive alignment will be theoretically framed during the Monday session. In short, constructive alignment means that the predetermined learning objectives are in line with the teaching and learning activities as well as the assessment strategies.

Tuesday: As constructive alignment prescribes that learning objectives are in line with assessment strategies too, we zoom in on the difference between assessment of and for learning during the Tuesday session. In particular, attention will be paid to several assessment for learning strategies, going from some formative quick wins (e.g., one-minute paper, quiz) to the use of peer-/self-assessment or portfolio assignments.

Wednesday: We suddenly became incredibly dependent on technology during the COVID-19 period. During the last day of the workshop, we will discuss how technology can continue to play a role in higher education by zooming in on the use of blended/flipped classroom, knowledge clips, etc.

Thursday: We will do exercises related to the construction of learning objectives. When it comes to teaching and learning activities, some quick win activities that can be used during lectures/seminars will be discovered in depth.

Friday: The focus will be on giving feedback to students and how the tool 'VideoAnt' can be helpful in this process.



Short biography of professors

Martin Valcke (°1957)

Martin Valcke is full professor in the field of 'Instructional Sciences' at Ghent University, Belgium and Head of the Department of Educational Studies in the Faculty of Psychology and Educational Sciences. Building on his PhD-work in the field of educational information sciences, his actual field of research focuses mainly on the Innovation of Higher Education and the integrated use of Information and Communication Technologies (ICT).

Britt Adams (°1991)

Britt Adams is a postdoctoral researcher in the Department of Educational Studies at Ghent University, Belgium. From 2018 to 2022, she is working on the Masters of Didactics project, in which she designs, implements and researches a professional development programme aimed at university teachers. Her current research interests lie in the area of professionalisation of higher education teachers.

Maxime Moens (°1995)

Maxime Moens is a teaching assistant in the Department of Educational Studies at Ghent University, Belgium. Since 2020, she is working on the Masters of Didactics project, in which she designs, implements and researches a professional development programme aimed at university teachers. Her research interests include the professionalisation of higher education teachers and wellbeing school policies.



Carousel brainstorm



What is it?

Carousel Brainstorming is a cooperative learning activity that can be used to discover and discuss background knowledge prior to studying a new topic. This technique allows for small group discussion, followed by whole-class reflection.

Example

Before beginning a lesson on the civil rights era, you might post the names of some key people and events from this time in history to draw out students' background knowledge.

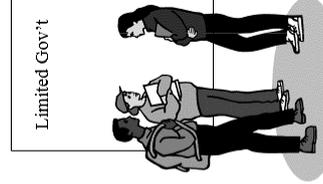
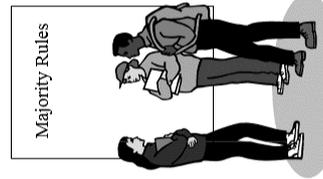
How does it work?

Small groups of students rotate around the classroom, stopping at various "stations" for a designated period of time (usually 1-2 minutes). At each station, students activate their prior knowledge of a topic or concept and share their ideas with their small group. Each group posts their ideas at each station for all groups to read.

Technology Spin: Take away the chart paper and go digital!

Google doc or Google presentation: To get students moving, each student open a specific slide or be in charge of one question on their own computers and have each student rotate through the computers in their teams.

Video?
Scan me!





Metaplan



Background and purpose

This technique was developed in Germany in the 1970s by two brothers, Wolfgang and Eberhard Schnelle. Metaplan is a method for collecting and processing ideas and opinions and people are working together.

The pillars of the Metaplan approach:

Actively involving all participants and their opinions.

Visualization of topics plays an important role in structuring the meeting and keeping the speed up: use of oval, cloud-shaped, rectangular cards of various colors; paper in A2 boards, etc.

Moderators (facilitators) administer the groups and ensure that good communication, cooperation and high levels of understanding are achieved.

6-step guide

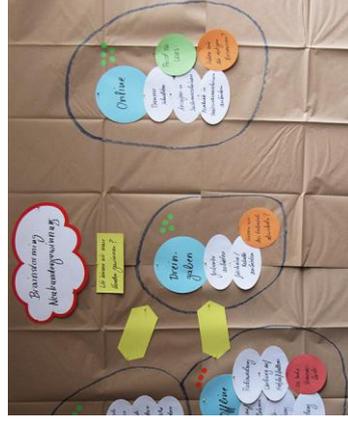
Introduction. Set the scene, give the rationale, describe the objective.

Create individual input. One leading sentence concerning the issue at stake should be proposed. The sentence should end with “ ... ” in order to invite the participants to continue with their own ideas (e.g., if I want to judge the quality of an eco school the first things I look at are...). The participants work individually and can write as many ideas as they like to keep it manageable). Only one idea should be on each card.

Group the ideas together. The participants are invited to form groups with 6-8 people. The groups pin their cards on prepared boards and name a coordinator/group speaker. They should organize their ideas into relevant topic headings. During this process no comments or criticism should be made on the proposed ideas but group members are allowed to ask questions to clarify understanding of the ideas.

Discuss the ideas presented. The group should now discuss what has been written. The group can also prioritize certain ideas and proposals in order to define a common vision plan. For example, each participant can allocate 10 votes (using a coloured mark, or a cross with a colour pen), with no more than 3 votes being given by each participant to the ideas.

Share the results. Short presentations are given by each group enabling the plenary group to understand the total picture, followed by plenary discussion.



Technological spin

If there is still time after doing your exercise, you can explore these technological tools. No panic, we will discover these tools further during this week.

- <https://stormboard.com/>
- <https://padlet.com>
- <https://en.linoit.com/>
- ...

Sources:

- <http://www.hostingtransformation.eu>
- <https://horae.nl/wat-is-metaplan/>



Concept maps



How does it work?

Concept map is a visual organization and representation of knowledge. It shows concepts and the relationships among them. You create a concept map by writing key words (sometimes enclosed in boxes such as circles, boxes, triangles, etc.) and then drawing arrows between the ideas that are related. You add a short explanation by the arrow to show how the concepts are related.

Tutorial: Scan me!



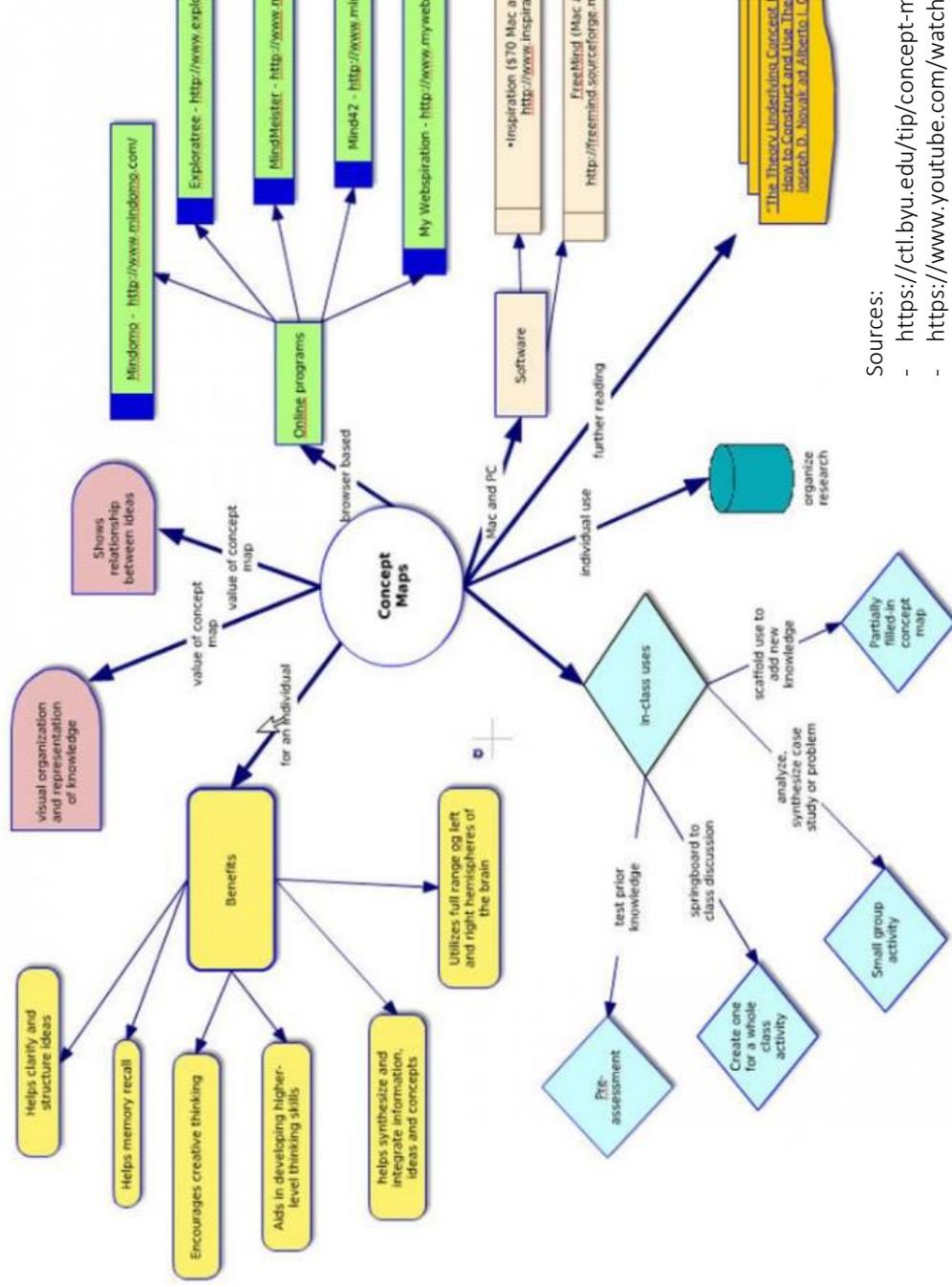
Technological spin

coggle.it is an online tool for creating sharing mindmaps and flow charts. Works online in your browser: there's nothing to download or install.



How does it work?

Since students might not know how to create a concept map, it is beneficial to model the process. Students understanding the process, concept maps can be used to activate students' prior knowledge. When discussing a topic, ask students to create a concept map individually or in group. Then, as you provide information, they can add to or modify their map to reflect their understanding about the topic. For more information, see concept map below).



Sources:

- <https://ctl.byu.edu/tip/concept-r>
- <https://www.youtube.com/watch>



Focused freewriting



What is it?

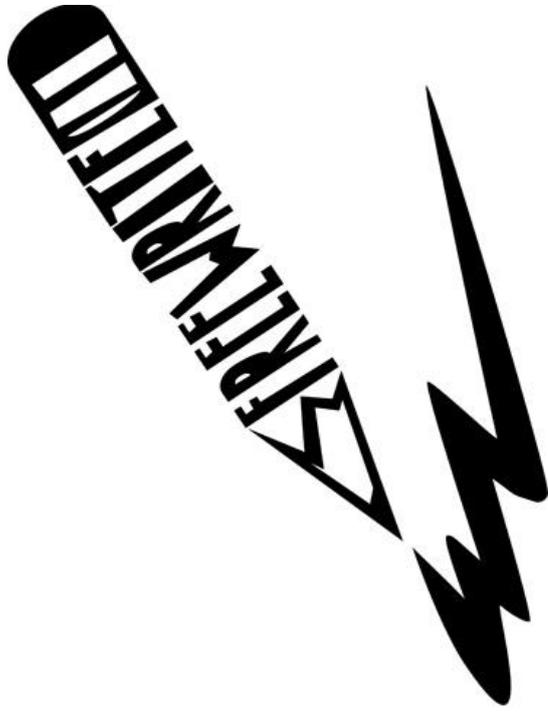
Focused freewriting is writing about a particular subject or question which has been posed. It simply means putting pen to paper and writing whatever comes into your head. It is a useful tool for generating ideas and discovering new insights. The key is to keep writing, even when you feel stuck or at a loss for words. The goal isn't so much learning or writing (e.g., spelling, grammar), but coming to learn, understand, remember and figure out what you don't yet know. The duration of a focused freewriting activity varies from three to fifteen minutes.

Pre-lesson brain dump: Writing-to-learn activities can be used before a learning experience to get students to 'warm up' by thinking about what they know or think they know or to write about a new topic.

Source: <http://writing2.richmond.edu/wac/freewrit.html>

Examples of prompt to provoke focused freewriting

- ❖ Write everything you know about cells.
- ❖ Had you been a peasant during the French Revolution, what do you feel your greatest fear would have been?
- ❖ What assumptions do you make about the author of the piece you have just read?
- ❖ ...





In a context
and/or
In the news



In a context

?

Since the lesson, the teacher outlines a “real life” situation you need the knowledge/skills that are covered in the



Master of Science in Social Work and Social Welfare

Lesson: Applying for benefits

Teacher tells the story of a mother of two children whose husband wants a divorce. (S)he asks the question: What benefits can a woman apply for and what steps should she take to receive these benefits? This assignment can be carried out in a classroom. Many students will probably not have the experience of the various benefits and the steps that have to be taken. They can write things down on the basis of prior

In the news

What is it?

The teacher presents a newspaper article, news video advertisement that relates to the subject of this lesson. She finds out whether the students have heard the message and what they think about it. What questions does this appeal to the students? After a short discussion of about 5 minutes, the teacher can start with the link to the theoretical lesson.

A screenshot of a BBC News article. The article title is "China's Moon mission sees first seeds sprout" and it is dated 15 January 2019. The article is categorized under "China" and "India". There are social media sharing icons for Facebook, Twitter, and Email. A small video player is visible at the bottom of the article preview.

Example

Context: *Bachelor of Science in Physics and as*



Sources:

- <https://activeerjeles.nl/werki>
- <https://activeerjeles.nl/werki>



Initial Measurement



What is it?

The students find a test on their table when they enter the classroom. This test consists of questions related to content for the students. The students are instructed to make the test without preparation. The test can contain two comprehension questions or a number of multiple choice questions. Do not make the test too difficult to assure the students that this test does not count. Give the students a few minutes to answer the questions. After that, the students can compare their answers in pairs. It is important that the students discuss why they have chosen the answer(s). After this consultation moment, the teacher shares the correct answers to the questions (e.g., on an answer sheet, or in class to the plenary group). The students share which questions they had right or wrong. The students who had a good answer have the chance to explain in class why (s)he chose this answer.





A picture is worth a
thousand words



What is it?

At the end of the previous lesson, the teacher gave the assignment to the students to find an image that fits the subject of the next lesson. This image may not contain text. It may be a drawing or a picture. Let the student bring their images to the class. At the beginning of the lesson, the teacher divides the class into groups of about 4 students. Every student receives the assignment to tell about his/her image for one minute and why (s)he has chosen this image in relation to the subject. After one minute it is time to switch to the next group member, until all members have got their turn.

Example

Context: bachelor of engineering sciences
Next lesson: Bridge construction



Suspension bridge

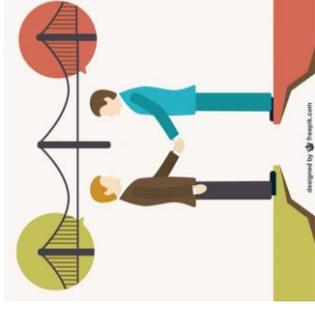
Geierlay in Germany

Student: I walked over this bridge last year and I constantly wondered how it was constructed.



Ponte Morandi in Italy

Student: How is it possible that this bridge collapsed in the summer of 2018?



Student: the theme

reminds me of building bridges between people.



Lie Beast

What is it?

During the introduction to a subject, the lecturer deals with some untruths in his/her story. It is up to the student to find out what the untruths are in the teacher's story. This format can also be applied in a text or video. Present something to the students as if it is truth and tell them later how much false statements there are. Let the students investigate which of the texts or videos are fake news.

Ghent University

Under the credo 'Dare to think', Ghent University challenges everyone to question conventional views and to dare to take a nuanced stand. It is because of 'daredevils' who sometimes defy dominant views and strong convictions, that the world progresses and we learned that the earth is flat and that we aren't the centre of the universe.

Social experiment @Ghent University (Spring 2018)

During their lessons, three professors introduced dubious, provocative or even wrong statements as 'Steve Jobs already had foreseen the image of 'smartphone' in 1984, you effectively became zombies/slaves, addicted to your smartphone' (Lieven De Marez – Media, technology, and innovation) or 'Darwin's theory of evolution does not make sense' (Prof. dr. Johan Braeckman – Philosophical anthropology). Do students dare to correct professors when they make controversial statements? Only a few students dared to openly contradict the professor in a crowded audit video, scan QR code). Students think that the professor will be right.





Knowing, want to
know, what have I
learned?



What is it?

This strategy consists of three phases:

- 1 The teacher writes the subject that will be treated in the lesson on the board. The students receive a sheet with three columns. To begin with, the students fill in the first column "Knowing". What do they already know about the subject? The students write at least three things here.
- 2 Then the students fill in the second column: "Want to know". What do the students want to know about this subject? The students fill in these two columns, the lesson will start.
- 3 At the end of the lesson the students take the paper again and write what they have learned in this lesson. When they return to the classroom, the students hand in the papers to the teacher. In this way, the teacher gains a good insight into the students' prior knowledge, their learning questions and what they have learned in the lesson.

<i>Knowing</i>	<i>Want to know</i>	<i>What have I learned?</i>



Word chain



What is it?

students stand in the classroom. The teacher appoints the theme of the lesson and mentions a word, concept or person related to this theme. The first student to name a new term, word or person which starts with the last letter of the word mentioned by the teacher. This chain is continued until all students have had their turn. To make the chain run smoothly, a time limit can be set on the answers. For example, a student must name a term, word or person within 10 seconds. If it is not possible to do this within 10 seconds, then the student is finished and must sit down. The last remaining student is the winner. Alternative Pim Pam Pet: When entering the classroom, the teacher gives a letter to each student. The student who enters first receives the letter A. The next student receives the letter B, etc. Difficult letters as X and Y can be skipped. When the Z is reached, the teacher starts again with the letter A. As soon as all students are seated, the teacher writes the subject of the lesson on the board. Now, each student needs to mention a concept, word or person which starts with the letter on the board. The last remaining student is the winner of the lesson subject.

Example

Context: Bachelor of Bioscience Engineering

Course: Climatology

Concept mentioned by the teacher: *Climate change*

Word chain of students: **Earth** - **Human** - **Nature** - **Environment** - **Tornado** -

Atom - **Extreme conditions** - **Sea levels** - **Sun** - **Nuclear** - **Rainfall** -

Lightning - **Global warming** - **Gas** - **Storm** - **Meteorologist** - **Temperature** -

Electric vehicles - ...

Pim pam pet: **Atmosphere** - **Biodiversity** - **Contamination** - **Dioxide** -

Ecology - **Flood** - **Global warming** - **Heat** - **Industry** - ...

Technology Spin: Word Clouds with the aid of Mentimeter

Word Clouds (also known as wordle, word collage or tag cloud) are a visualization of words that give greater prominence to words that are used more frequently. For Mentimeter Word Clouds, the words that are used more frequently by audience members using their smartphones. This type of visualization can help presenters to quickly collect data from their audience and highlight the most common answers and present the data in a way that can be understood.

See [https://www.mentimeter.com/](https://www.mentimeter.com/features/word-cloud)

[features/word-cloud](https://www.mentimeter.com/features/word-cloud)





Interview



What is it?

The students need to imagine that they will be interviewed on television about the lesson topic. In group, the students need to write down 5 questions that can be asked on television. By doing so, the teacher gets insight into aspects students didn't know yet about the topic.

Example

Context: *Bachelor of arts in History*

Course: *History of Belgium*

Five questions:

- On which date Belgium declared independence?
- What is the oldest city in Belgium?
- Which colonial activities did Belgium have?
- What was Belgium's role in World War II?
- What was/were the reason(s) for the 2007-2011 Belgian political crisis?





Who/What
am I?



What is it?

When entering the classroom, the teacher/assistant sticks a post-it on the back of each student. On these post-its, concepts, persons or terms are written that are related to the subject of the lesson. It is up to the students to guess what is on their card. They can do this by asking questions to their fellow students. To make it more difficult, students can be restricted to ask only one question per fellow student. Another variation may be that students' questions can only be answered with 'yes' or 'no'. As soon as a student has guessed what is on his/her card, they get another card from the teacher.

Example

Context: Bachelor in Political Science

Course: Introduction to World Politics (Small group of students)

Keywords/terms/persons/concepts could be: Herman Van Rompuy (first President of the European Council) – Donald Trump – Arab Spring – Globalization – Kyoto Protocol – Schengen Area – ...



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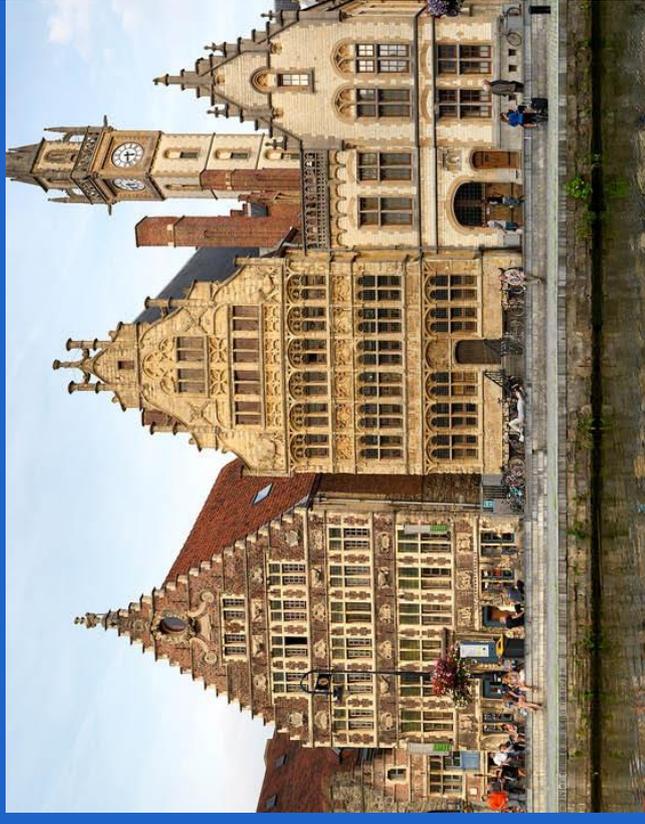
LEARNING

After this session,

- Explain how you learning environ
- Formulate learn course unit.
- Activate your sti



UNIVERSITY





GHENT IN 2 MINUTES

OFFICIAL
SELECTION
NEW YORK CITY
DRONE FILM FESTIVAL
2016



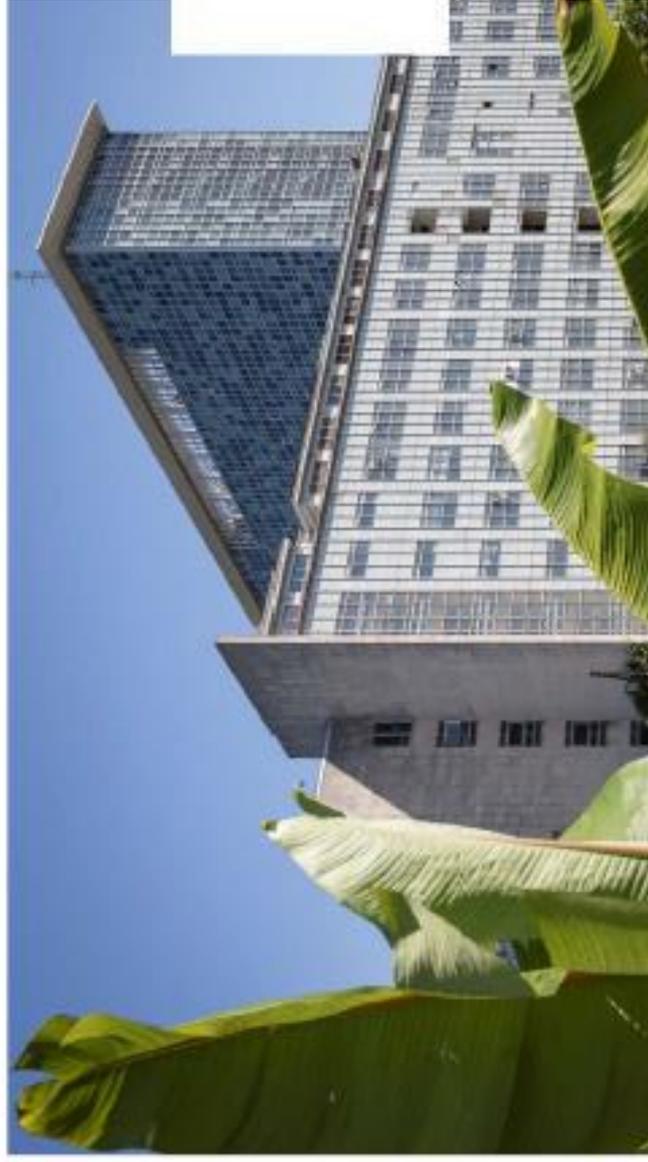
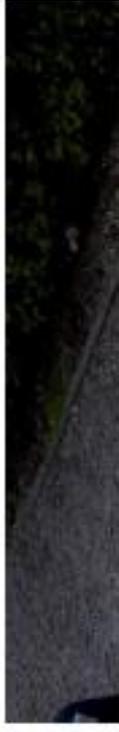
- Founded in 1817 (Latin-speaking State University of Ghent)
- In 1930: First Dutch-speaking university in Belgium
- Anno 2022:
 - 11 faculties – 85 faculty departments
 - > 9,000 staff members (+ 6,000 in Ghent International Campus)
 - > 44,000 students
 - Campuses in the Ghent region, but also in Ostend, Bruges, and South Korea

University Forum (UFO), Sint-Pietersnieuwstraat 25, 9000 Ghent



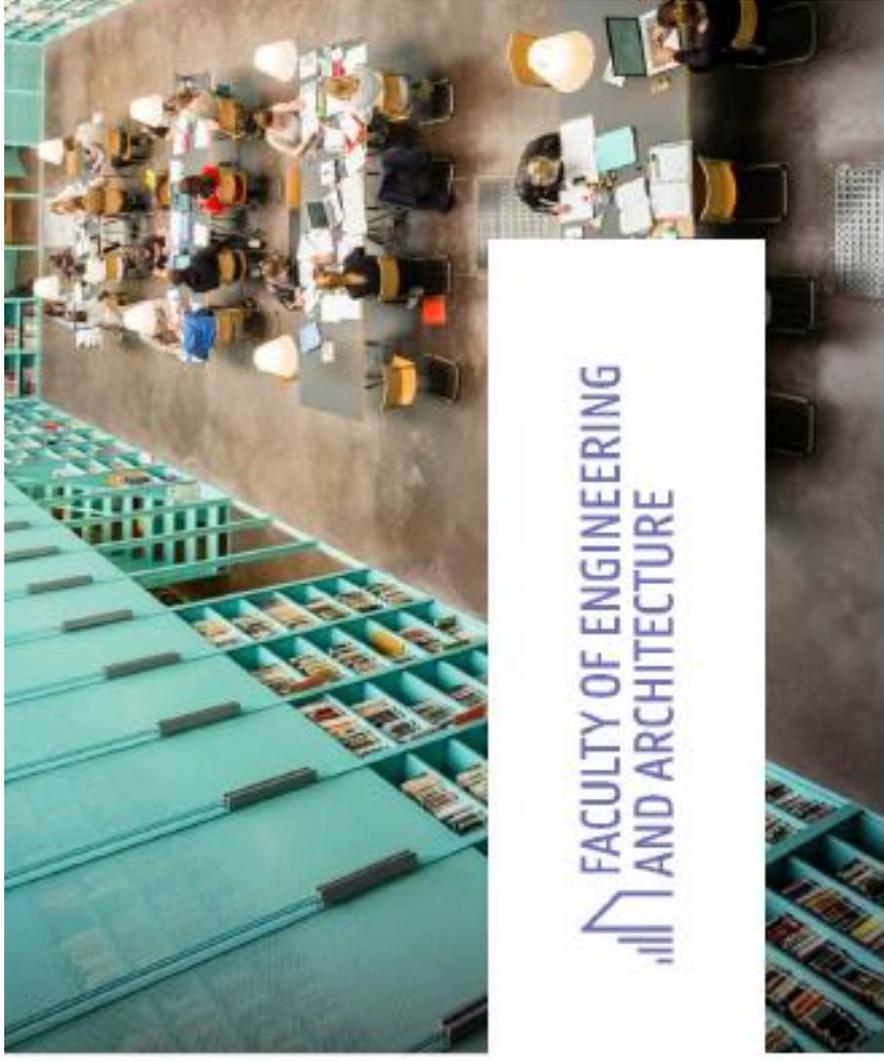


**FACULTY OF
LAW AND CRIMINOLOGY**

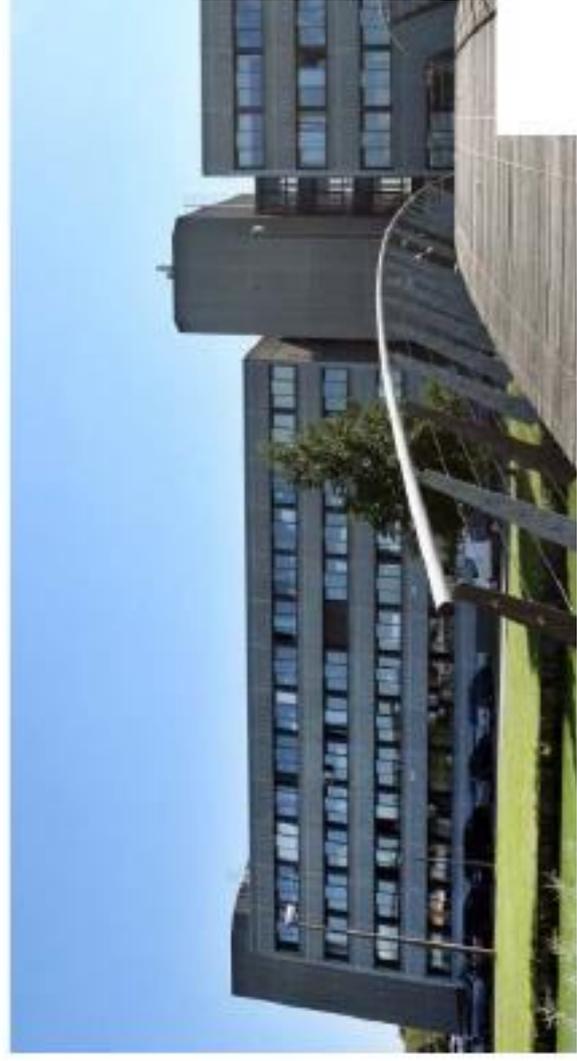


**FACULTY OF ARTS
AND PHILOSOPHY**

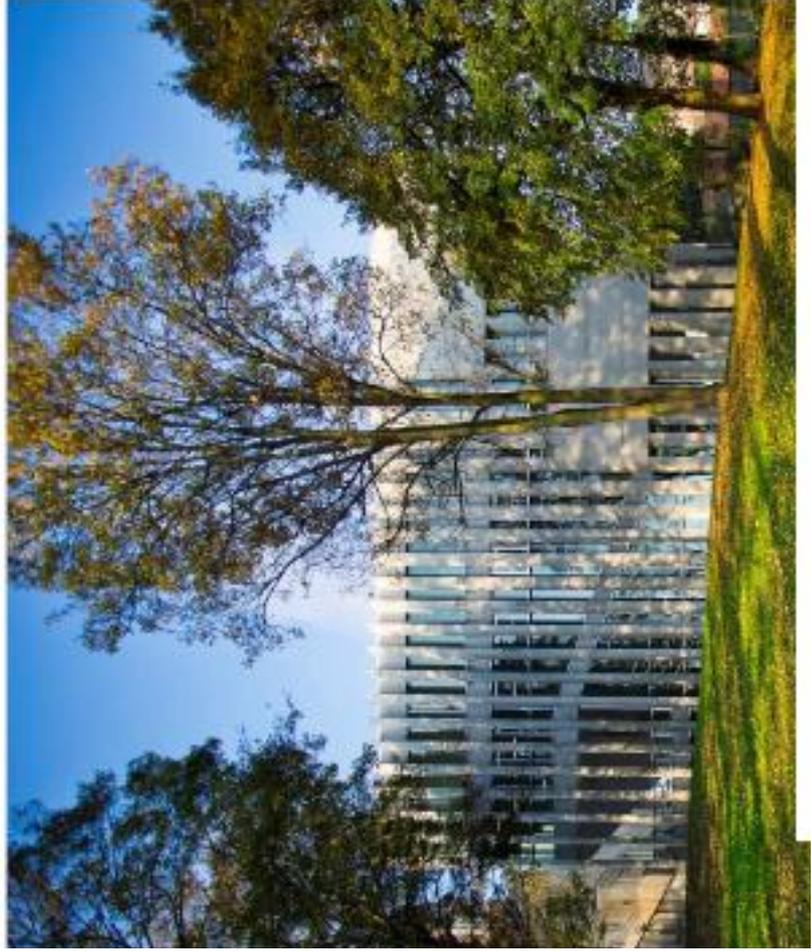




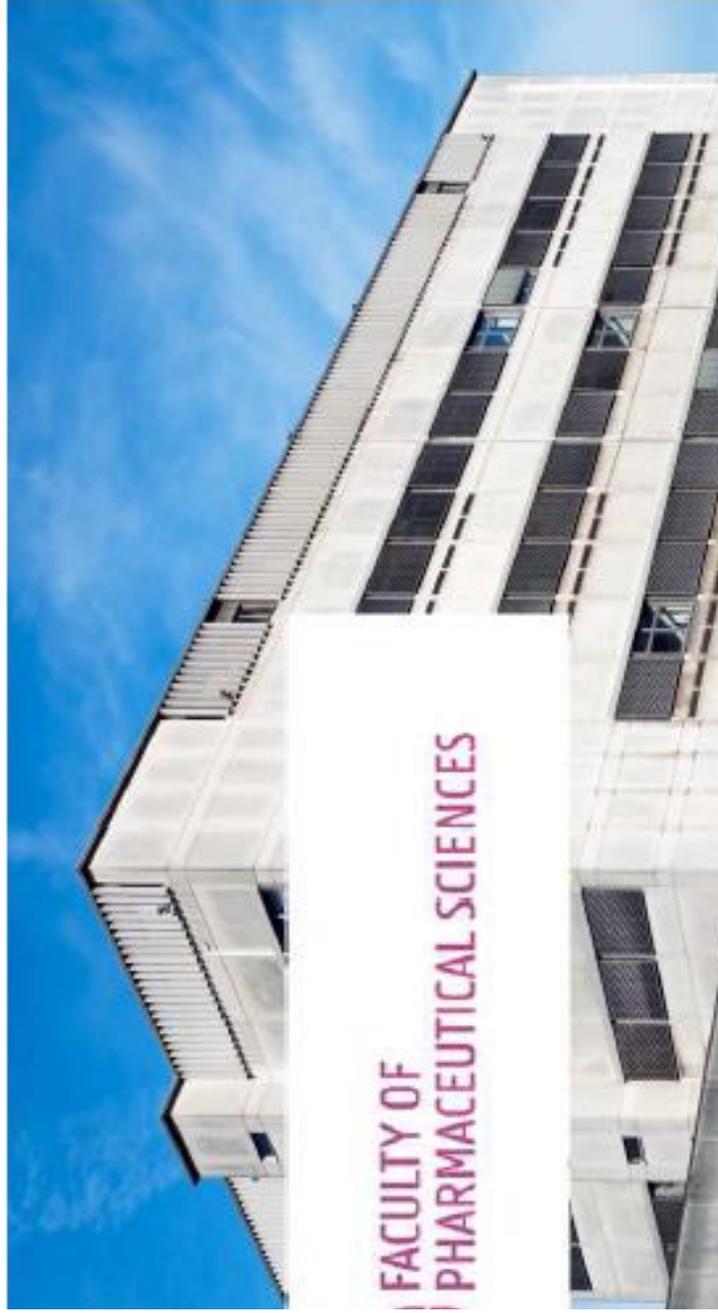
 FACULTY OF ENGINEERING
AND ARCHITECTURE



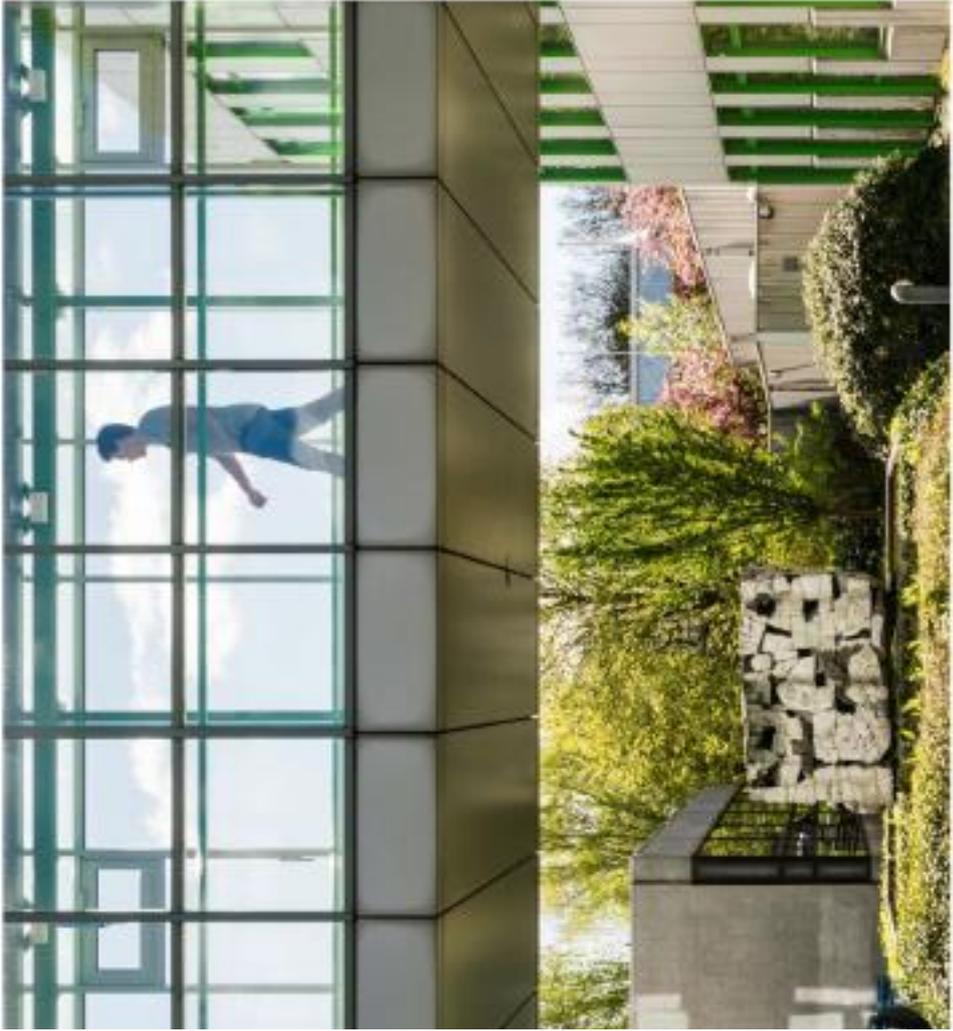
FACULTY OF MEDICINE
AND HEALTH SCIENCES



 BIOSCIENCE ENGINEERING



K, OSTEND, BRUGES



Area

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nk

the credo of Ghent University. Critical and independent brains study, do research, rethink is in our DNA and we encourage everyone to do the same.



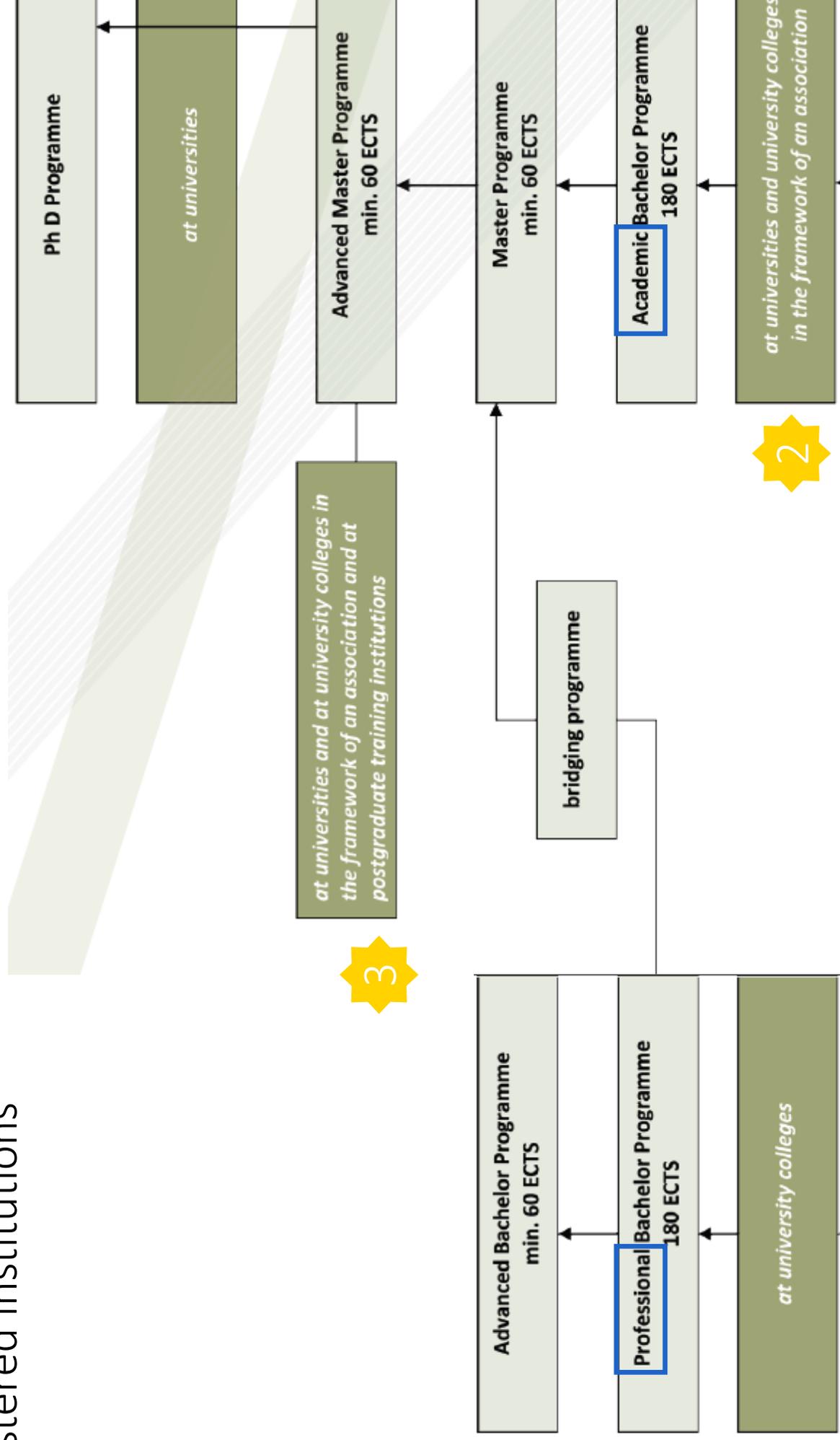
| de Walle





1) Master degrees (in line with Bologna process, uniform European framework)

2) registered institutions



S	116
	113
	3
	277
	205
	76
	38
es	36



(n > 6.800)

ERASMUS EXCHANGE

STUDENTS (2019-2020)

1.450 from 61 countries

Italy, Spain, Germany, France,

China

PhD (2019-2020)

± 2.384

Mostly active in BioScience

Engineering, Engineering &

Architecture, Sciences

China, the Netherlands, Italy,

Iran, India

REVIEW?





Prof. Dr. Martin Valcke
*Innovation in higher
education*



Dr. Britt Adams
*(Professional
development) in higher
education*



Maxime Moens
*Wellbeing policy in prin
and secondary
schools*

Britt Adams (31 years – Ghent)

- Education & work experience:
 - 2009 – 2014: Bachelor/Master Education Sciences
 - 2013: Internship in adult education; designing a training for beginning teachers
 - 2014 – 2018: PhD in Educational Science: (Advertising literacy)
 - 2018 – 2022: Masters of Didactics
- Hobbies: Strong, Cooking, Sien (°2020)
- Animal: Turtle
 - Land versus Sea
 - Green
 - Slow (perfectionistic side)





- Education & work experience:
 - 2013 – 2019: Bachelor/Master Education:
 - 2018: Odisee University of Applied Sciences; research coaching tool for teachers.
 - 2019 – 2020: Specific teacher training project: Laura Thomas
 - 2020: Masters of Didactics: replacement I
 - 2021: Researcher short term project: Well-being in Flemish schools
 - 2022: Masters of Didactics (50%) and assistant training (50%)
- Hobbies: Hiking, Clarinet, Animals
- Animal: squirrel
 - Caring





ARE YOU?

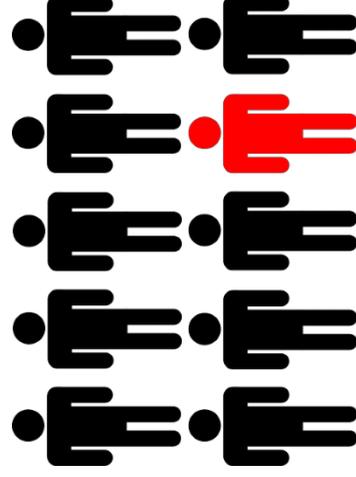
e.g., Name, University, Department, not course unit(s)
: **the three** following ways to introduce yourself

@UGent: This exerci
lesson of the cour:
(Educational Science
students)

Animal



Unique



True/not true



Which characteristics of the
chosen animal typify your

✓ A unique characteristic that
distinguishes you from the

✓ Formulate th
statements a

> Present yourself

Add dates and restrictions...

Present yourself

Via this forum, we invite you to prepare your short introduction write down your introduction.

Step 1: You will see a box 'Enter a subject'. Write down the (first- and last name or a nickname, the name that we may use Department

Step 2: Upload a picture of yourself (by clicking on this icon

Step 3: Present yourself by using one of the following strategies

Animal

Unique



Overview

Bookmarks

Course Schedule

Table of Contents

Introduction

Monday: First class session

> Slides

> Present yourself

SHARE
SCREEN

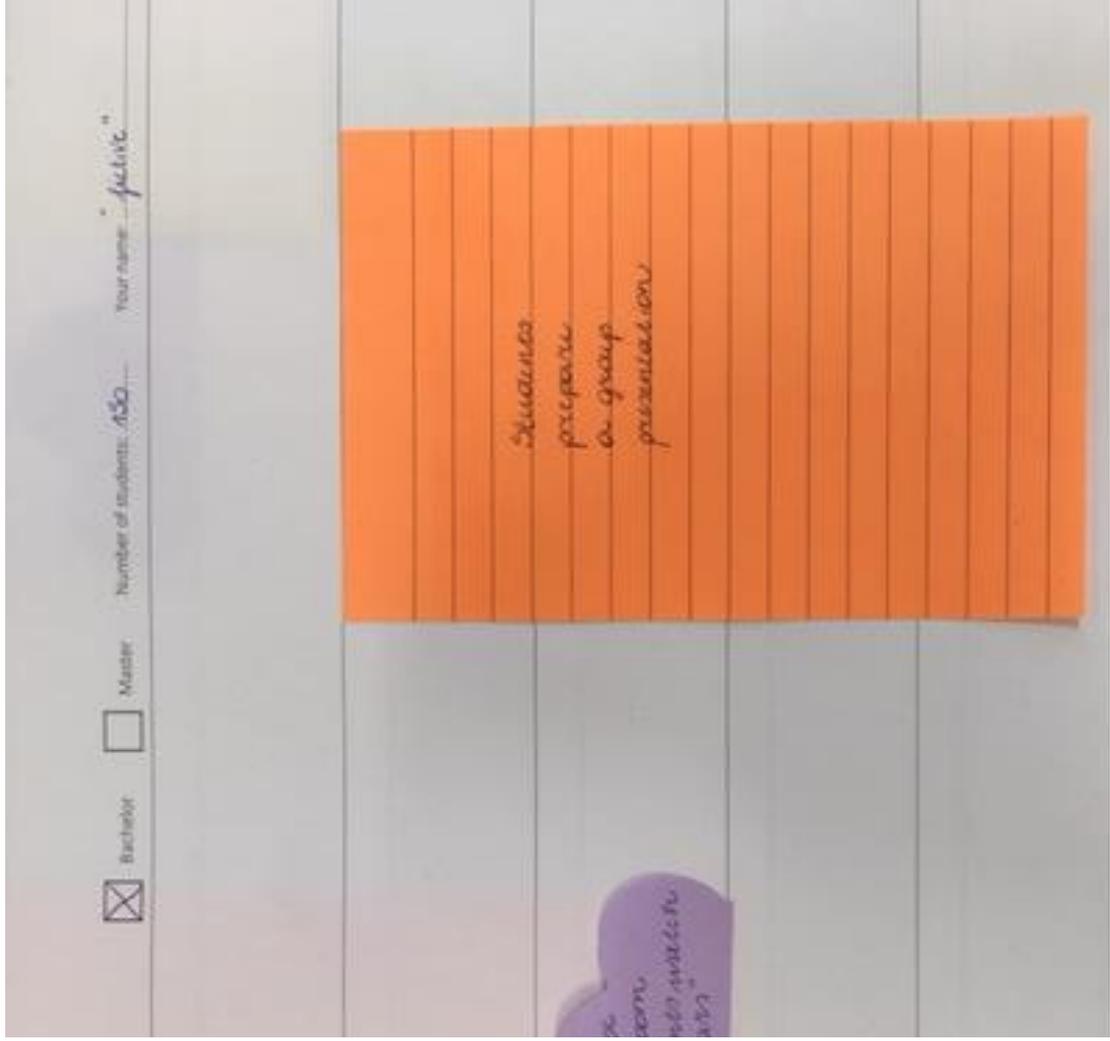
he online course?

The screenshot shows a course page for 'Masters of Didactics - Cohort 16'. At the top, there is a navigation bar with icons for a grid, a speech bubble, a bell, and a profile picture of Britt Adams. Below the navigation bar is a search bar with the text 'Search for a course' and a magnifying glass icon. A red box highlights the search bar, and a red arrow points to the search results below it. The search results show 'Masters of Didactics - Cohort 16 - MastersofDidactics-Cohort16'. Below the search bar is a list of course-related links: 'Guide academic year 2020-2021', 'News', 'Support', 'Privacy statement', 'Enroll in course', 'Unenroll from course', 'Create course', 'Schedule lecture capture', and 'Dissertation submission'. There is also a link for 'Archiva Ufora-announcements'. Below the list is a section for 'Activiteitenviewer' with a circular progress indicator. At the bottom, there is a section for 'Nieuw 2020-2021' with a blue button that says 'Bekijk wat nieuw of aangepast is in academiejaar 2020-2021'.

Where can I find the content of the

The screenshot shows a course page for 'Masters of Didactics - Cohort 16'. At the top, there is a navigation bar with the text 'Ufora Content Calendar Announcements Groups Ufora tools Other tools'. A red box highlights the 'Content' menu item. Below the navigation bar is a search bar with the text 'Search Topics' and a magnifying glass icon. Below the search bar is a green box with the text 'Module for each day (PPT, materials, etc.)'. Below the green box is a section for 'Monday: First class sess' with the text 'Add dates and restrictions...'. Below this is a 'Table of Contents' section with a list of items: 'Introduction', 'Monday: First class session', '> Slides', and '> Present yourself'. Below the table of contents is a blue box with the text 'What is the theme of this day (part) about? In your own practice, you may have already exper often differs from the other contact moments. Du'. At the bottom right, there is a blue button with the text 'Bekijk wat nieuw of aangepast is in academiejaar 2020-2021'.

one of your course unit(s) with the aid of A3 template and post-its (c



ME OF YOUR OWN DEVICE UNIT



Teaching & Learning
activities



Assessment & Feedback



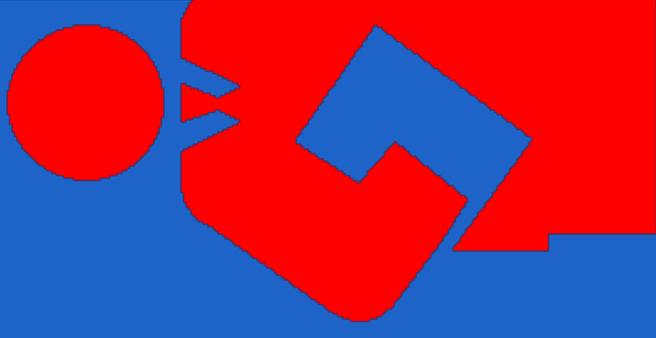
work with colleagues.

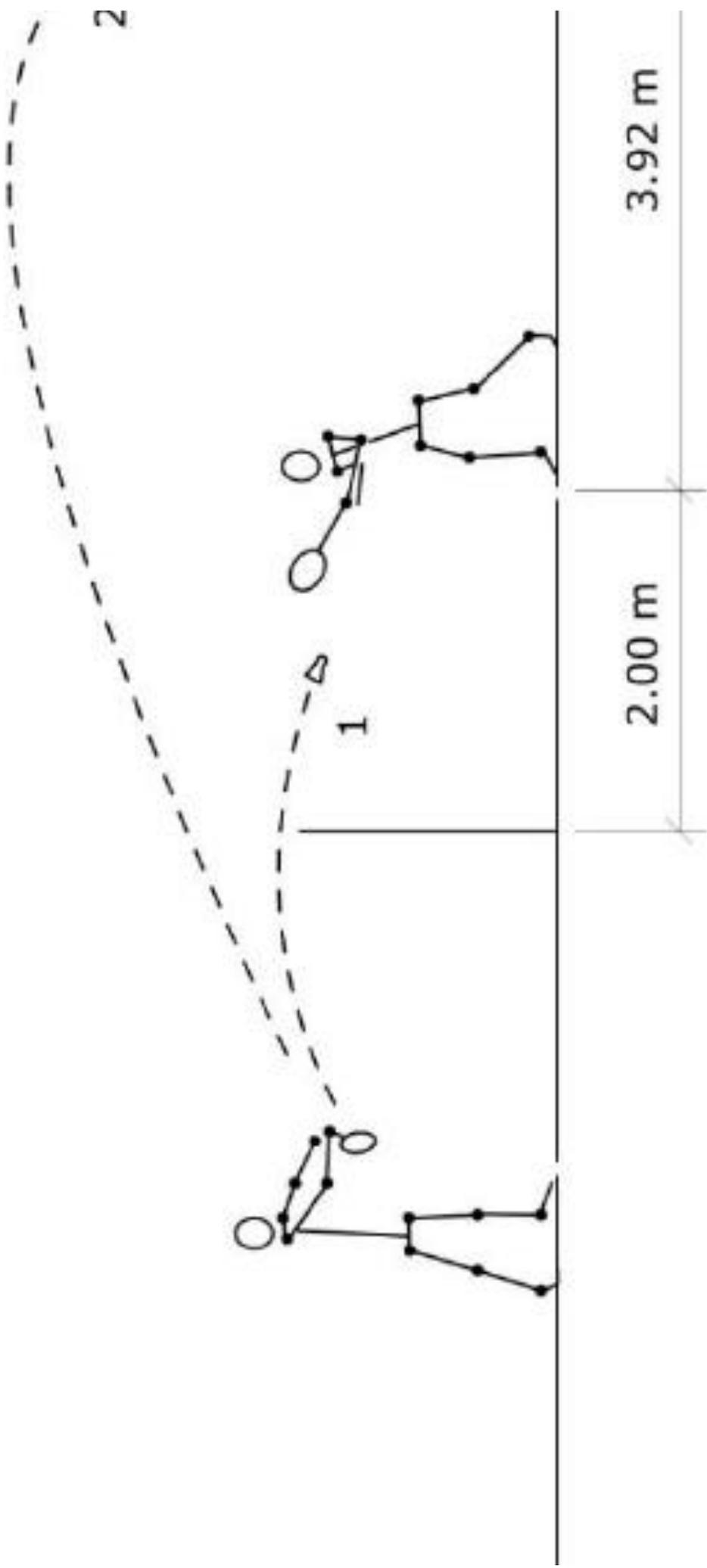




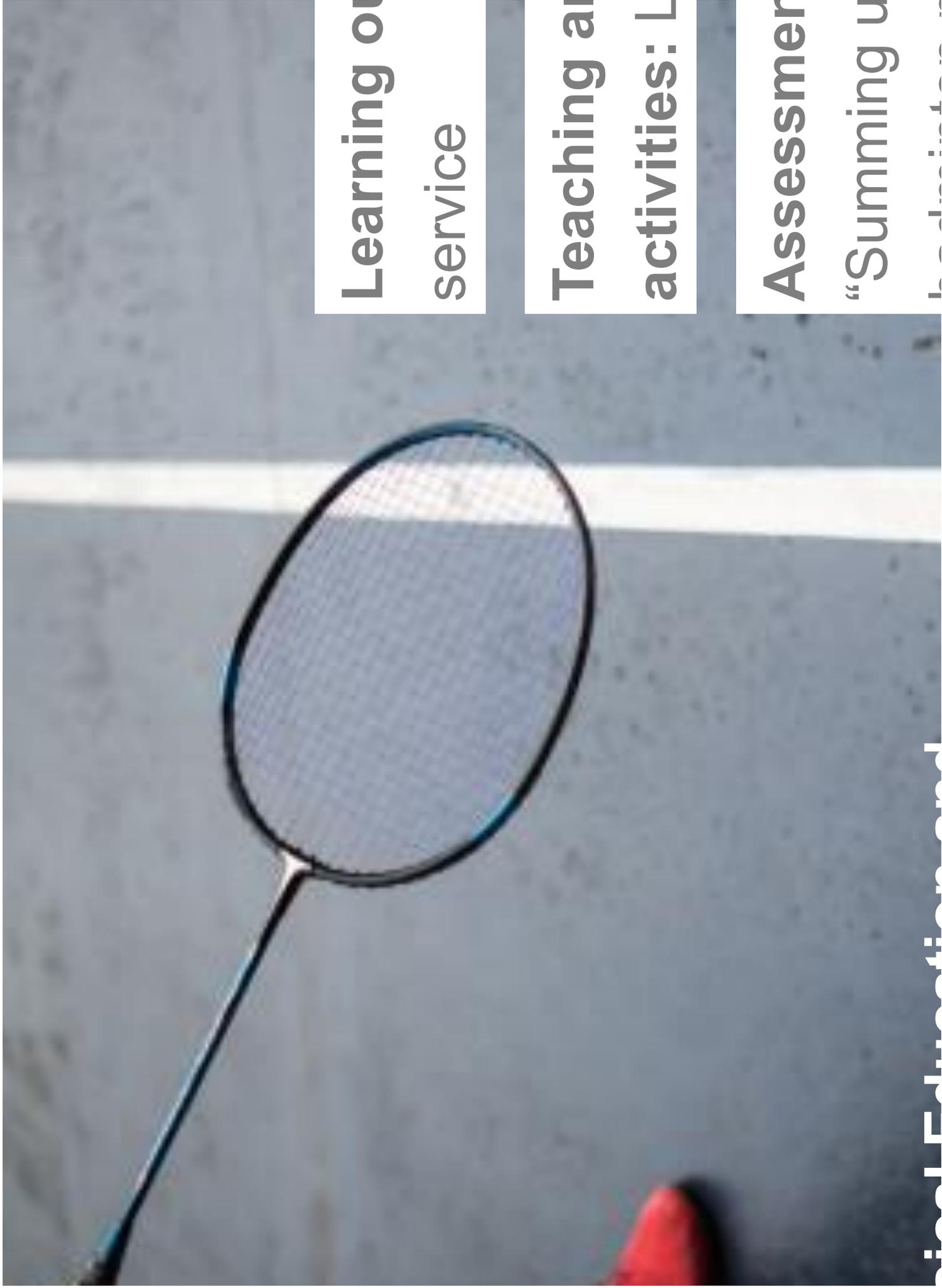
break

PRODUCTIVE ALIGNMENT





Short Service Line



Learning objectives

Teaching and learning activities: Learning activities: L

Assessment
“Summative u

used for devising learning activities, and skills, that directly intended learning (s).



learning theory

& Biehler, 2003)

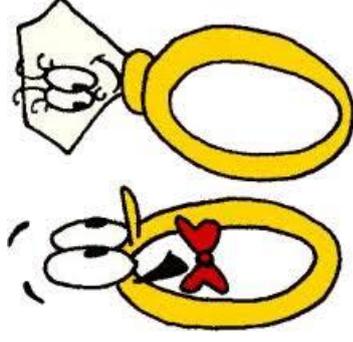
meaningful learning is the

knowledge structures

are transferring of

from one person to

other



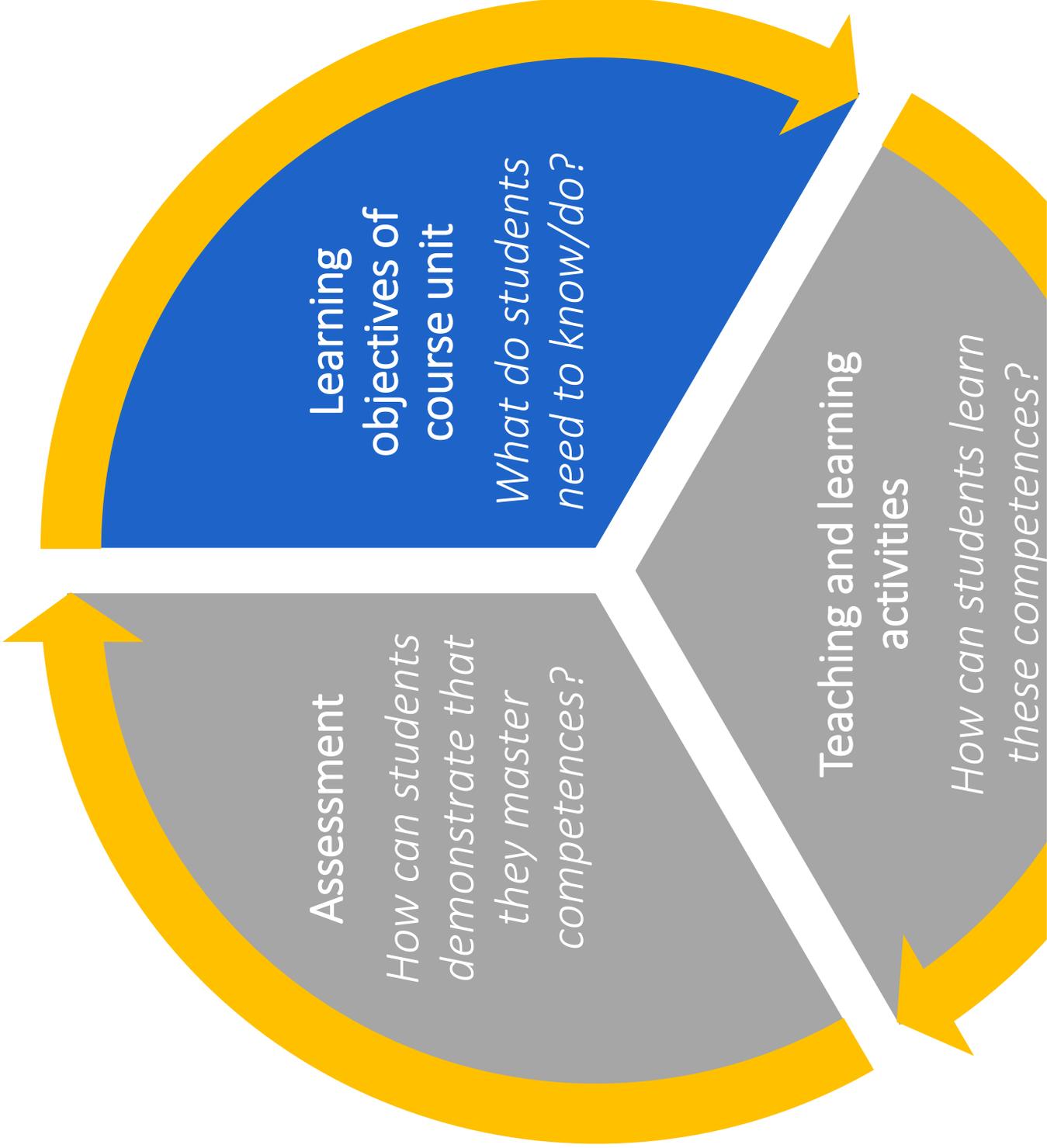
Instruction

(e.g., Gustafson, 2000)

- The practice of systematically developing and delivering products and experiences
- The process consists of:
 - (a) determining the needs of the learner;
 - (b) defining the end state of the learner;
 - (c) creating an "instructional strategy";
 - (d) the outcome of the instruction should be directly observable.

**Constructive a
marriage
constructivi
framework
making at all**





NSTRUCTIVE ALIGNMENT AS BA



Introduction
Constructive alignment
Learning objectives

10:00 – 12:00



Assessment of//for learning



Educational technology
Blended/Flipped Classroom

Lunch 12:00 – 13:15

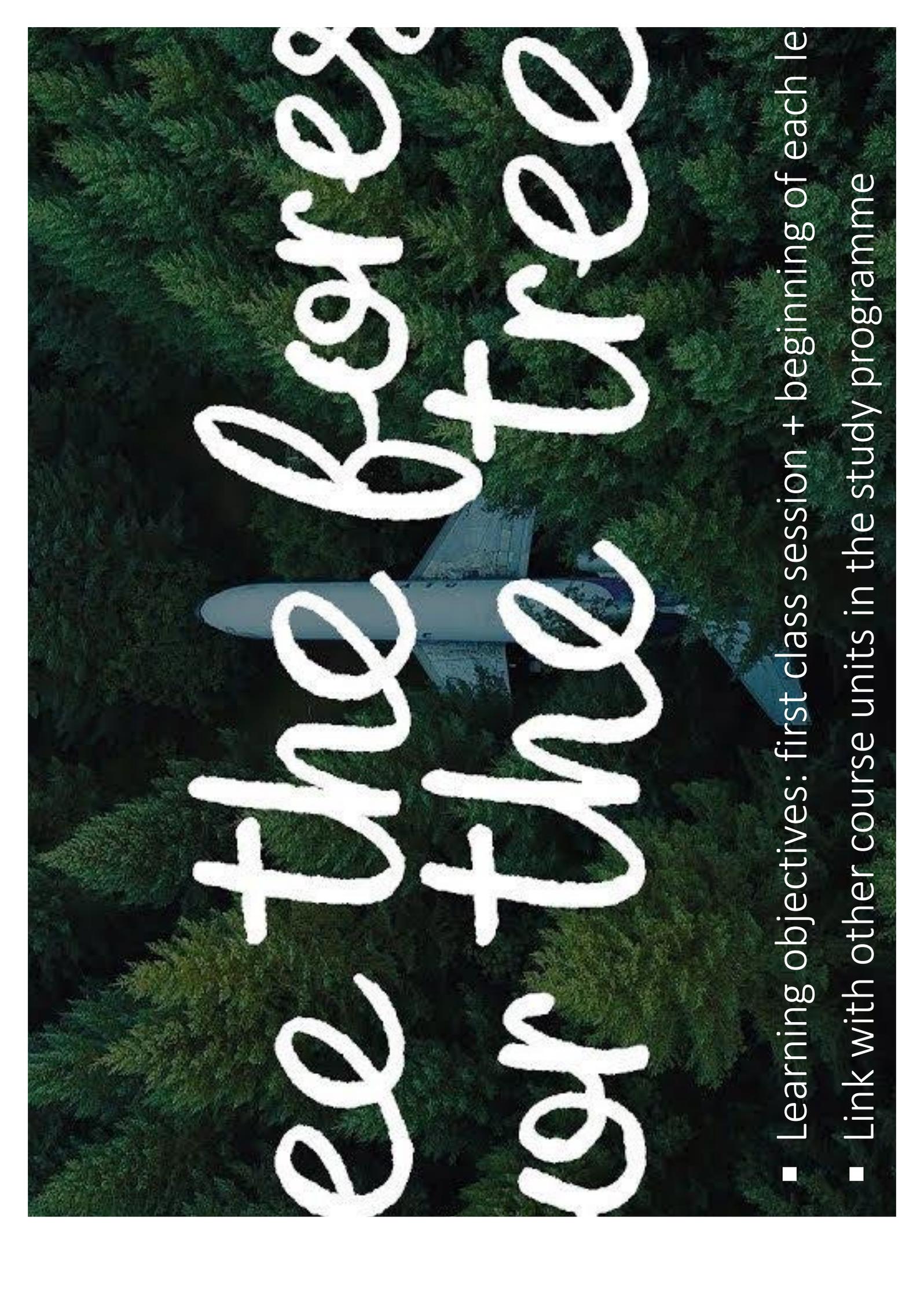
Teaching & Learning activities (Quick wins)

13:15 – 15:00

Feedback (video annotation)

LEARNING OBJECTIVES/ COMPETENCES OF COURSE



An aerial photograph of a dense green forest. A large white commercial airplane is flying over the forest, positioned in the center of the frame. The text 'see the forest or the trees' is written in a white, cursive font across the image, with 'see the forest' on the top line and 'or the trees' on the bottom line.

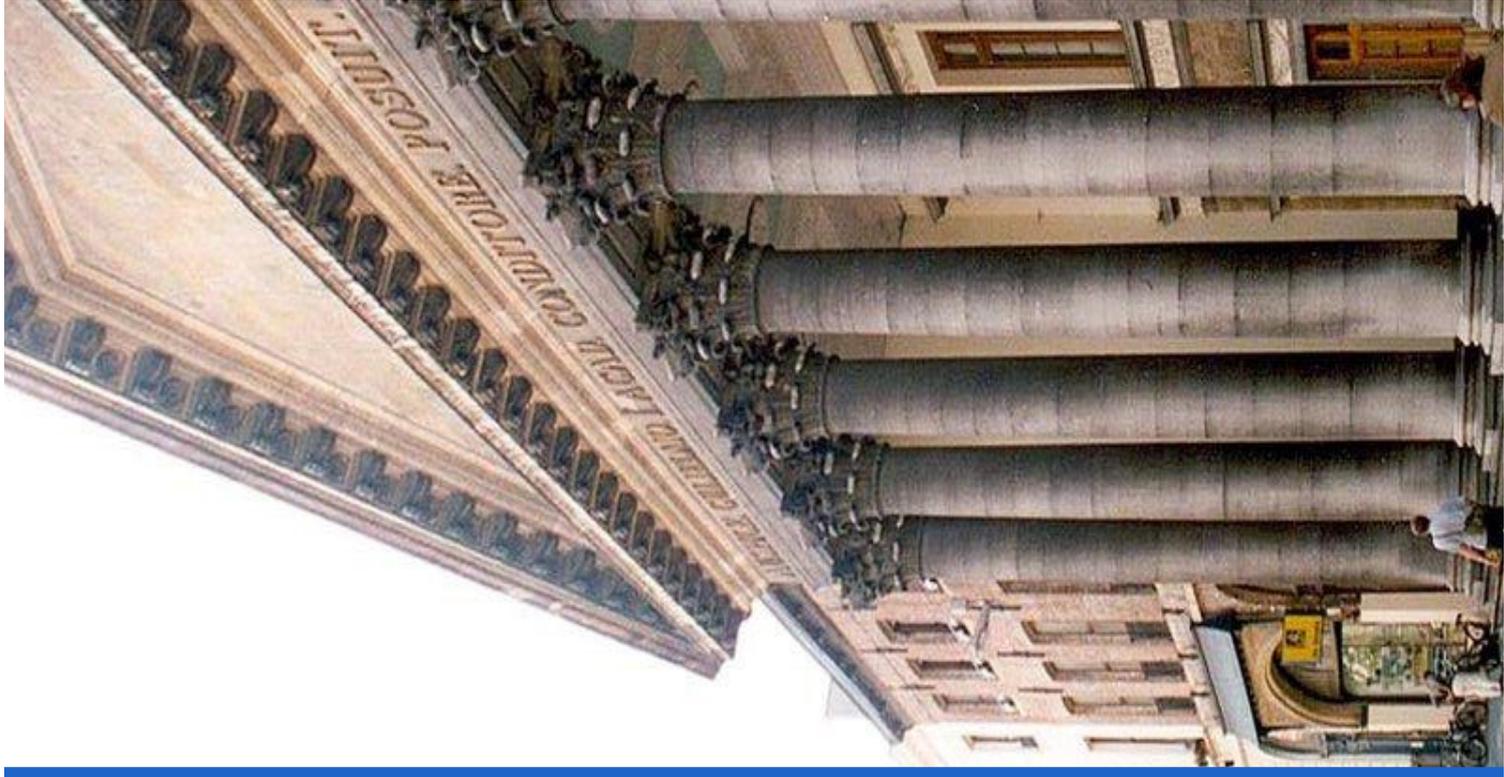
see the forest or the trees

- Learning objectives: first class session + beginning of each lecture
- Link with other course units in the study programme

Public University

leads to ...

enter the code on the screen, OR:



Descriptors (2003)
European Qualifications
Framework (EQF, since 2005)

Flanders
Dutch Qualifications
Framework + Domain-specific
learning outcomes

Utrecht University
Competence model

Programmes
Programme competences

Course unit

- Generic statements of typical expectations of achievements
(1) Knowledge and understanding; (2) Applying knowledge and
judgements; (4) Communication; and (5) Lifelong learning skills

Six competence fields: (1) Competency in one or more disciplines
competences (research and design); (3) Intellectual competences
and communication; (5) Social Competency; and (6) Professional-

In competence matrix: Which course units tackle which competences

Area of competencies 3: intellectual competency

academics are competent at analysis, reasoning and critical reflection, and in acquiring an attitude for life-long learning and multiperspectivism. These are competencies which are required or academically perfected within the context of a single discipline, and then apply to a wide range of research situations.

Analyze abstract as well as concrete problems.

3.1 Independently and critically analyze new and complex problems.

Draw conclusions on the basis of scholarly knowledge for abstract and concrete problems.

3.2 Independently come to conclusions for complex problems.

Adopt a point of view on an abstract or concrete problem

3.3 Adopt a point of view on a complex problem and critically weigh various points of view.

Critically reflect on one's own thinking, decision-making and acting and adapt these as a result.

3.4 Independently and systematically reflect on one's own thinking and learning process, decision-making and acting and on that of others and as a result translate this reflection into adequate solutions.

Learn to cultivate a research attitude and an attitude for life-long learning.

3.5 Practise life-long learning and continually strive to develop new ideas or processes.

ing staff: starting point for decisions about the design of the learning e
sment strategies)

nmunication of course objectives: guide students' learning activities

t: between 5 and 15 clear learning objectives/per course unit.

ilation with **“By the end of my course unit, the student will be able to..**

nts explicit: Define the subject matter as concretely as possible

; to describe behaviour: ~~to know, to gain insight into~~ vs. to calculate, li

(see link with Bloom's taxonomy, next slide)

in mind (next slides)

Keywords	Example Learning Objective
create, build, invent, compose, modify, develop.	By the end of this lesson, the student will be able to design an original homework problem dealing with the principle of conservation of energy.
sort, relate, determine, defend, compare, contrast, argue, justify, choose, select, evaluate.	By the end of this lesson, the student will be able to determine whether using conservation of energy or conservation of momentum would be more appropriate for solving a dynamics problem.
break down, categorize, analyze, evaluate, criticize, simplify, associate.	By the end of this lesson, the student will be able to differentiate between potential and kinetic energy.
predict, apply, solve, illustrate, use, determine, model, perform.	By the end of this lesson, the student will be able to calculate the kinetic energy of a projectile.
explain, paraphrase, restate, give examples of, summarize, contrast.	By the end of this lesson, the student will be able to describe Newton's three laws of motion to in

Combining parts to make a new whole

Judging the value of information or ideas

Breaking down information into component parts

Applying the facts, rules, concepts, and ideas

Understanding what the facts mean

Recognizing and recalling facts

© tips.uark.edu

Lower



we tell when they've been achieved?

ad: Do they lead to real and useful activity?

not combine two or more into one learning objective, making it difficultly achieved?

aligned: Alignment between objectives, how it is taught/learned, how

: i.e. using language codes that are meaningful to all stakeholders?

te: Suitable and differentiable between 1st year, 2nd year, 3rd year, Mas



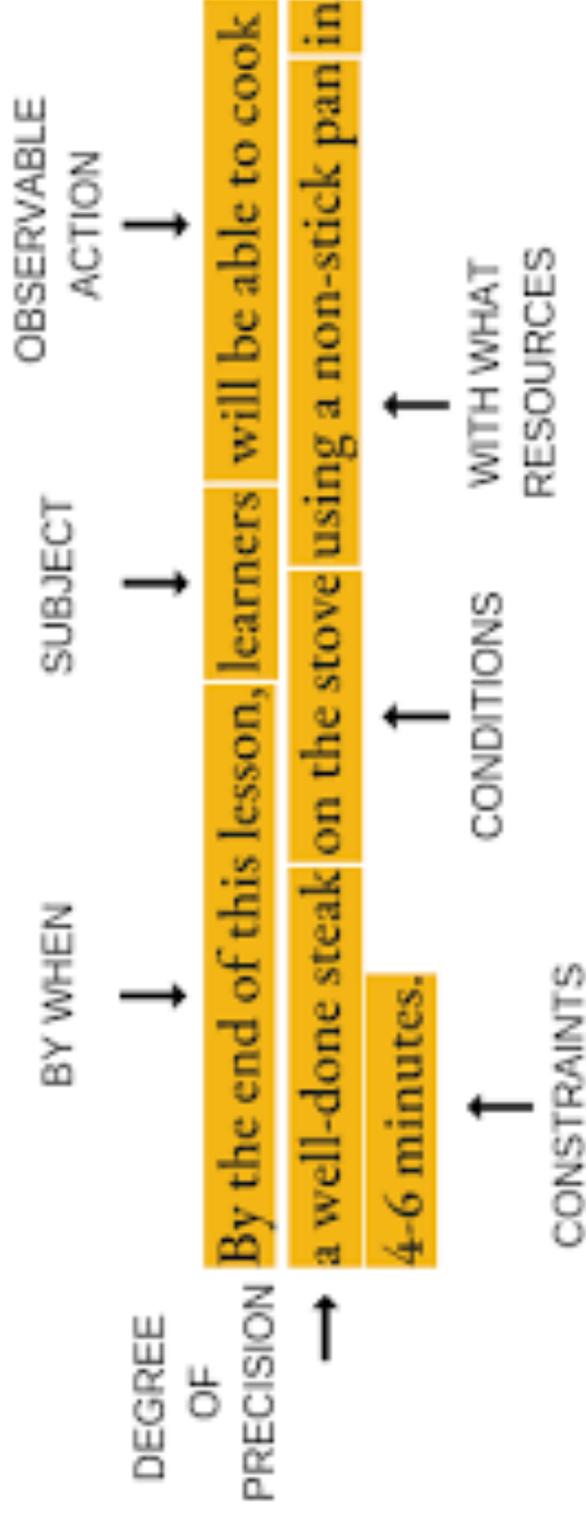
ve: i.e. not just covering actions but capabilities in the affective doma

ved: Not just stuck in history, and always fit-for-purpose.

<https://studiegids.ugent.be/2020/EN/>.

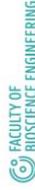
faculty' and look for the UGent faculty that is most related to Bachelor-Master programmes to the study programme and, (s) that is/are most related with yours.

categories: Position of the course, Contents, (Initial and) Fir



COURSE CATALOGUE

- By faculty
- Faculty of Arts and Philosophy
- Faculty of Law and Criminology
- Faculty of Sciences
- Faculty of Medicine, Health Sciences
- Faculty of Architecture
- Faculty of Economics and Business Administration
- Faculty of Engineering and Architecture
- Faculty of Science
- Faculty of Business Administration
- Faculty of Veterinary Medicine
- Faculty of Psychology and Educational Sciences
- Faculty of Bioscience Engineering
- Faculty of Pharmaceutical Sciences
- Faculty of Political and Social Sciences



2

Select
"your"
faculty

4

Select a
course unit
that fits
with yours

3

Bachelor/
Master
(can be

Bachelor's Programmes

Dutch programmes

- [Bachelor of Science in Biochemistry and Biotechnology](#)
- [Bachelor of Science in Biology](#)
- [Bachelor of Science in Chemistry](#)
- [Bachelor of Science in Computer Science](#)
- [Bachelor of Science in Geography and Geomatics](#)

Bachelor of Science in Chemistry

Faculty of Sciences

Academic Year 2020-2021

Complete programme (180 credits) version 7

Language of instruction Dutch

1 - General Courses

No. Course

1 General Chemistry

Ref Semester

J

Different levels of Bloom's taxonomy.

By the end of my course unit, the student will be able

Keywords)

create, build, invent, create, compose, revise, modify, develop.

analyze, relate, determine, defend, compare, contrast, argue, justify, choose, select, evaluate.

evaluate, categorize, analyze, synthesize, criticize, simplify, associate.

apply, solve, illustrate, use, determine, model, perform,

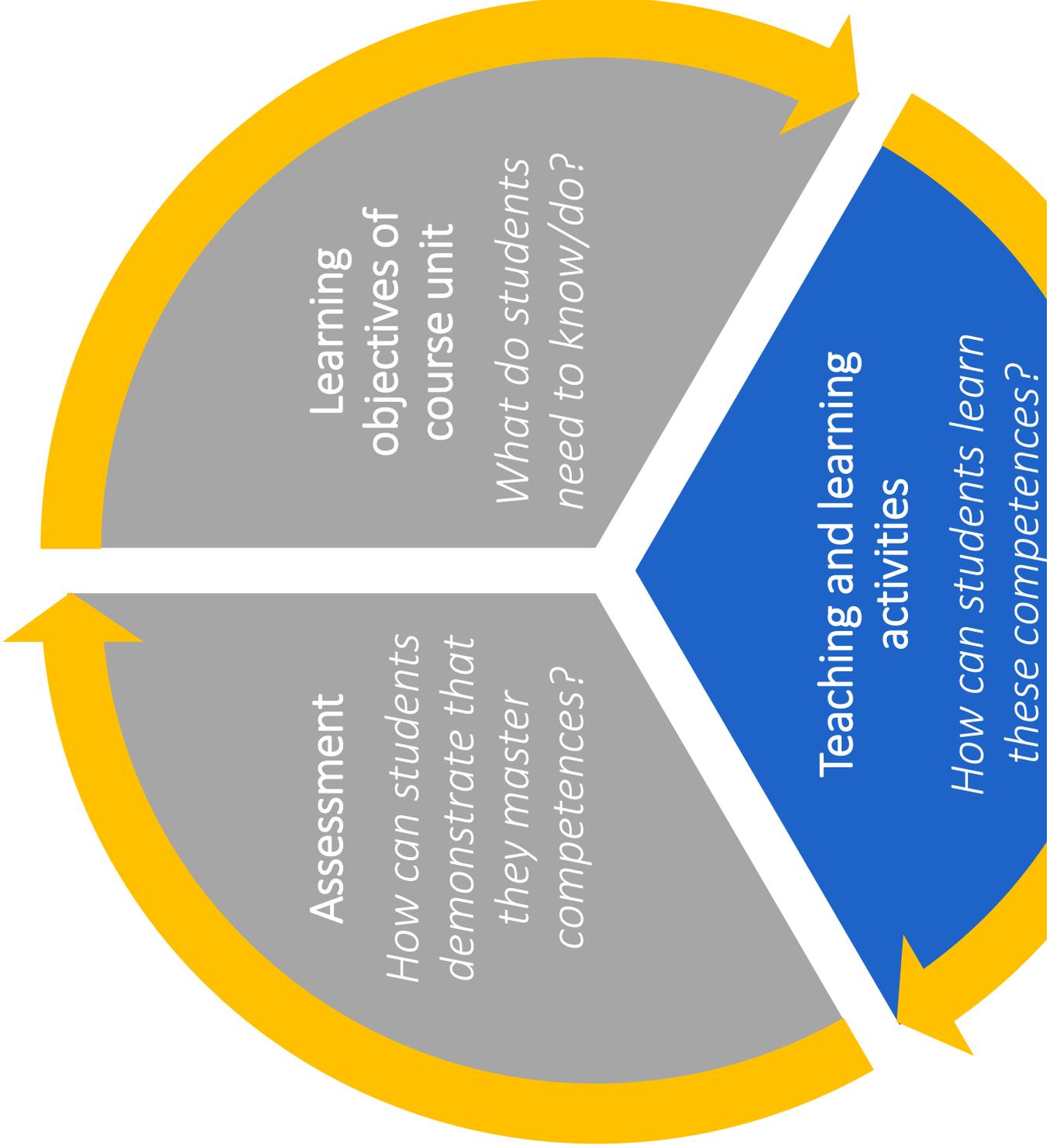
explain, paraphrase, restate, give examples of, summarize, contrast,

know

Time

Time





Assessment

How can students demonstrate that they master competences?

Learning objectives of course unit

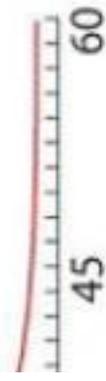
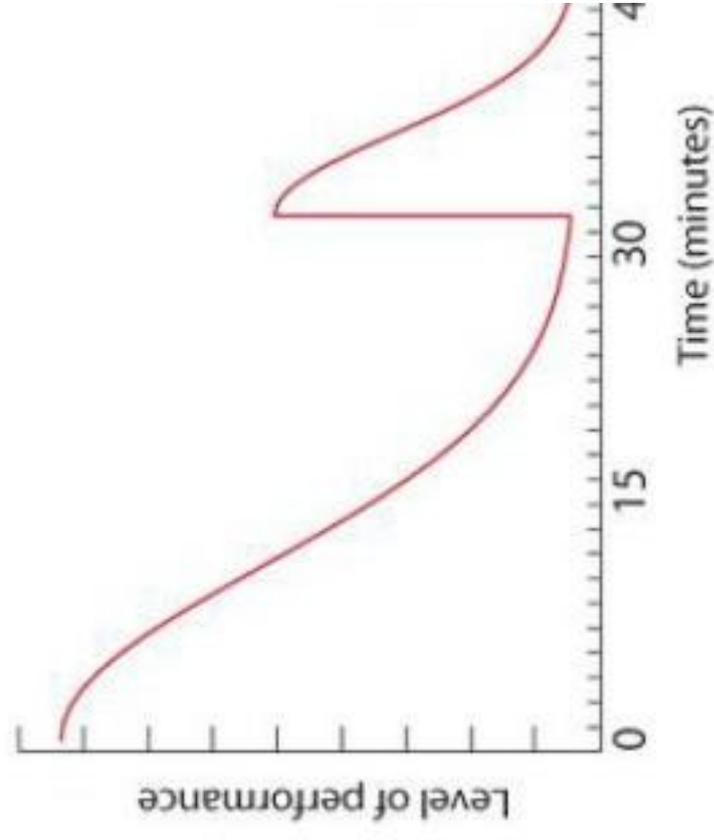
What do students need to know/do?

Teaching and learning activities

How can students learn these competences?



Figure 1 Students' attention weakens if



they only have to listen

Figure 2 Students remain n

Well, Lecture?

Professor describes his evolution from dynamically engaging students and improving how they learn.

On the Use and Misuse of Lect

Henk G. Schmidt*, Stephanie L. Wager, Guu

Henk T. van de

Institute of Psychology, Erasmus Universit

Available online 8 Dec

Lecturing is by far the most in teaching students in higher of this paper was to address so of this pedagogy and to sugg more effective. Lectures seem of ways: (a) lectures are po thinking, (b) students attend l bers, and (c) while present eng limited extent, (d) students loo



project, Ghent University aims for a university-wide implementation of active teaching.

Antennae

The Department of Educational Policy has a **ACTIVO** team consisting of four staff members or "ACTIVOS" The **ACTIVOS** are [Astrid Verbeke](#)

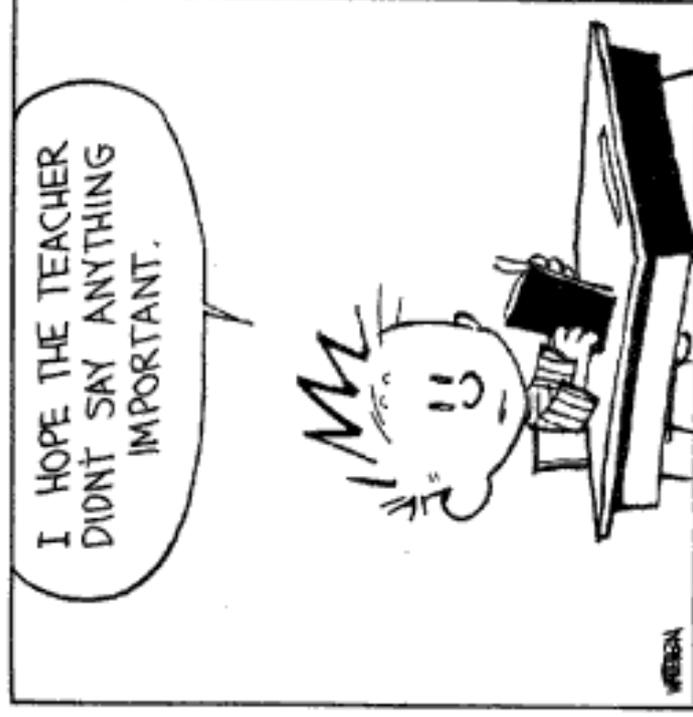
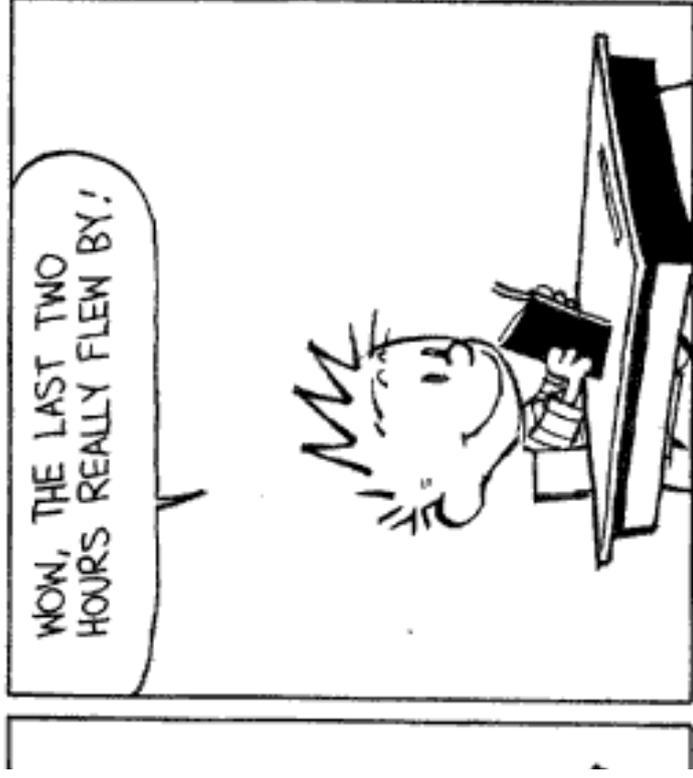
and [Sarah Stock](#). Together, they have:

• Identified the methodology and corresponding tools;

• Implemented the methodology and implemented it in cooperation with four pilot study programmes (BSc in Biomedical Sciences, BSc in Engineering Sciences and BSc in Criminology);

• Hired four additional pilot study programmes (BSc in Mathematics, Master's Programme in Teaching, BA in Linguistics and Lit Studies) in order to involve a broader spectrum of academic disciplines.

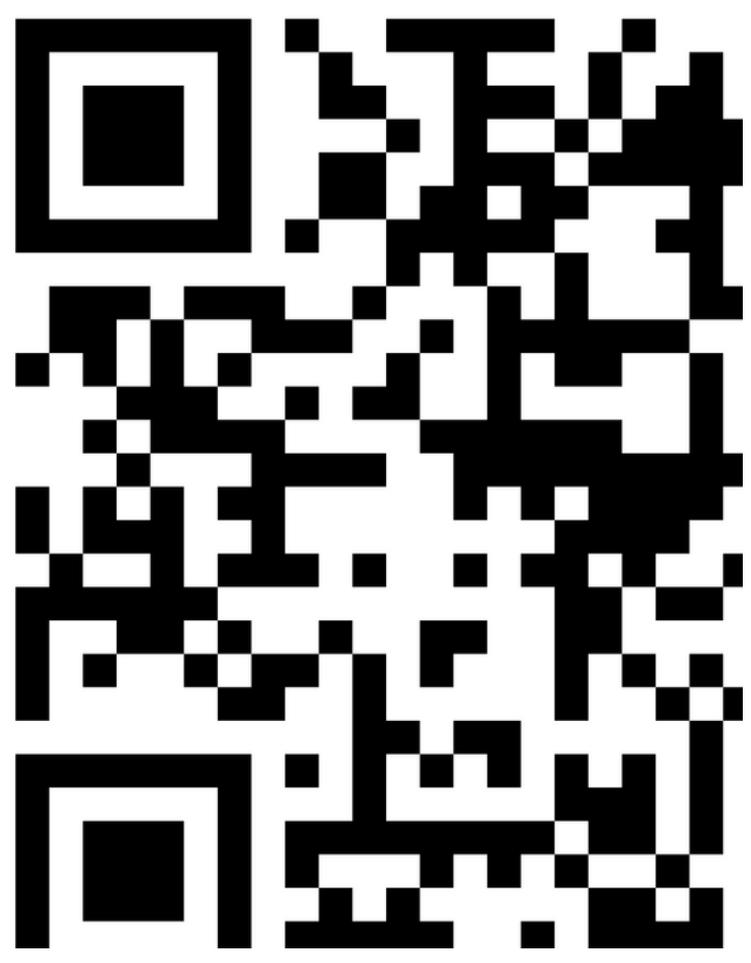
The **ACTIVO Antennae** were hired to support and help implement the project university-wide. The Antennae are the faculties' first point of contact. The role of the four **ACTIVOS** at central level is more focused on development and coordination. Together, the **ACTIVOS** aim for a **tailor-made approach** that suits the different faculties. The Antennae then go to work with the faculty framework and flesh it out with their own smaller-scaled initiatives (e.g. the use of case teaching systems) or with more large-scale innovations (e.g. case teaching, learning pathways). The Department of Educational Policy will continue to support the process with the aim of professional development initiatives.



**There is no 0
achieve act
cla**



When a colleague
activate his/her s
would advise hi



Typ 1 advise you will give to yo

Scan the QR code or
<https://padlet.com/master/c2lvzgh4jxws>

Extensive in-

🕒 ≥ Ent

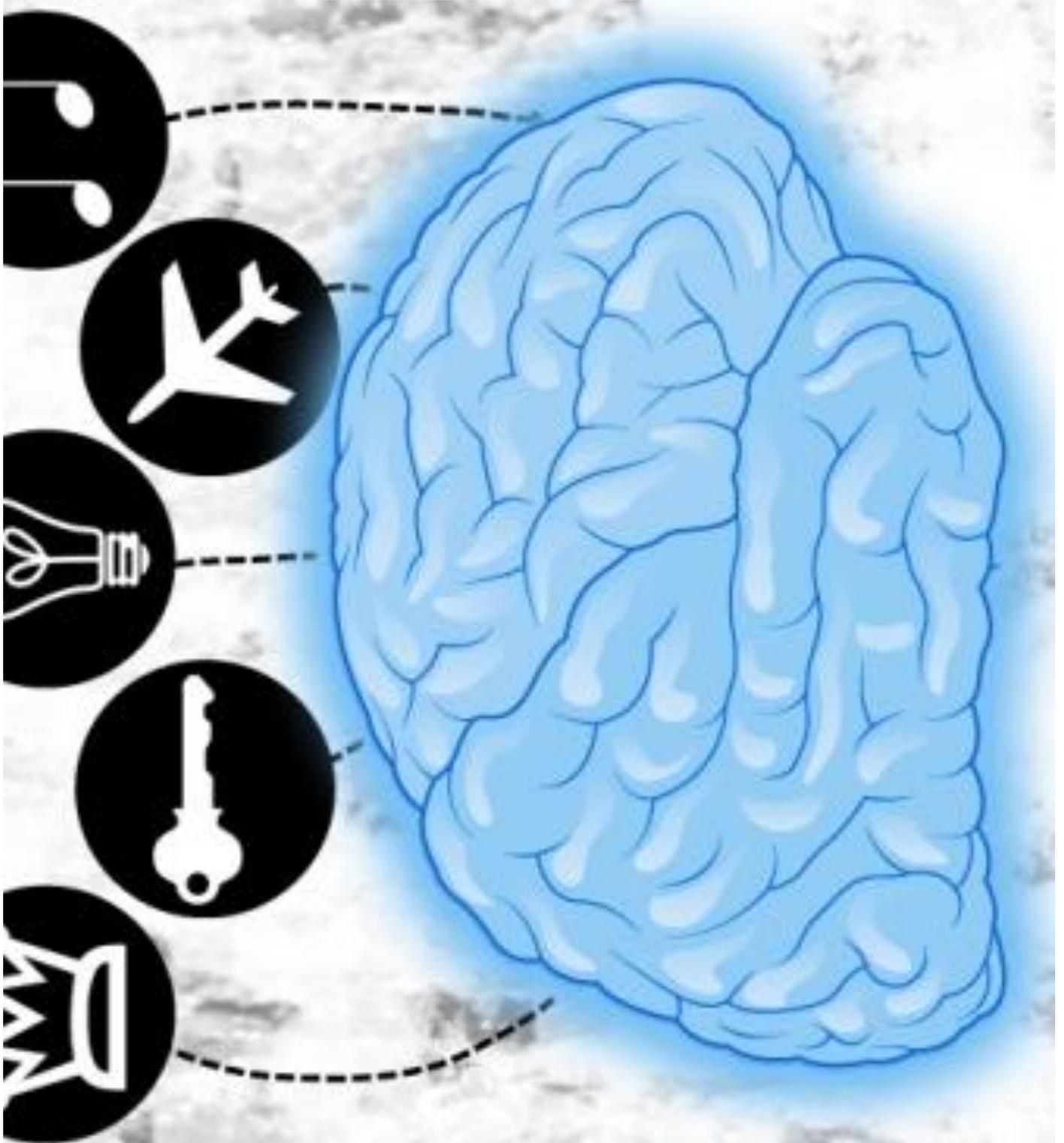
er
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- Jigsaw
- Debate
- Peer tutoring
- Learning path
- ...

- Probler
- Flipped
- Practic
- Labo's
- ...

KNOWLEDGE

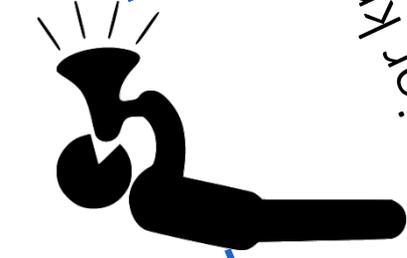






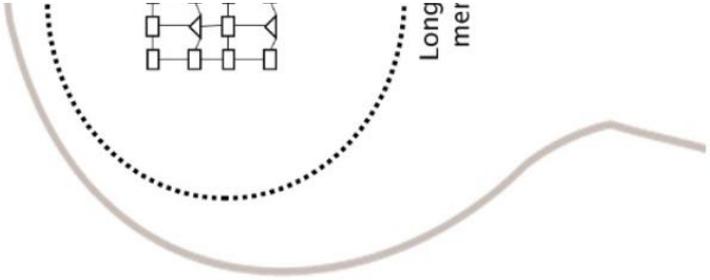
Working memory
 of information that can
 and used in the
 primitive tasks

Load theory
 (Muller, 1994)



Long-term
 = the vast amount
 in one's life

Call up students' prior knowledge
 New learning is constructed on prior
 knowledge

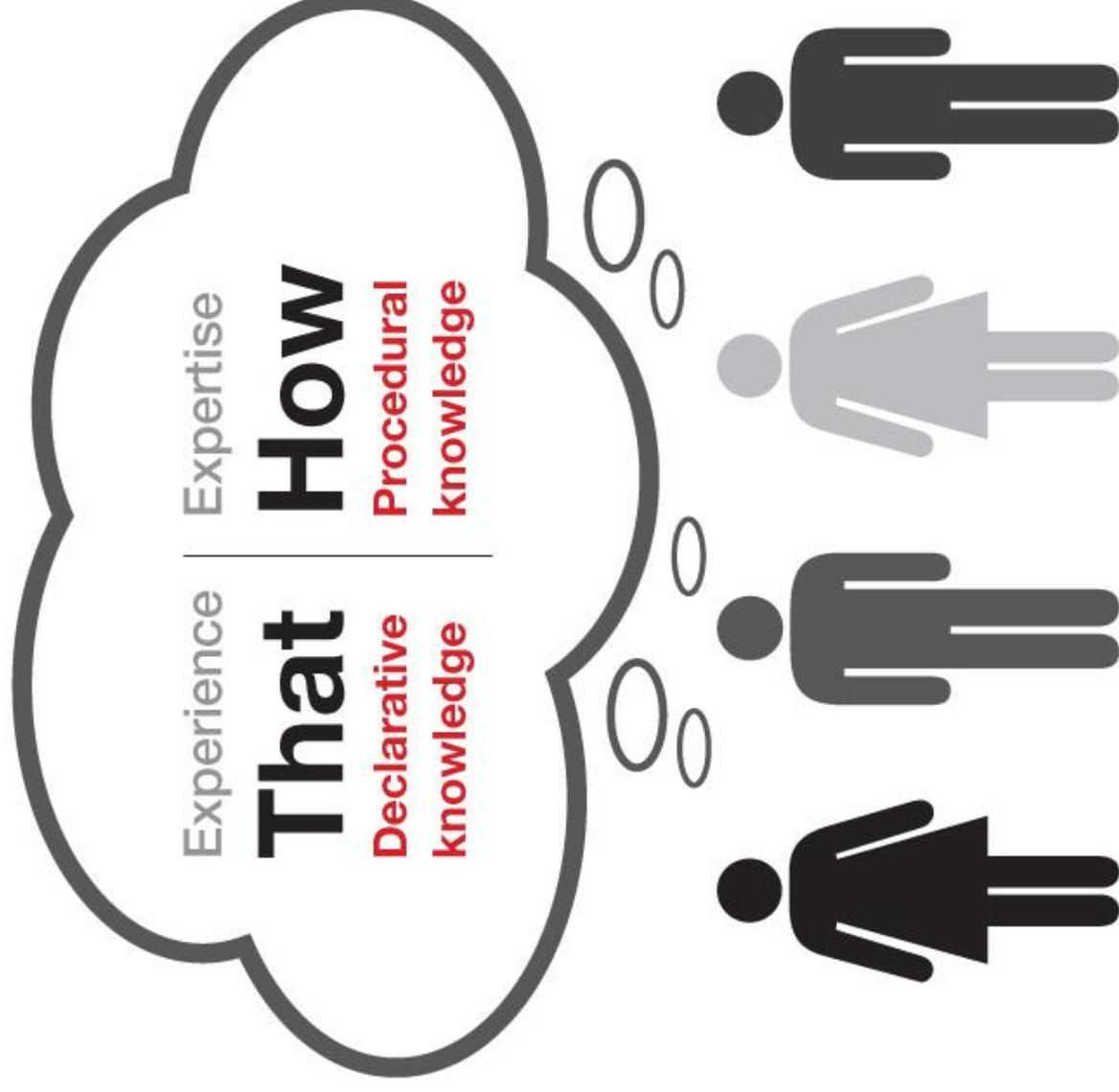




How this!" (Prof. Vandenberghe)

course "Data analysis" for the first time. During the first lesson I asked the students in the introductory statistics lessons (prior to my course unit). The students said that as the t-test, the chi-square and ANOVA. In the first assignment I gave, I had a lot of the students were given a data set for which they had to choose and apply the right data and interpret the results. For me this was really a basic test, but I was really disappointed with the assignment back. Some students chose an inappropriate test, while others showed how to apply it. I don't understand it: they said they knew this, but it is clear from the way they did it.

TIVE VERSUS PROCEDURAL KNOWLEDGE

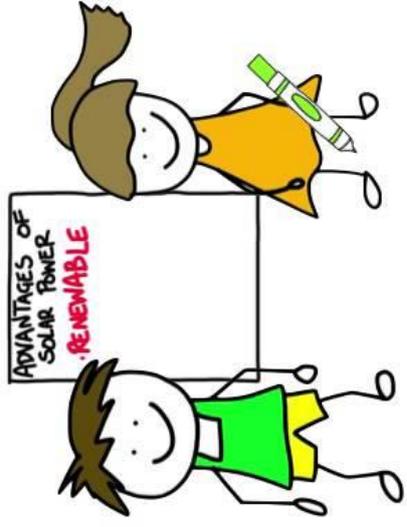
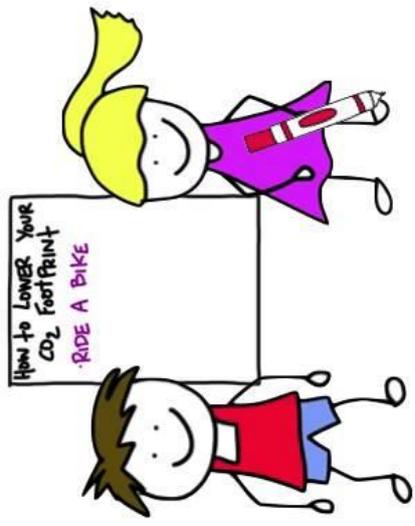
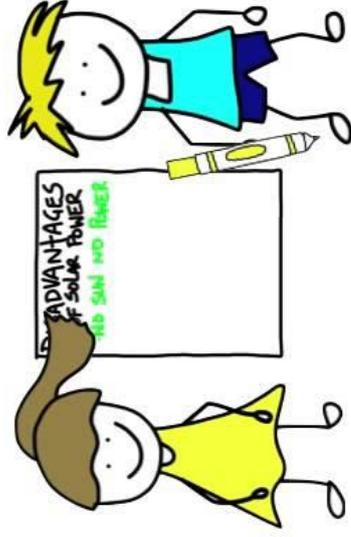
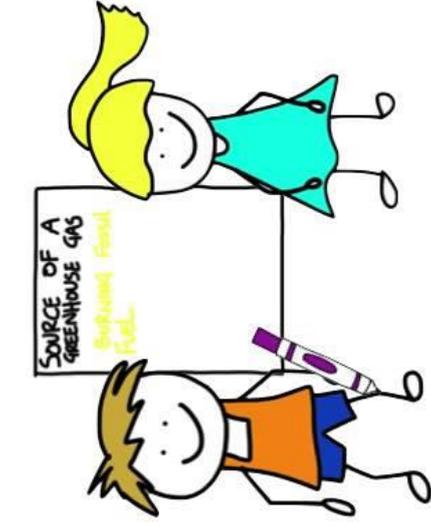


Activating

Prior knowledge:

Strategies





<https://www.youtube.com/watch?v=zZxaS7v1-jo>

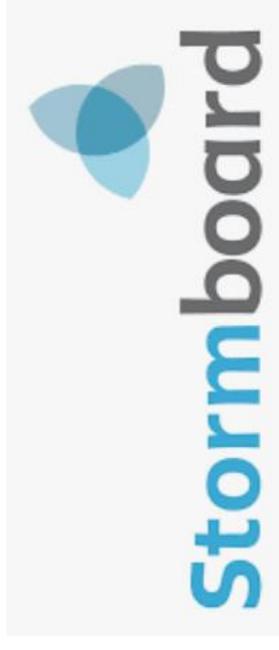
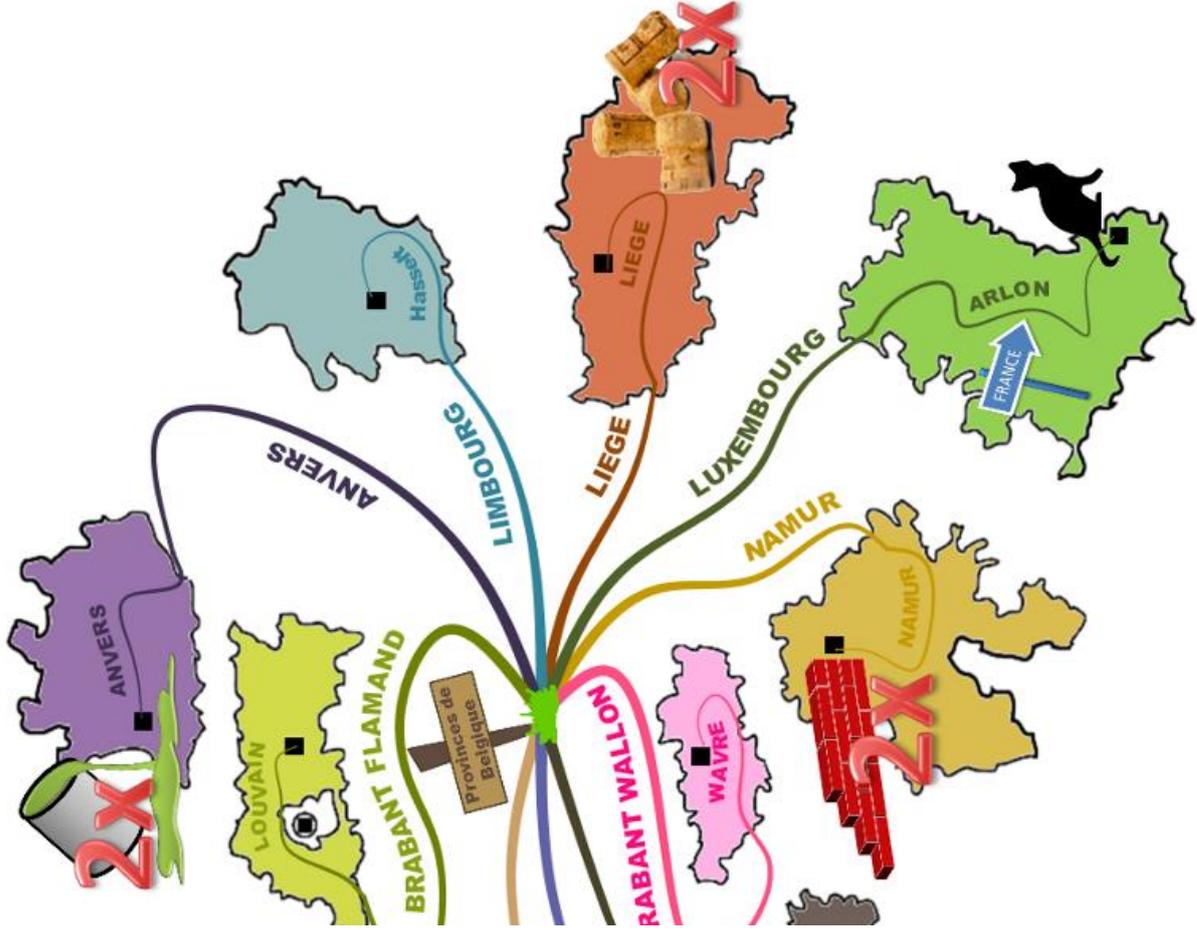


China's Moon mission sprout

15 January 2019

China Moon mission

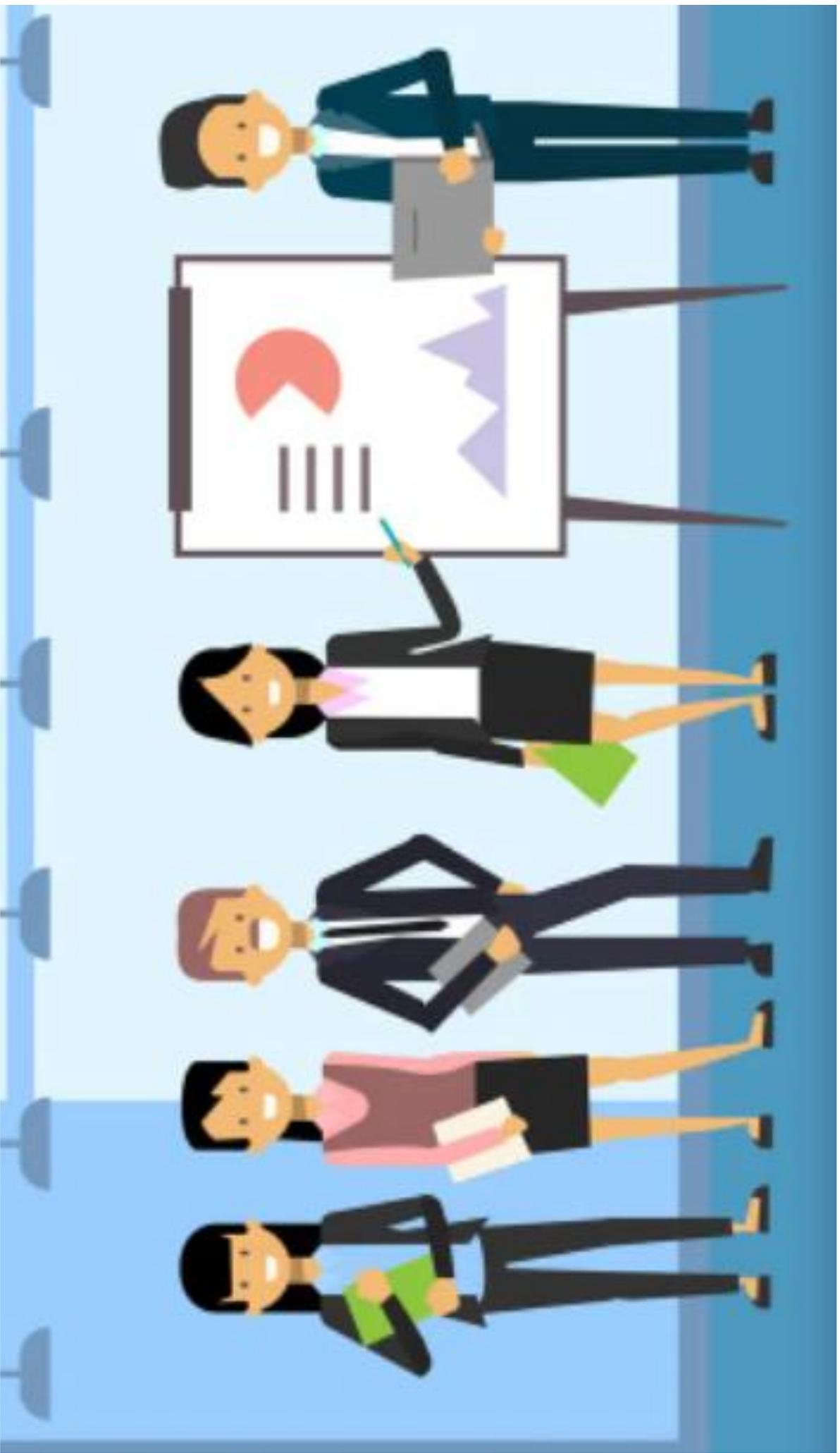




Assignment:

- vs
- 1) Check the bundle 'Inspiration_Activating Prior
(🕒 10 min.)
 - 2) Discuss with your colleagues which strategy yo
ousand
v, what
lesson? How would you integrate this strategy,







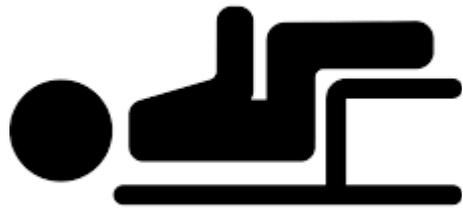
break

WINS DURING A LECTURE



Use (controversial) statements:

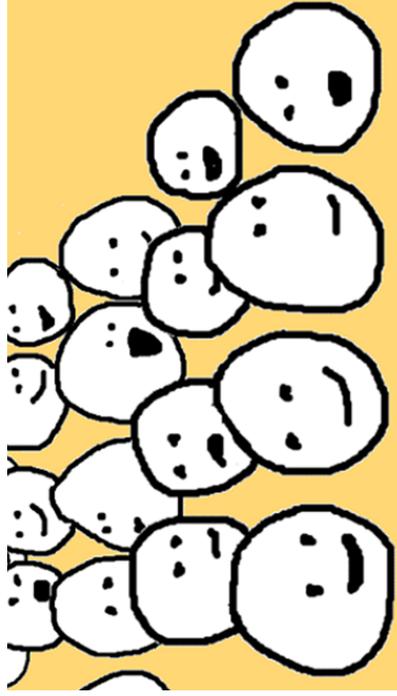
In your presentation, you can
statements. Ask the student
agree. Ask the students to st
disagree. It shows you immedi
in your group are divided, and
to stretch thei



- When teaching large groups, you and assign tasks during class by splitting into several smaller groups.
- For example, when watching a video, students on the right side of the area, the middle and those on the left side, discuss different questions about the video. After the discussion afterwards, each group of students can concentrate on one

= A sm
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etc.
= The r
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USE OF

THINK

PAIR

SHARE

that encourages individual participation and grade levels and class sizes. Students think through three distinct steps:

Think: Students think independently at has been posed, forming ideas of their

Pair: Students are grouped in pairs to complete. This step allows students to articulate and consider those of others.

Share: Student pairs share their ideas with as the whole class. Often, students are presenting ideas to a group with the support. In addition, students' ideas have become

through the process

up 1

puzzle

Group 2



padlet

Mentimeter

ch tool you can discover and take place in the correct corner.

league of the same group – discover the tool together (one participant = creating a tea

) (🕒 20 min.)

e tool an activity (video, quiz, questions) related to Serbia

ens
ke

OF EDUCATIONAL STUDIES

ams@ugent.be

Assessment for Learning



CONSTRUCTIVE ALIGNMENT



Menu of this day

Assessment of learning & assessment for learning

Jigsaw - assessment strategies

ch break

Feedback



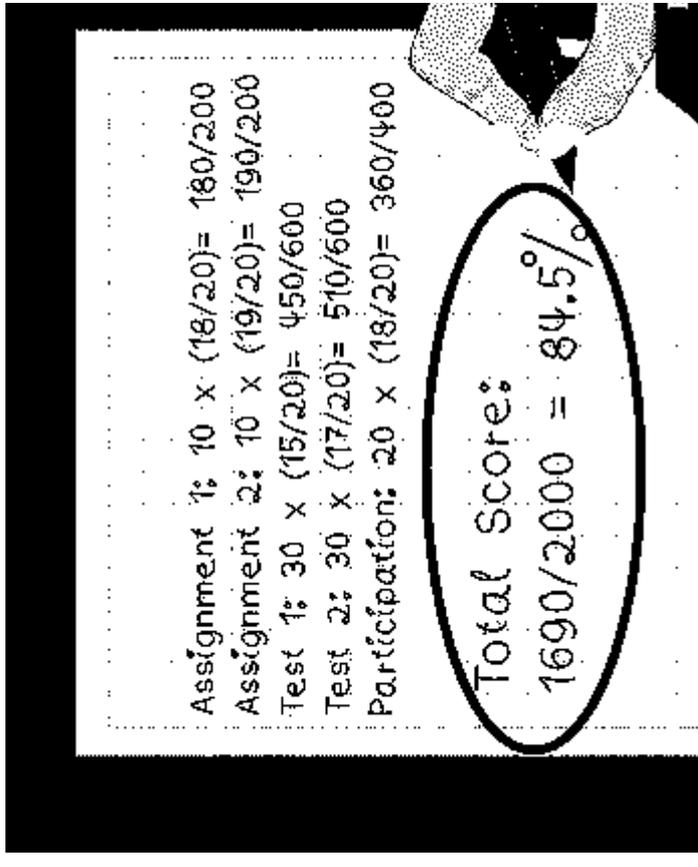
Learning objectives

After this session, you will be able to

- Describe the transition from assessment OF learning to assessment FOR learning.
- Describe the basics of peer assessment/self assessment/portfolio/rubrics.
- Illustrate how these assessment formats can be used in your teaching practice.



How do you determine the final grade of your students?





ASSESSMENT OF / FOR LEARNING

<p>Assessment of Learning (~ summative)</p>	<p>Assessment for/as Learning (~ formative)</p>
<p>culmination of a learning process, leads to a grade for students and determines whether students pass your course unit and, in other words, achieved the learning objectives you had in mind.</p>	<p>= used as an engine for learning. Provide ongoing feedback to staff (change of teaching approach) at students (strengths and weaknesses).</p>
<p>valid, reliable and transparent</p>	<p>= "assess while you teach, teach while you assess" <small>Vogel, 2003, p.281)</small></p>
<p>Examples:</p>	<p>Examples:</p>

ASSESSMENT CONDITIONS

ality

assess exactly those competencies you intended to achieve in your course unit (~ constructive alignment)?

Start from your course unit's course competencies (to formulate exam questions or assignments)

Choose an appropriate form of assessment (~~A multiple-choice exam to assess whether students are~~
~~with a distance within a certain period of time~~)

assessment matrix (see next slide)

.



Example Assessment Matrix 'Accounting' (Prof. P. Everaert)

Names of the course unit	Mastery levels ("Taxonomy Bloom")				Examination format					
	Remember	Understand	Apply	Analyze	Evaluate	Create	Written exam	Oral exam	Multiple Choice	Open Book
Financial accounting principles										
Principles of double bookkeeping.										
Profit/loss of a company at period end.										
Monthly and annual closing operations of a company										
Template Ufora										

Final competence	Mastery level	% examen	Type of question	# questions	Chapter	Other evaluation formats				
						Report	Participation	%	%	
EC1: Describe the general accepted accounting principles	Remember	10%	MCQ	5 x 1pt	H1-H9					
	Understand	10%	MCQ	5 x 1pt	H1-3					
EC2: Apply the basic principles of double bookkeeping.	Remember	10%	MCQ		H2					
	Apply	20%	CASE		H4					
EC3: Calculate the profit/loss of a company at period end.	Apply	10%	OPEN							
EC4: Prepare the monthly and annual closing operations of a company	Apply				H1-H9			40%		
					H2-H4					
Totaal		60%						40%	0%	0%
Other evaluation formats										

ASSESSMENT CONDITIONS

Reliability

Results of the assessments must be accurate, objective and free from measurement errors and coin-
cidence. Mark = correct representation of how well a student masters his/her learning material
Assessments provide the same marks over and over again (~ another assessor)
?

Formulate the questions and assignments clearly and unambiguously (cf. four-eyes principle)
Design many questions and tasks to cover a large part of the content/competencies (#
jacky shot)

Answer key, clear assessment criteria or rubrics

Mark without looking at the student's name. Mark per question and not per exam
paper and change the order of the exam papers

Source: <https://onderwijstips.ugent.be/en/tips/evalueren-hoe-doe-je-dat-kwaliteitsvol/>



ASSESSMENT CONDITIONS

transparency

about the format, the moment, the rules and substantive expectations of assessments

?

offer example questions, exercises during the lectures/seminars that reflect the level and specific requirements

information related to forms of assessment, calculation of marks, etc. in ECTS sheet of course unit

.



ASSESSMENT OF/ FOR LEARNING

Success



what people think
it looks like

Success



what it really
looks like

ASSESSMENT OF / FOR LEARNING

Assessment of Learning (~ summative)	Assessment for/as Learning (~ formative)
culmination of a learning process, leads to a grade for students and determines whether students pass your course unit and, in other words, achieved the learning objectives you had in mind.	= used as an engine for learning. Provide ongoing feedback to staff (change of teaching approach) at students (strengths and weaknesses).
solid, reliable and transparent	= “assess while you teach, teach while you assess” Vogel, 2003, p.281)
Examples:	Examples:

HOW TO FINISH A LESSON



What is it?

The students receive a quiz prepared by the teacher about the course content they have learned. Different types of questions can occur in this quiz: multiple choice questions, right or wrong questions, open questions, etc. The quiz can be performed in various ways: physically and digitally.

When a physical variant is chosen, color cards can be used for multiple choice questions. Each color then represents a certain answer option. These can also be used for right or wrong questions. For open questions, students can write their answer on a sheet and hold it up. You can also use erase boards (small whiteboards) in which the students write their answers.

There are also a large number of digital tools: Kahoot, Socrative, Mentimeter are only a few examples. With these online tools, students can enter their answers through their smartphone or laptop. The good thing about these tools is that the online tool also keeps track of the score and gives the student feedback about the answer they have given.



What is it?

Each student receives the assignment to come up with one test question about what has been discussed in the lesson. It is up to the teacher to determine what kind of question it should be. For example, a question in which the knowledge must be reproduced or a problem that requires a solution. In addition, it is up to the student to determine whether (s)he chooses an open question or a multiple choice question. When all students have prepared a question, the teacher can choose to randomly select a few questions and submit them to the class and/or to the questions for the exam.



What is it?

At the end of the lesson, all students receive a sheet with the following questions: Write down **three** things you learned this lesson, **two** things that you found interesting and **one** thing you (still) have a question about. In the next lesson, the students evaluate the lesson for themselves. Let the students submit this sheet. In this way, the teacher gets a good overview of the things that the students have learned during the lesson, what they found interesting and what they still have questions about. It can also be very valuable to let the students keep these sheets for themselves. At the beginning of the next lesson so that they can see what they had learned from the previous lesson and where they had questions about. If students collect this sheets on one place (for example in a portfolio) they can keep an eye on their own study progress.

<i>3 things you learned</i>	<i>2 things you found interesting</i>	<i>1 thing you have a question about</i>



What is it?

The students receive a two-circle venn diagram. At the start of the lesson, the teacher writes the subject of the lesson on the board. The student writes in the left oval the things (s)he already knows about this subject. After the learning content is offered to the students. At the end of the lesson the student picks up the sheet again. The student writes down what (s)he has learned. Finally, the student writes in the middle oval (the two overlapping circles) what the relationship is between what (s)he has written in the left oval and (s)he has written in the right oval. What is the overlap?



What is it?

The students receive a sheet and draw the outline of their hand. In each finger, they need to write the following:

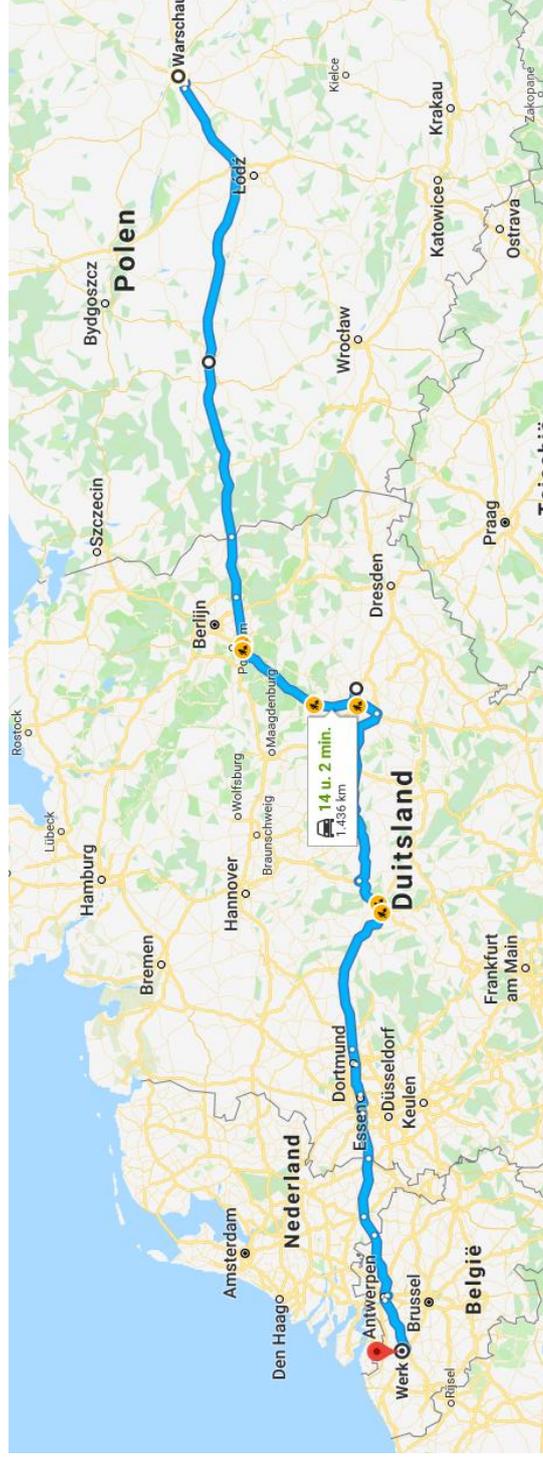
- ◆ Thumb: what students liked about this lesson;
- ◆ Index finger: what students are going to do with the information they have learned;
- ◆ Middle finger: what students didn't like about the lesson;
- ◆ Ring finger: what students will remember most of the lesson
- ◆ Little finger: what students would like to learn more about the lesson topic.

When the students have filled in their handprint, they give it to the teacher. In this way, the teacher will have a picture of the way students experienced the lesson.



What is it?

Give each student an A3 sheet of paper. All students are instructed to draw a road map of the past lesson(s). They write their starting point. **With what feeling have they started this lesson(s)?** Then, the students draw a line to the end of the paper which leads to the end of the lesson(s). At this point, they write **with what feeling they finish the lesson(s)**. On the line, the students mark different learning moments by placing crosses on the line. **Where does it crosses they write briefly what the learning moment(s) meant for them and why this was a learning moment.** They make a small drawing here to clarify it. It is desirable to place the crosses at the right place in time between the starting moment and the end point. As soon as the student has finished, (s)he has drawn a road map for himself/herself on which he has made his journey clear from the beginning to the end point.



What is it?

All students are sitting in the classroom. The teacher has prepared a large number of questions about the content of the lesson. The teacher asks the first question. The first student who raises his/her hand, may answer the question. When the student has answered the question correctly, (s)he may leave the classroom. This is repeated until all students have answered a question correctly. When a student has answered a question incorrectly, (s)he may stay in the room and must skip a turn. The teacher could organize this activity for 5 minutes. If there are still students who did not answer a question correctly when the activity is finished, they can leave the class, but you could give these students a brief assignment which they have to hand in before the next lesson.



What is it?

Muddiest Point is a quick monitoring technique in which students are asked to take a few minutes to write down the **most difficult or confusing part of a lesson, lecture, or reading**. It is simple to create and facilitate.

Why would you use it?

You can quickly check for understanding. This assessment gives you a picture of misconceptions and confusion that still exists in the students' mind.

Students can increase their understanding of their own learning. This assessment provides students with metacognitive opportunity to think about their own learning. This is especially helpful with new information and complicated procedures.



What was your muddiest point today

What is it?

The one-minute paper is a classroom assessment technique in which a teacher asks a question to the student at the end of the lesson. The students need to formulate a short (written) answer to one of the following questions in 1-5 minutes:

What is the most important insight/idea/ ... that you

take home from today's lesson?

What question do you still have?

What was the most difficult issue of today's lesson (see muddiest point)?

What was the most surprising element of today's lesson?

Make a summary of ...

Give an example of...

Explain in your own words ...

Write down the 3 most important keywords of the lesson.

How to respond?

- A buzz group/Think-Pair-Share in which students exchange their ideas
- Use the answers in the beginning of next lesson
- React in a discussion forum or short video (LMS)
- Use the answers to improve lessons
- ...



What is it?

As a teacher you can announce that during the lesson a period of time will be provided in which students can compare each other's notes on specific topics. By doing so, students know that it is important to make good notes during this moment, students actively reflect on the course content and thanks to their peers they go home with better notes. A variation is to ask students to summarize the lesson and to compare this summary at the start of the next lesson.



Stimulate your students to take notes.

Check the video: taking notes via laptop versus on paper.

<https://www.youtube.com/watch?v=pu0PS>

Z_Ewll

HOW TO FINISH A LESSON: EXERCISE (🕒 ± 15 MIN.)

Choose individually one strategy on how to finish a lesson (see Ufora)

Implement this strategy on the content of this course (yesterday's + today's session)

Pickerwheel decides which two teachers get the honour to present their work!

QUESTION & ANSWER

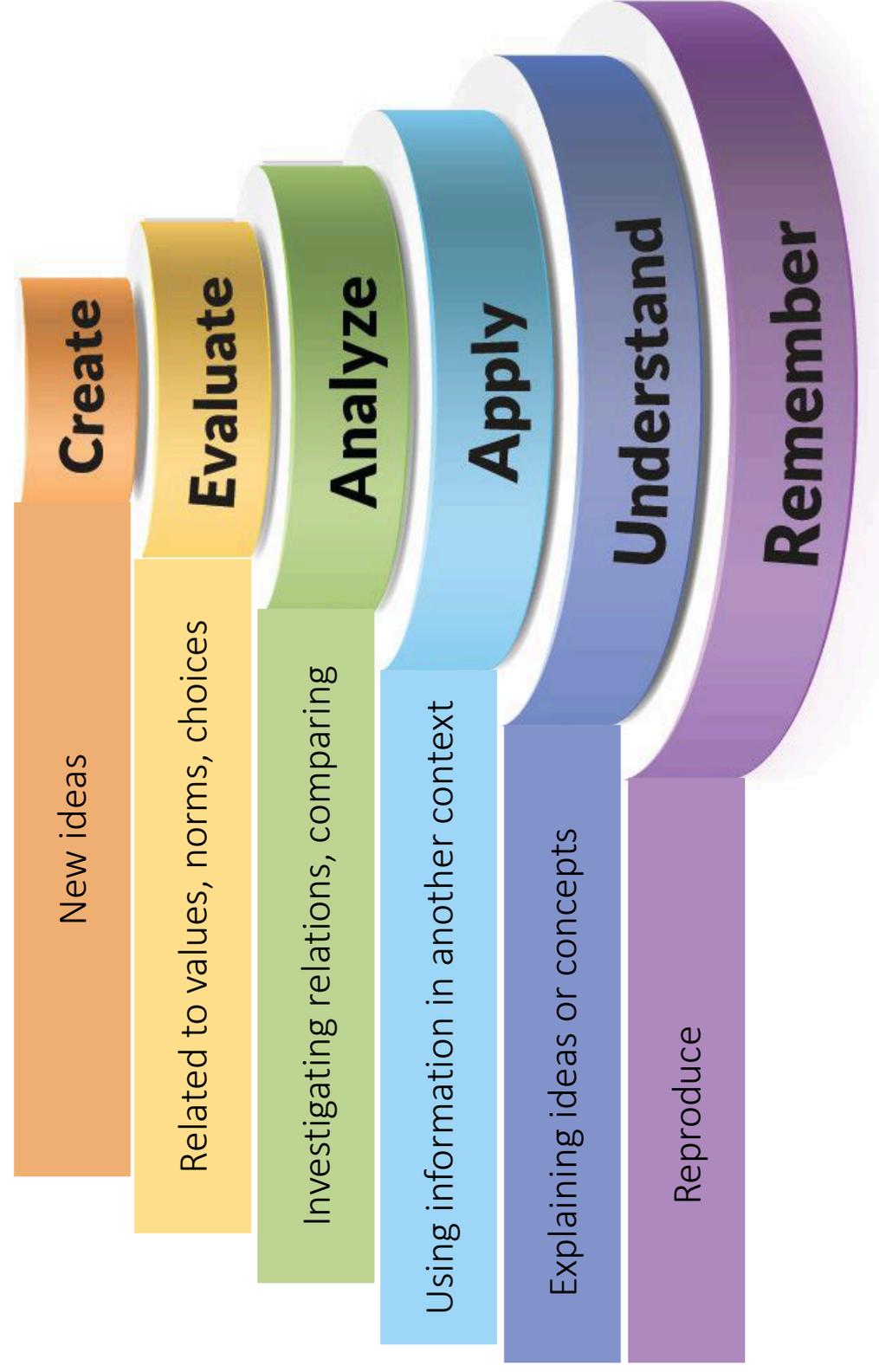
ASSESSMENT OF + FOR LEARNING



CISE: QUESTION AND ANSWER (± 15 MIN.)

Read the text of the website of AWL
Imagine that you are a lecturer in the faculty
of Veterinary Medicine – Companion Animals and
that you want to discuss this text with your
students
Prepare 3 questions that you want to discuss
and write them down (e.g., backside text)
Prepare your questions with a neighbour and
select 3 out of the 6 most 'interesting'
questions

TAXONOMY OF BLOOM



On which level
Bloom's taxonomy
were your ques
situated?

See Question St
on Ufora (Tues
morning – Typ
Questions,

PES OF QUESTIONS



Yes/No, True/False questions



Open questions



Multiple Choice questions



Not easy, see the submodule on Ufora

QUESTION 1 10 points [Save Answer](#)

Match the animals to their diets.

B. Pig	A. Carnivore
- Lion	B. Omnivore
- Zebra	C. Herbivore
- Horse	
- Hedgehog	

A.
 B.
 C.

Matching questions

Question 1 (FBQ)

I only have to _____ my head above water one mc week.

- a) reserve b) keep c) guarantee d) promise

N.B. the correct choice is b) keep.

Fill-in-the-blank questions



15-minute break
our cup of coffee or tea

JIGSAW – 3 STEPS

STEP 1: EXPERT IN ONE → STEP 2: EXPERT GROUPS → STEP 3: JIGSAW C

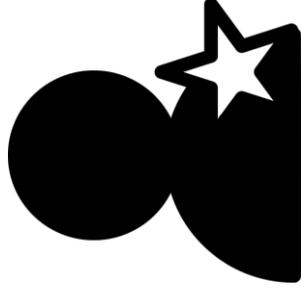
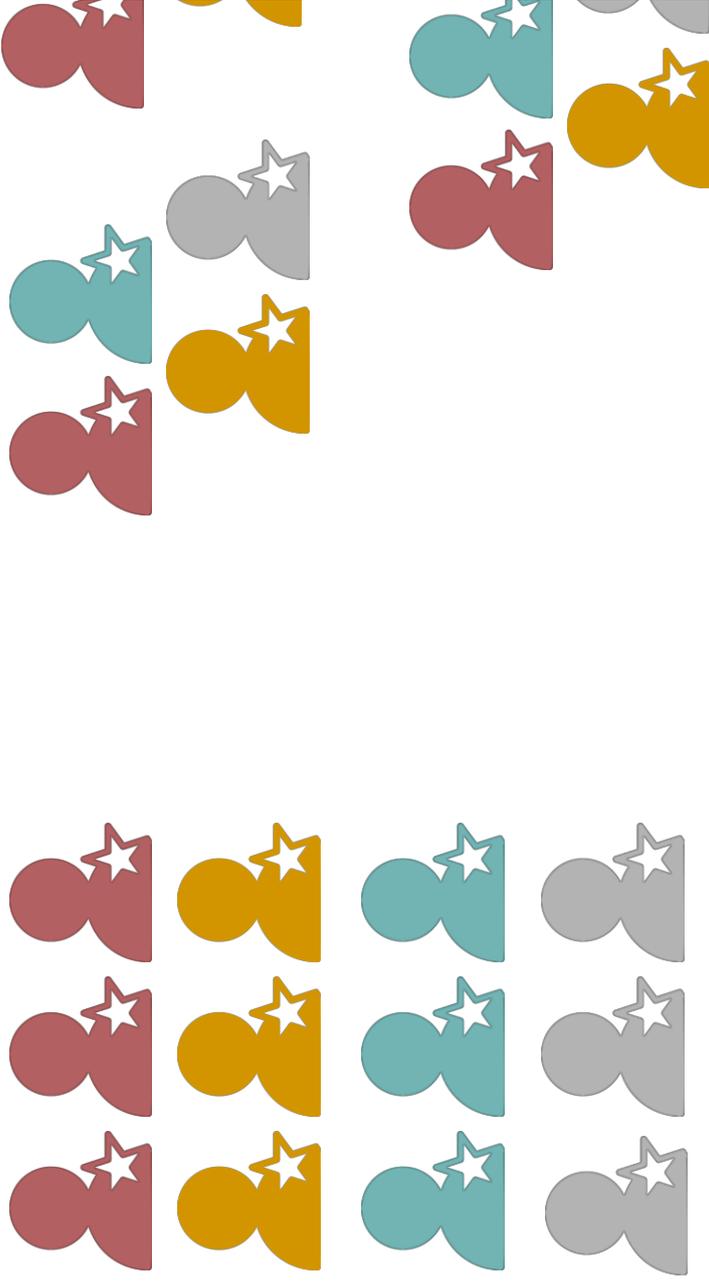
SESSMENT STRATEGY

er assesment

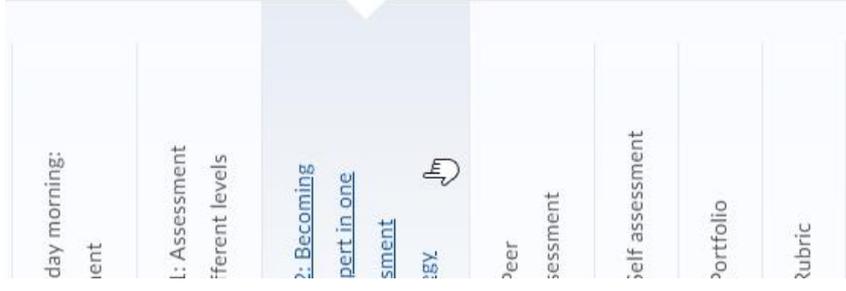
lf assesment

rtfolio

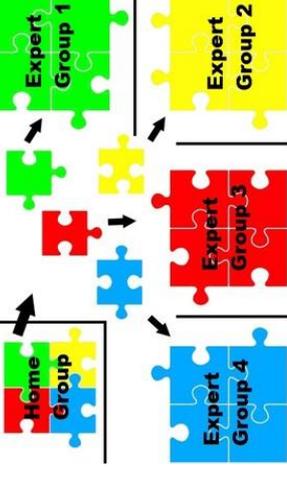
brics



SAW – STEP 1: BECOMING EXPERT IN ONE ASSESSMENT STRATEGY (🕒 ± 20 MIN.)



- Focus on 1 topic (only the one we assigned to you):



- Peer assessment
- Self assessment
- Portfolio
- Rubric

- Watch the instruction video related to your topic. Keep the following c

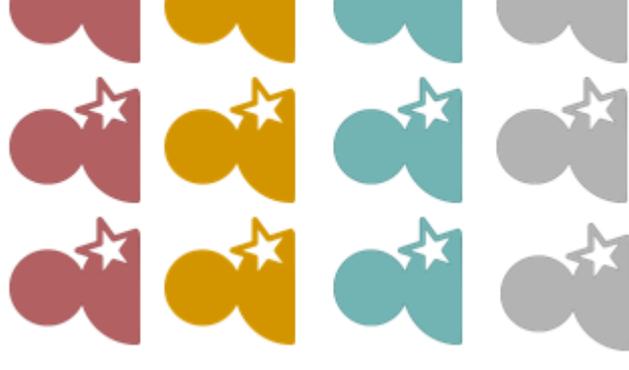
in mind: *How would you explain this assessment format to your colleague*

- Make notes on **scrap paper** or in a **Word document**
- Guiding questions + Try to imagine how to implement the assessment strategy into your own teaching practice.

SAW – STEP 2: DISCUSSION WITH PERT-COLLEAGUES (🕒 ± 10 MIN.)

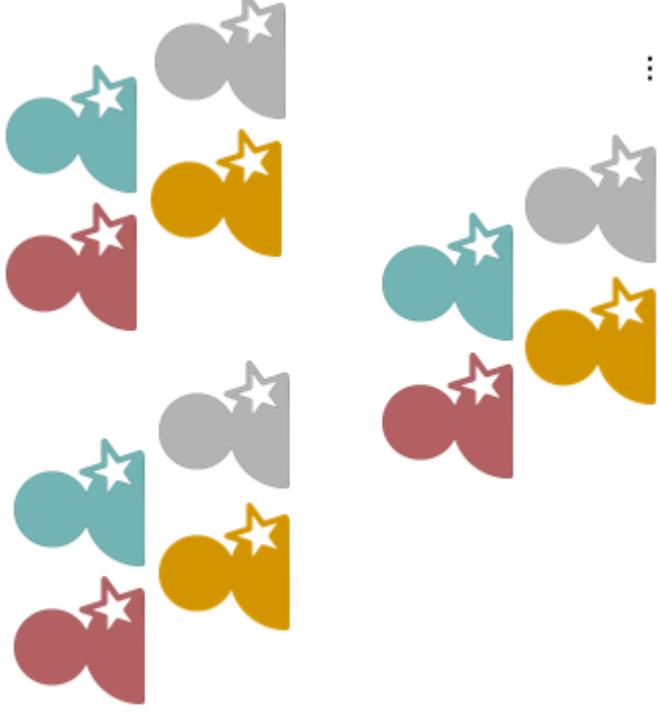
Compare your notes (e.g., Discuss unclarity)

Discuss how you would implement it in practice



SAW – STEP 3: MIXED GROUPS (🕒 ± 45 MIN.)

- Step 1: Tutor your findings to each other
- Step 2: Make 1 general concept/mindmap with the four different assessment strategies integrated (tool: Lucidchart)



CONCEPT MAP: LUCIDCHART

Calendar Announcements Groups Ufora tools ▾ Other tools ▾ Course Admin

Part 3: Tutor (Jigsaw) session ▾

Print Settings

Add dates and restrictions...

Concept maps Assessment strategies

Via the tool LucidChart, you will create a concept map in your group in which you make a link between the four assessment strategies that you discovered. You can work simultaneously in this link, or one of you can open the link and use the 'share screen' option in Bongo so that you can collaborate with each other. Choose the way that works the best for your group.

When you open the link, you need to pass a few steps, see the following screenshots:

1) Sign up free

Scroll down and you will find the link to your concept map.

Step 2 of 3

Welcome to Lucidchart!

Tell us a little bit about yourself so we can recommend ways for you to get started. Don't worry, you'll still get access to everything.



When you click on the link: three

1



Access "Group 1"

Full name
Maxime Moens

Work email
maxime.moens@ugent.be

Password
.....

Use 6 or more characters

Sign up free

By registering, you agree to our [Terms of Service](#) and [Privacy Policy](#).

2

to Lucidchart!



ittle bit about yourself so we can recommend you to get started. Don't worry, you'll still get everything.

rofession?

Engineering/IT

Product

Operations

Sales

Business

Other

cribes your role?

Educator

Administrator

Staff

rimarily use Lucidchart?

Collaborate

View

rying to visualize?

Flows, sequences, and processes

Technical functionality

Thought and ideas

Business plans and strategy

Other

3

Getting Started Tips

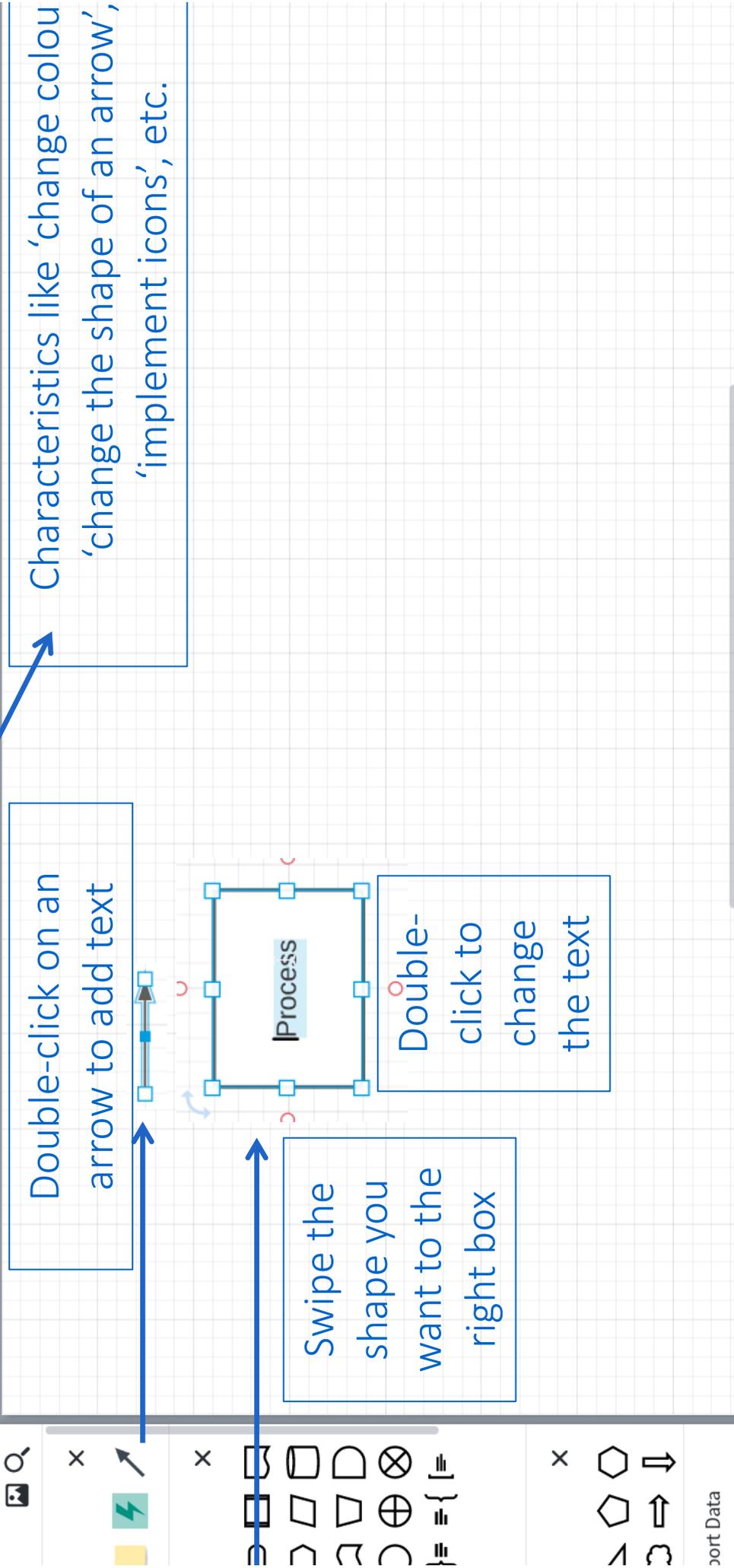
Tip: Easily drag and drop shapes!



Skip Tips



Next



Double-click on an arrow to add text

Swipe the shape you want to the right box

Double-click to change the text

Characteristics like 'change colour', 'change the shape of an arrow', 'implement icons', etc.

Break

@13:15



Time for
LUNC

FEEDBACK



Definitions

Feedback is information provided by a
agent (e.g., teacher, peer, book, parent,
one's own experience) regarding aspects
one's performance or understanding

(Hattie, 2009, p.174)



EFFECT SIZE FEEDBACK

eedback is one of the most powerful influences on learning and achievement.

Hattie & Timperley (2007): Summary of effect sizes from 12 meta-analyses assessing the influences of feedback (196 studies and 6,972 effect sizes).

Average effect size = **.79**

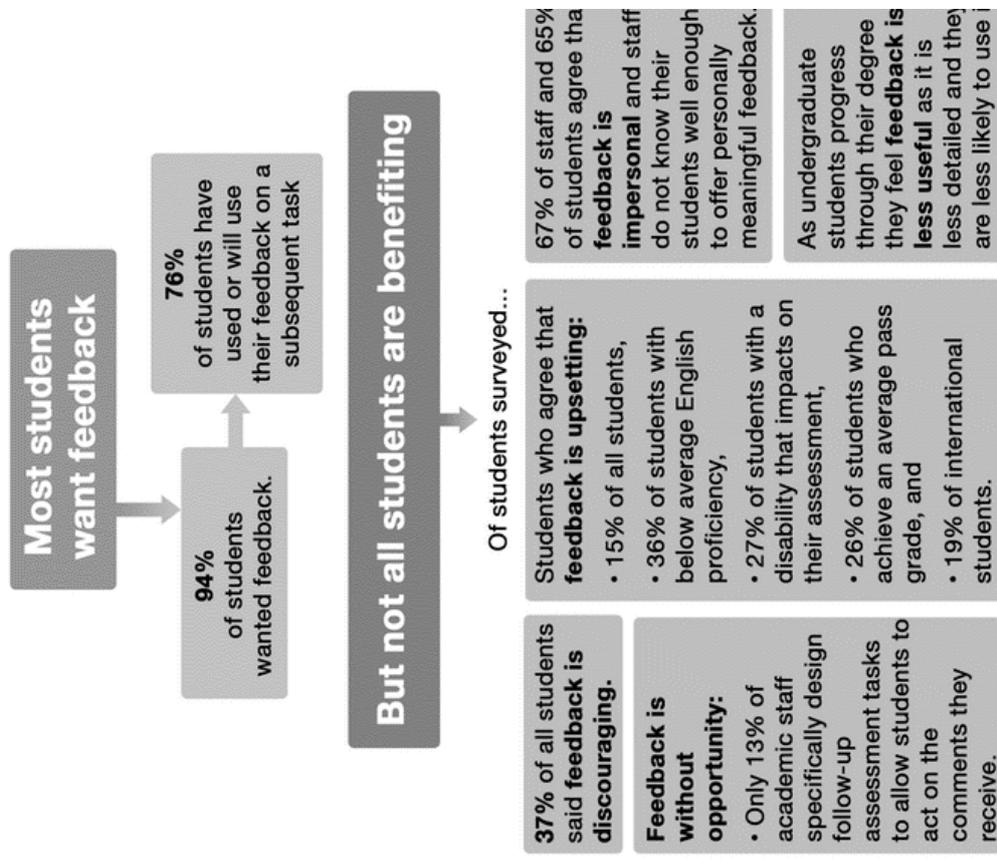
Universities are failing their students through poor feedback practices

©9pm GMIT



feedback for learning . org

Feedback for Learning project (Australia) surveyed students and 406 staff across two universities



ASSIGNMENT: 'HOW TO GIVE FEEDBACK?'

Groups of 3-4 members ([randomly assigned](#))

Check the case (next slide) - a situation in the context of the (unit: Digital marketing

Write in group a concrete script (What does the teacher say, reacts the student) (Guideline: 5 min. conversation)
20 min. to think about/to write a script
Time left? Try to role-play your script

CASE

Context:

- Faculty of Economics and Business Administration
- Course unit: Digital marketing (2nd bachelor)

After the first examination period of the academic year (beginning of February), a teacher and student sit together after the student sent an email to the teacher because (s)he is disappointed about his/her final grade for the course unit Digital marketing. The final score of the student is 8/20 and (s)he wants more explanation related to the partial scores that determined the final grade. For this course unit, the students wrote an individual paper about using specific advertising tactics in order to address children, gave a group presentation about marketing strategies that companies can use, and made an exam with open-ended questions at the end of the course unit. Below are the scores that the student received for the several aspects:

Individual paper: 1/5

Group presentation: 3/5

Exam with open-ended questions: 4/10

ASSIGNMENT: 'HOW TO GIVE FEEDBACK?'

Groups of 3-4 members ([randomly assigned](#))

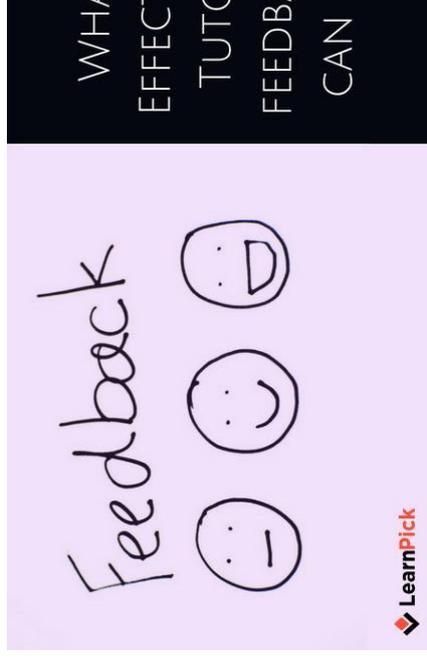
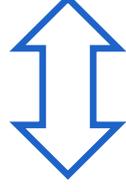
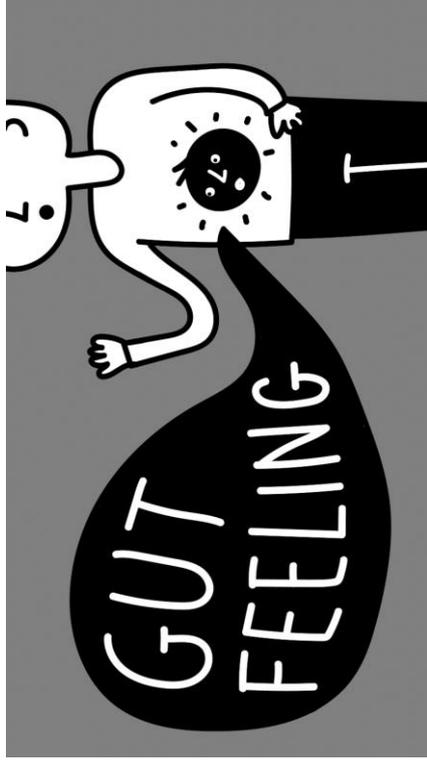
Check the case (Word document) - a situation in the context of course unit: Digital marketing

Write in group a concrete script (What does the teacher say, reacts the student) (Guideline: 5 min. conversation)

20 min. to think about/to write a script

Time left? Try to role-play your script

ASSIGNMENT: 'HOW TO GIVE FEEDBACK?'



WHAT
EFFECT
TUTOR
FEEDBA
CAN I

Giving feedback to a video of a previous cohort who had to
roleplay a feedback situation by using a checklist (in
portfolio map) AND the tool **VideoAnt**

ASSIGNMENT: 'HOW TO GIVE FEEDBACK?'

Browse individually the checklist with tips & tricks (🕒 5 min.)



Watch the following video on which you will give feedback (🕒 5 min.):
<https://youtu.be/MXo74EkdOal>



Role-play
previou

Watch the demo of VideoAnt (🕒 4 min.):

https://www.youtube.com/watch?v=1SOE2aQky2I&feature=emb_logo

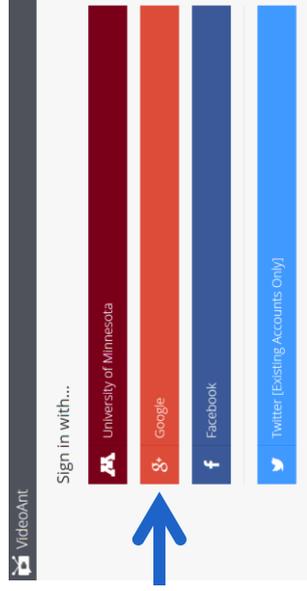
(Watch carefully, you need this tool for the next exercise!)



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& INNC
GEBIET

ASSIGNMENT: 'HOW TO GIVE FEEDBACK?'

One group member surfs to <https://ant.umn.edu/> (Chrome/Safari) and signs in via Google account

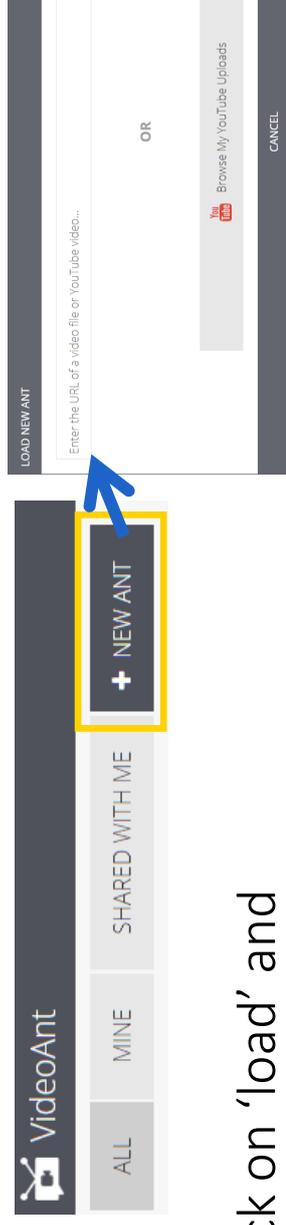


Click on '+ New Ant'

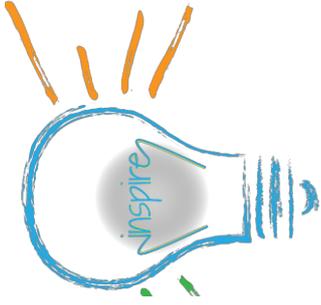
Enter the YouTube-URL:

<https://youtu.be/MXo74EKdOaI>. Click on 'load' and

start 'video anting' based on the checklist. *What are the positive aspects in the feedback conversation? What are opportunities for improvement?*



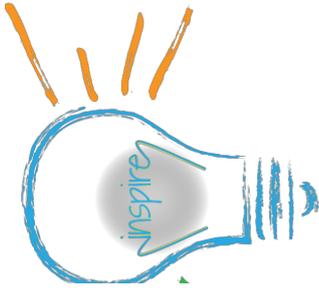
🕒 20-25 min.



Authentic assessment of students' communication skills

Participating faculties:

- Psychology and Educational Sciences (therapy sessions)
- Medicine and Health Sciences (consultations with patients)
- Political and Social Sciences (interview skills)
- Pharmaceutical Sciences (conversation with pharmacy clients)
- Veterinary Medicine (conversation with owners of (domestic) animals)

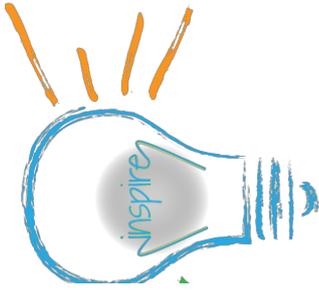


ATIONAL INNOVATION

Authentic assessment of students' communication skills

Problem statement

- Learning communication skills → practice on a regular basis → e.g., (pharmacy practice) labs
- But:
 - Often unfeasible for a lecturer to follow practice sessions 'live' → ~~feedback and~~ **assessment**
 - Feedback and summative assessment based on written representation of behavior of scoresheets or reflection reports (≠ actual performances)
 - Limited number of practice sessions:
 - Lack of safe learning environment → reluctance to practice communication



Authentic assessment of students' communication skills: video annotation as solution

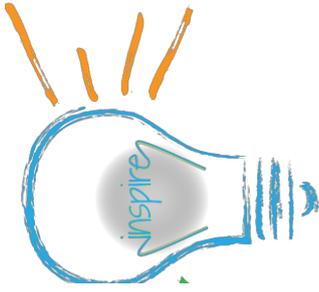
The use of VideoAnt allows:

- To exercise regularly, supported by formative assessment
- To create authentic summative final assessments

Options for students:

- **Reflection:** annotating a video clip provided by the lecturer
- **Self-reflection:** students record their own video clip (e.g., during internships in authentic or during exercises with simulation patients/clients/etc.)
- **Peer evaluation/peer feedback:** analysing each other's video fragments by adding annotations

VIDEO IS VIDEO ANT USED @ GHEENT UNIVERSITY



EDUCATIONAL INNOVATION

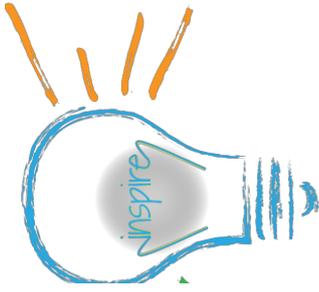
Practical example 1: Motivational conversation (Prof. dr. Stefaan Van Damme)

Context:

- Faculty of Psychology and Educational Sciences – Bachelor in Clinical Psychology
- Faculty of Medicine and Health Sciences – Master in Health Education and Health Promotion

In the courses "First line: Motivation and self-regulation in chronic health problems" (3rd Bachelor Clinical Psychology) and "Individual and group-oriented methods and techniques for influencing behaviour" (Health education and promotion), students learn to apply motivational conversation techniques. The students receive the **theory through lectures and online learning paths**. In addition, they are instructed to conduct **three short conversations with a volunteer** with the aim of mapping and motivating the volunteer to deal with unhealthy behaviour such as smoking, unhealthy eating, or moving too little. These conversations are planned in specified periods so that they match the increasing complexity of conversation skills. The student acquaints through the learning paths. The **conversations are filmed and loaded into the video annotation tool**. **Each student gives feedback to two fellow students** via this tool, and reflects on the video and the feedback received. The **teaching team moderates**, and can (depending on the number of students) also give feedback on the work of the students. At the end of the semester the students write a **self-reflection report** about their experiences, their learning process and issues they need to pay attention to in the future. This reflection is read by the lecturer and included in the non-period bound evaluation.

VIDEO IS VIDEOANT USED @GHEENT UNIVERSITY



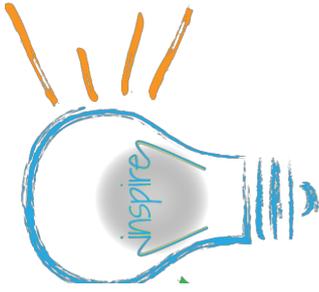
ATIONAL INNOVATION

Practical example 2: Clinical conversation skills (Prof. dr. Lesley Verhofstadt)

Context: Faculty of Psychology and Educational Sciences – Bachelor in Educational Sciences
(Orthopedagogics)

In the course unit 'Clinical Psychological Skills and Diagnosis', the students learn conversation skills they have to apply in a clinical psychological context. The students are given **two moments to practice** this. After the **first theory lesson and practicum**, the students have to do a **role play in a skills lab** every student takes the **role of the therapist for 10 minutes**. **Some students also take on the role of the client**. This situation is **filmed and uploaded to the video annotation tool**. The students are divided into **groups of two and give each other feedback via the tool**. Later in the semester, the process is repeated a second time. Again, every student takes on the role of the therapist, but the **client is played by a different student** (these are PhD students attached to the department). After this conversation, the students must write a **self-reflection on their experiences, their strengths and work points**, which feedback has been taken to the second practice moment and where they will work in the future.

VIDEO IS VIDEOANT USED @GHEENT UNIVERSITY



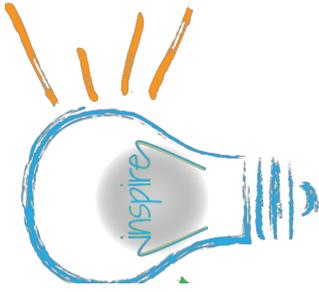
ATIONAL INNOVATION

Practical example 3: Qualitative interviewing (Prof. dr. Peter Stevens)

Context: Faculty of Political and Social Sciences – Bachelor in Sociology

In the course unit 'Introduction to Qualitative Research', students receive an introduction to the principles and techniques of qualitative research as applied in the social sciences. Here, the students learn, among other things, to **conduct an interview**. The students themselves are looking for a **volunteer who wants to be interviewed**. This conversation is **filmed** and **uploaded to the video annotation tool**. The students are **divided into groups** and **provide feedback** within this group through this tool. As a result, they learn to give feedback on sociological work of fellow students in an empathic, critical and constructive way.

VIDEO IS VIDEO ANT USED @ GHEENT UNIVERSITY



ATIONAL INNOVATION

Practical example 4: Medical consultation (Prof. dr. Annelies Decloedt)

Context: Faculty of Veterinary Medicine – Bachelor in Veterinary Medicine

In the course unit 'Clinical and Communicative Skills I', students learn the process of how to perform a medical consultation in a less demanding context. **During the lessons, the theory is taught and the students get the time to apply the theory in these lessons through a role play.** In the last part of the lesson, the students spread about the space and perform this role-play, which they **film themselves with their smartphone.** This video is put in the **annotation tool to give feedback to each other after the lesson.** They learn to critically reflect on the communication between animal owner and veterinarian.

Britt Adams
Maxime Moens
Martin Valcke

DEPARTMENT OF EDUCATIONAL STUDIES

britt.adams@ugent.be

Assessment for Learning



CONSTRUCTIVE ALIGNMENT



Menu of this day

Assessment of learning & assessment for learning

Jigsaw - assessment strategies

ch break

Feedback



Learning objectives

After this session, you will be able to

- Describe the transition from assessment OF learning to assessment FOR learning.
- Describe the basics of peer assessment/self assessment/portfolio/rubrics.
- Illustrate how these assessment formats can be used in your teaching practice.

How do you determine the final grade of your students?



Assignment 1: $10 \times (18/20) = 180/200$
Assignment 2: $10 \times (19/20) = 190/200$
Test 1: $30 \times (15/20) = 450/600$
Test 2: $30 \times (17/20) = 510/600$
Participation: $20 \times (18/20) = 360/400$

Total Score:
 $1690/2000 = 84.5\%$



ASSESSMENT OF / FOR LEARNING

Assessment of Learning (~ summative)	Assessment for/as Learning (~ formative)
culmination of a learning process, leads to a grade for students and determines whether students pass your course unit and, in other words, achieved the learning objectives you had in mind.	= used as an engine for learning. Provide ongoing feedback to staff (change of teaching approach) at students (strengths and weaknesses).
valid, reliable and transparent	= “assess while you teach, teach while you assess” <small>Vogel, 2003, p.281)</small>
Examples:	Examples:

ASSESSMENT CONDITIONS

ality

assess exactly those competencies you intended to achieve in your course unit (~ constructive alignment)?

Start from your course unit's course competencies (to formulate exam questions or assignments)

Choose an appropriate form of assessment (~~A multiple-choice exam to assess whether students are~~
~~with a distance within a certain period of time~~)

assessment matrix (see next slide)



ASSESSMENT CONDITIONS

Ability

Results of the assessments must be accurate, objective and free from measurement errors and coin
marks = correct representation of how well a student masters his/her learning material
assessments provide the same marks over and over again (~ another assessor)
?

Formulate the questions and assignments clearly and unambiguously (cf. four-eyes principle)

Design many questions and tasks to cover a large part of the content/competencies (#
jacky shot)

Answer key, clear assessment criteria or rubrics

Mark without looking at the student's name. Mark per question and not per exam

Repeat and change the order of the exam papers

Source: <https://onderwijstips.ugent.be/en/tips/evalueren-hoe-doe-je-dat-kwaliteitsvol/>



ASSESSMENT CONDITIONS

sparency

out the format, the moment, the rules and substantive expectations of assessments

?

offer example questions, exercises during the lectures/seminars that reflect the level and specific requirements

information related to forms of assessment, calculation of marks, etc. in ECTS sheet of course unit

.



ASSESSMENT OF/ FOR LEARNING

Success



what people think
it looks like

Success



what it really
looks like

ASSESSMENT OF / FOR LEARNING

Assessment of Learning (~ summative)	Assessment for/as Learning (~ formative)
culmination of a learning process, leads to a grade for students and determines whether students pass your course unit and, in other words, achieved the learning objectives you had in mind.	= used as an engine for learning. Provide ongoing feedback to staff (change of teaching approach) at students (strengths and weaknesses).
solid, reliable and transparent	= “assess while you teach, teach while you assess” Vogel, 2003, p.281)
Examples:	Examples:

HOW TO FINISH A LESSON



What is it?

he students receive a quiz prepared by the teacher about the course content they have learned. Different types of questions can occur in this quiz: multiple choice questions, right or wrong questions, open questions, etc. The quiz can be performed in various ways: physically and digitally.

When a physical variant is chosen, color cards can be used for multiple choice questions. Each color then represents a certain answer option. These can also be used for right or wrong questions. For open questions, students can write their answer on a sheet and hold it up. You can also use erase boards (small whiteboards) on which the students write their answers.

There are also a large number of digital tools: Kahoot, Socrative, Mentimeter are only a few examples. With these online tools, students can enter their answers through their smartphone or laptop. The good thing about these tools is that the online tool also keeps track of the score and gives the student feedback about the answer they have given.



What is it?

Each student receives the assignment to come up with one test question about what has been discussed in the lesson. It is up to the teacher to determine what kind of question it should be. For example, a question in which the knowledge must be reproduced or a problem that requires a solution. In addition, it is up to the student to determine whether (s)he chooses an open question or a multiple choice question. When all students have prepared a question, the teacher can choose to randomly select a few questions and submit them to the class and/or to the questions for the exam.



What is it?

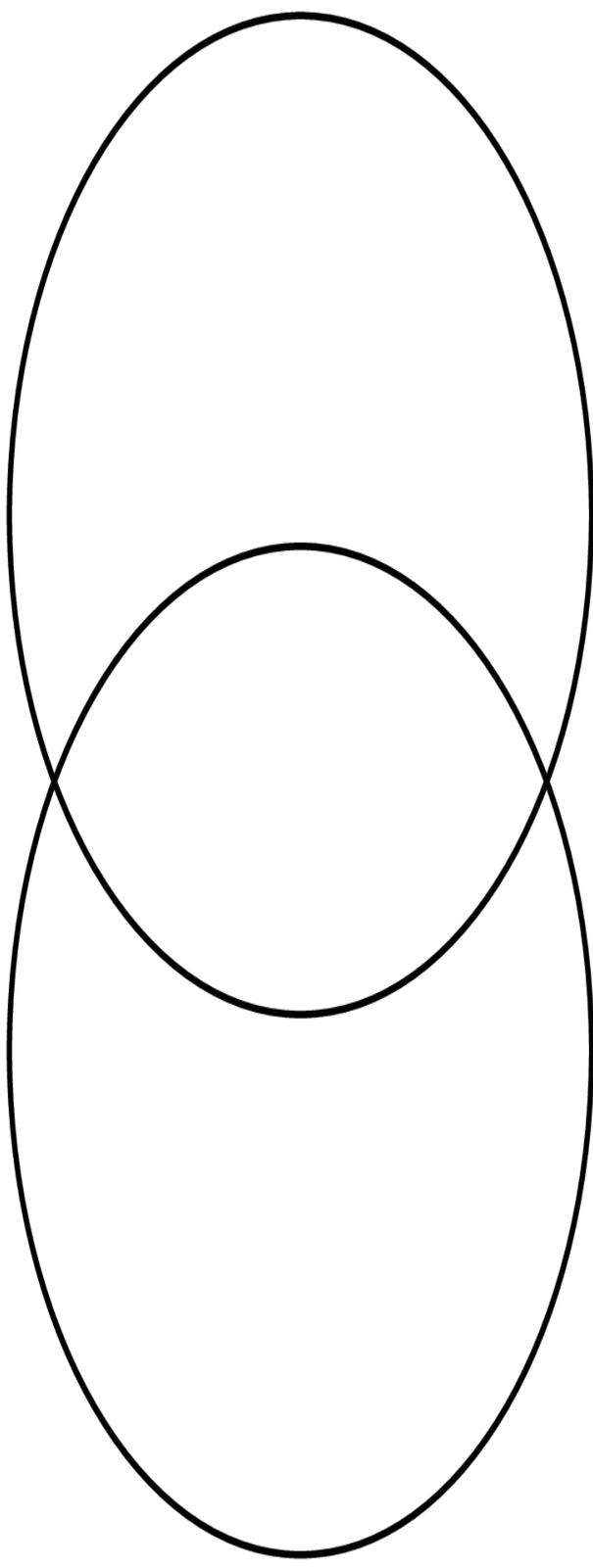
At the end of the lesson, all students receive a sheet with the following questions: Write down **three** things you learned this lesson, **two** things that you found interesting and **one** thing you (still) have a question about. In the next lesson, the students evaluate the lesson for themselves. Let the students submit this sheet. In this way, the teacher gets a good overview of the things that the students have learned during the lesson, what they found interesting and what they still have questions about. It can also be very valuable to let the students keep these sheets for themselves. At the beginning of the next lesson so that they can see what they had learned from the previous lesson and where they had questions about. If students collect this sheets on one place (for example in a portfolio) they can keep an eye on their own study progress.

<i>3 things you learned</i>	<i>2 things you found interesting</i>	<i>1 thing you have a question about</i>



What is it?

The students receive a two-circle venn diagram. At the start of the lesson, the teacher writes the subject of the lesson on the board. The student writes in the left oval the things (s)he already knows about this subject. After the learning content is offered to the students. At the end of the lesson the student picks up the sheet again. The student writes down what (s)he has learned. Finally, the student writes in the middle oval (the two overlapping circles) what the relationship is between what (s)he has written in the left oval and (s)he has written in the right oval. What is the overlap?



What is it?

The students receive a sheet and draw the outline of their hand. In each finger, they need to write the following:

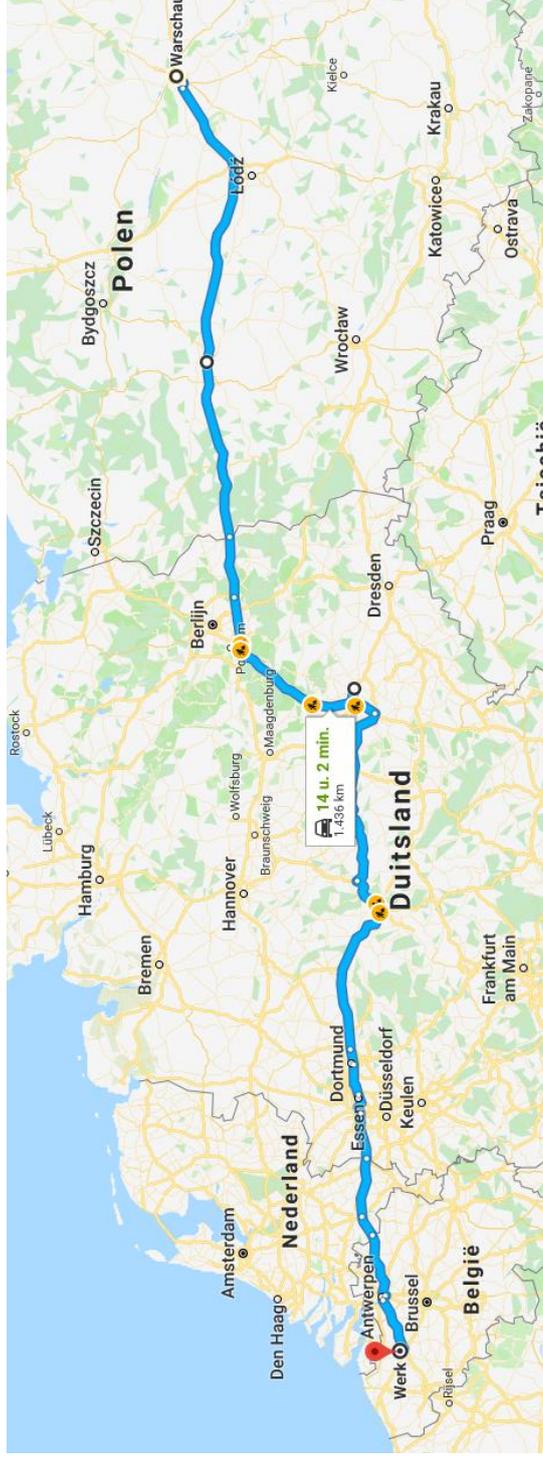
- ◆ Thumb: what students liked about this lesson;
- ◆ Index finger: what students are going to do with the information they have learned;
- ◆ Middle finger: what students didn't like about the lesson;
- ◆ Ring finger: what students will remember most of the lesson
- ◆ Little finger: what students would like to learn more about the lesson topic.

When the students have filled in their handprint, they give it to the teacher. In this way, the teacher will have a picture of the way students experienced the lesson.



What is it?

Give each student an A3 sheet of paper. All students are instructed to draw a road map of the past lesson(s). They write their starting point. **With what feeling have they started this lesson(s)?** Then, the students draw a line to the end of the paper which leads to the end of the lesson(s). At this point, they write **with what feeling they finish the lesson(s)**. On the line, the students mark different learning moments by placing crosses on the line. **Where does it crosses they write briefly what the learning moment(s) meant for them and why this was a learning moment.** They make a small drawing here to clarify it. It is desirable to place the crosses at the right place in time between the starting moment and the end point. As soon as the student has finished, (s)he has drawn a road map for himself/herself on which he has made his journey clear from the beginning to the end point.



Source: <https://activeerjeles.nl/werkvoor>

What is it?

All students are sitting in the classroom. The teacher has prepared a large number of questions about the content of the lesson. The teacher asks the first question. The first student who raises his/her hand, may answer the question. When the student has answered the question correctly, (s)he may leave the classroom. This is repeated until all students have answered a question correctly. When a student has answered a question incorrectly, (s)he may stay in the room and must skip a turn. The teacher could organize this activity for 5 minutes. If there are still students who did not answer a question correctly when the activity is finished, they can leave the class, but you could give these students a brief assignment which they have to hand in before the next lesson.



What is it?

Muddiest Point is a quick monitoring technique in which students are asked to take a few minutes to write down the most difficult or confusing part of a lesson, lecture, or reading. It is simple to create and facilitate.

Why would you use it?

You can quickly check for understanding. This assessment gives you a picture of misconceptions and confusion that still exists in the students' mind.

Students can increase their understanding of their own learning. This assessment provides students with a metacognitive opportunity to think about their own learning. This is especially helpful with new information and complicated procedures.



What was your muddiest point today

What is it?

The one-minute paper is a classroom assessment technique in which a teacher asks a question to the student at the end of the lesson. The students need to formulate a short (written) answer to one of the following questions in 1-2 minutes:

What is the most important insight/idea/ ... that you

take home from today's lesson?

What question do you still have?

What was the most difficult issue of today's lesson (see muddiest point)?

What was the most surprising element of today's lesson?

Make a summary of ...

Give an example of...

Explain in your own words ...

Write down the 3 most important keywords of the lesson.

How to respond?

- A buzz group/Think-Pair-Share in which students exchange their ideas
- Use the answers in the beginning of next lesson
- React in a discussion forum or short video (LMS)
- Use the answers to improve lessons
- ...



What is it?

As a teacher you can announce that during the lesson a period of time will be provided in which students can compare each other's notes on specific topics. By doing so, students know that it is important to make good notes during this moment, students actively reflect on the course content and thanks to their peers they go home with better notes. A variation is to ask students to summarize the lesson and to compare this summary at the start of the next lesson.



Stimulate your students to take notes.

Check the video: taking notes via laptop versus on paper.

<https://www.youtube.com/watch?v=pu0PS>

Z_Ewll

HOW TO FINISH A LESSON: EXERCISE (🕒 ± 15 MIN.)

Choose individually one strategy on how to finish a lesson (see Ufora)

Implement this strategy on the content of this course (yesterday's + today's session)

Pickerwheel decides which two teachers get the honour to present their work!

QUESTION & ANSWER

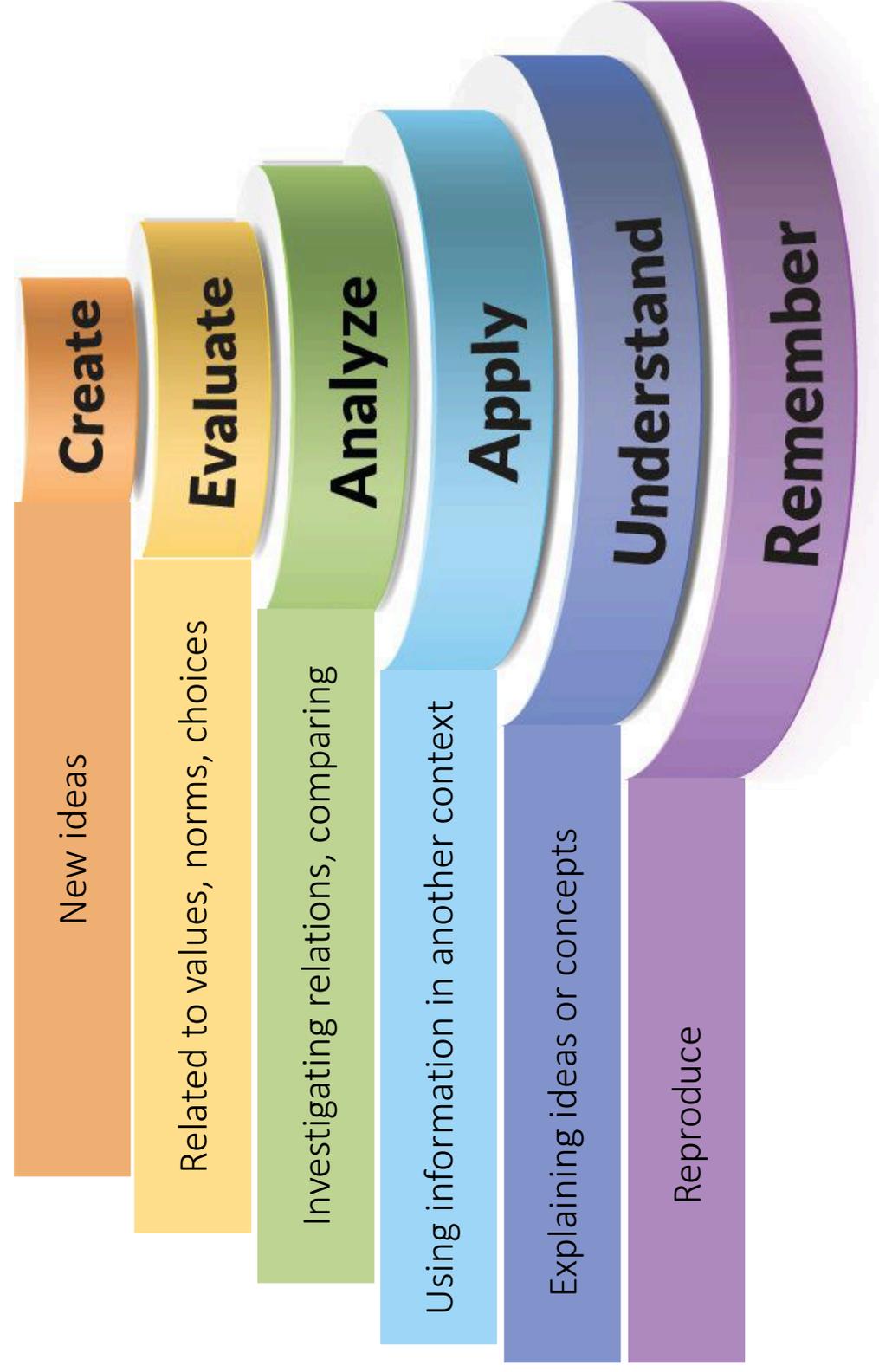
ASSESSMENT OF + FOR LEARNING



CISE: QUESTION AND ANSWER (± 15 MIN.)

Read the text of the website of AWL
Imagine that you are a lecturer in the faculty
of Veterinary Medicine – Companion Animals and
that you want to discuss this text with your
students
Prepare 3 questions that you want to discuss
and write them down (e.g., backside text)
Prepare your questions with a neighbour and
select 3 out of the 6 most 'interesting'
questions

TAXONOMY OF BLOOM



On which level
Bloom's taxonomy
were your ques
situated?

See Question St
on Ufora (Tues
morning – Typ
Questions,

PES OF QUESTIONS



Yes/No, True/False questions



Open questions



Multiple Choice questions



Not easy, see the submodule on Ufora

QUESTION 1 10 points [Save Answer](#)

Match the animals to their diets.

B. Pig	A. Carnivore
- Lion	B. Omnivore
- Zebra	C. Herbivore
- Horse	
- Hedgehog	

A.
 B.
 C.

Matching questions

Question 1 (FBQ)

I only have to _____ my head above water one mc week.

a) reserve b) keep c) guarantee d) promise

N.B. the correct choice is b) keep.

Fill-in-the-blank questions



15-minute break
our cup of coffee or tea

JIGSAW – 3 STEPS

STEP 1: EXPERT IN ONE → STEP 2: EXPERT GROUPS → STEP 3: JIGSAW C

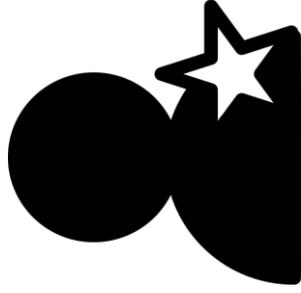
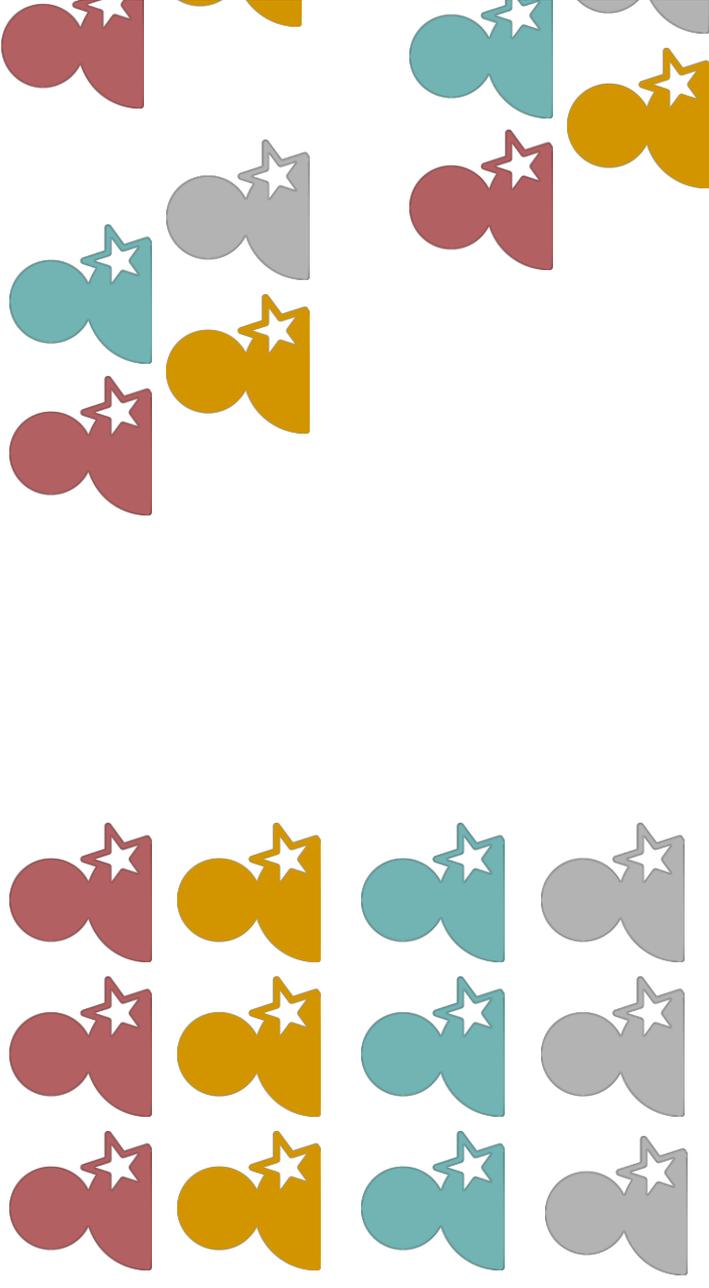
SESSMENT STRATEGY

er assesment

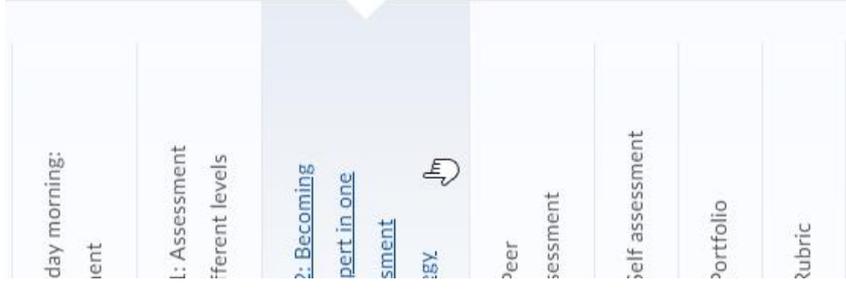
lf assesment

rtfolio

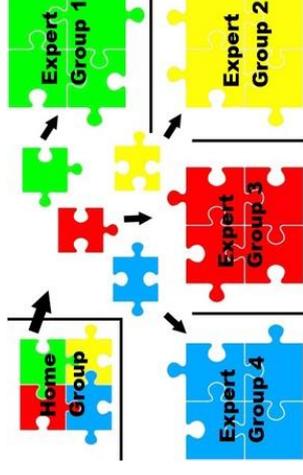
brics



SAW – STEP 1: BECOMING EXPERT IN ONE ASSESSMENT STRATEGY (± 20 MIN.)



- Focus on 1 topic (only the one we assigned to you):
 - Peer assessment
 - Self assessment
 - Portfolio
 - Rubric
- Watch the instruction video related to your topic. Keep the following c



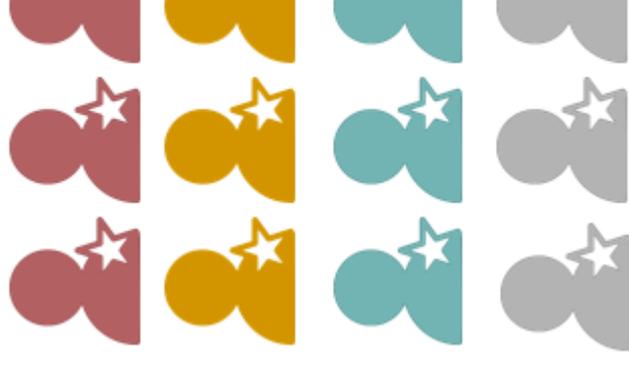
in mind: *How would you explain this assessment format to your colleague*

- Make notes on **scrap paper** or in a **Word document**
- Guiding questions + Try to imagine how to implement the assessment strategy into your own teaching practice.

SAW – STEP 2: DISCUSSION WITH PERT-COLLEAGUES (🕒 ± 10 MIN.)

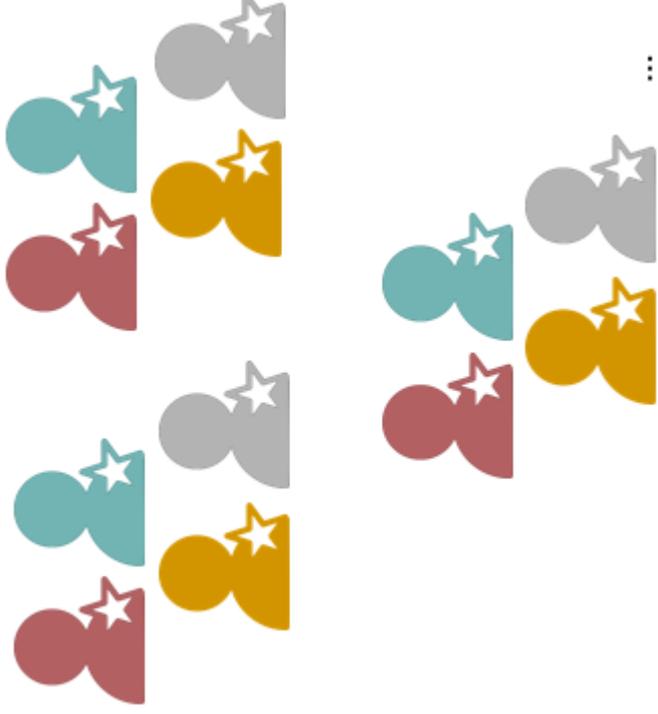
Compare your notes (e.g., Discuss unclarity)

Discuss how you would implement it in practice



SAW – STEP 3: MIXED GROUPS (🕒 ± 45 MIN.)

- Step 1: Tutor your findings to each other
- Step 2: Make 1 general concept/mindmap with the four different assessment strategies integrated (tool: Lucidchart)



CONCEPT MAP: LUCIDCHART

Calendar Announcements Groups Ufora tools ▾ Other tools ▾ Course Admin

🔍

22

Part 3: Tutor (Jigsaw) session ▾

🖨️ Print

⚙️ Settings

Add dates and restrictions...

Concept maps Assessment strategies

Via the tool LucidChart, you will create a concept map in your group in which you make a link between the four assessment strategies that you discovered. You can work simultaneously in this link, or one of you can open the link and use the 'share screen' option in Bongo so that you can collaborate with each other. Choose the way that works the best for your group.

When you open the link, you need to pass a few steps, see the following screenshots:

1) Sign up free



Scroll down and you will find the link to your concept map.

Step 2 of 3

Welcome to Lucidchart!

Tell us a little bit about yourself so we can recommend ways for you to get started. Don't worry, you'll still get access to everything.



When you click on the link: three

1



Access "Group 1"

Full name
Maxime Moens

Work email
maxime.moens@ugent.be

Password
.....

Use 6 or more characters

Sign up free

By registering, you agree to our [Terms of Service](#) and [Privacy Policy](#).

2

to Lucidchart!

ittle bit about yourself so we can recommend you to get started. Don't worry, you'll still get everything.



rofession?

Engineering/IT

Product

Operations

Sales

Business

Other

cribes your role?

Educator

Administrator

Staff

rimarily use Lucidchart?

Collaborate

View

rying to visualize?

Flows, sequences, and processes

Technical functionality

Thought and ideas

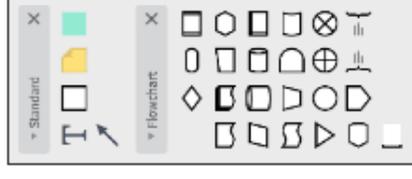
Business plans and strategy

Other

3

Getting Started Tips

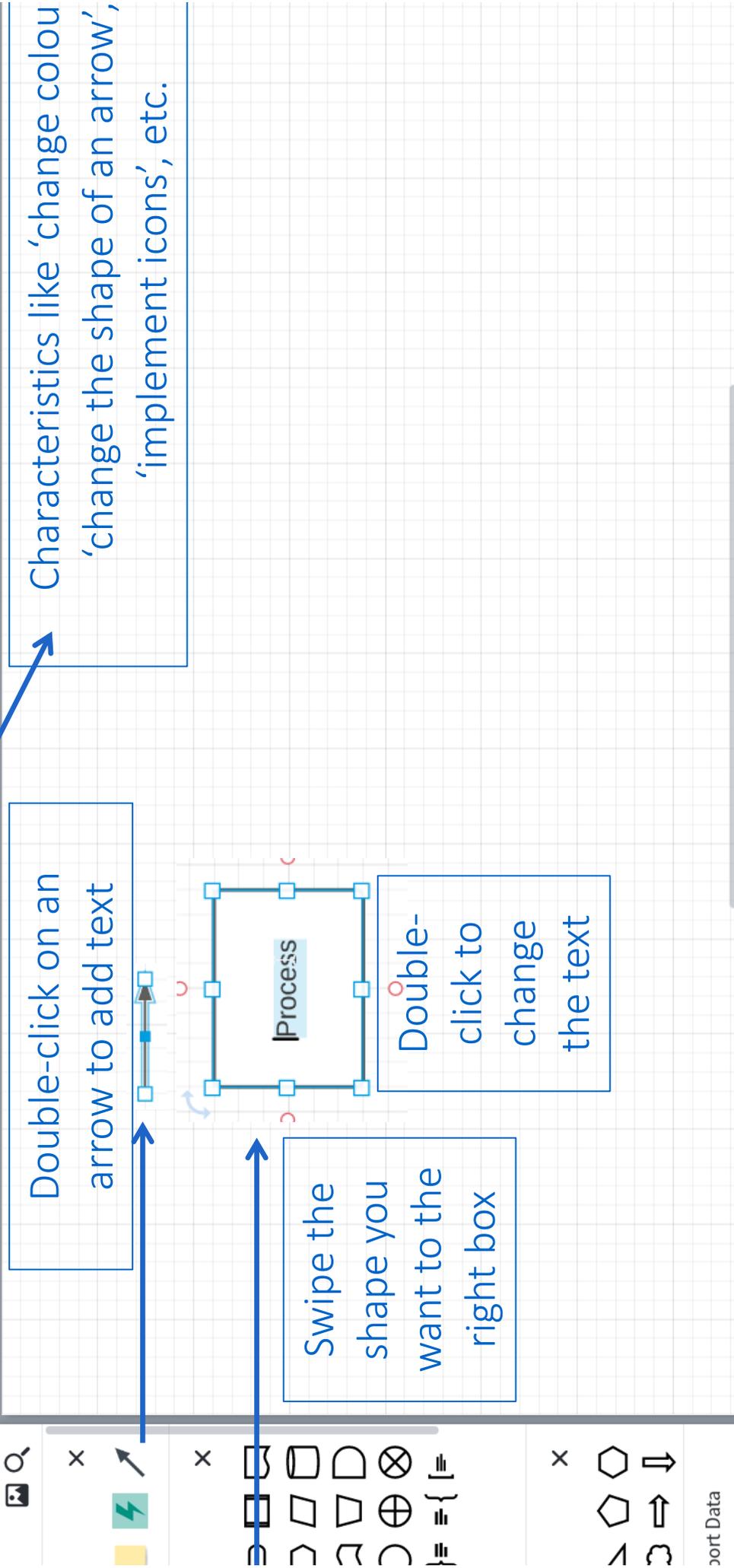
Tip: Easily drag and drop shapes!



Skip Tips



Next



Double-click on an arrow to add text

Swipe the shape you want to the right box

Double-click to change the text

Characteristics like 'change colour', 'change the shape of an arrow', 'implement icons', etc.

Break

@13:15



Time for
LUNC

FEEDBACK



Definitions

Feedback is information provided by a
agent (e.g., teacher, peer, book, parent,
one's own experience) regarding aspects
one's performance or understanding

(Hattie, 2009, p.174)



EFFECT SIZE FEEDBACK

Feedback is one of the most powerful influences on learning and achievement.

Hattie & Timperley (2007): Summary of effect sizes from 12 meta-analyses assessing the influences of feedback (196 studies and 6,972 effect sizes).

Average effect size = **.79**

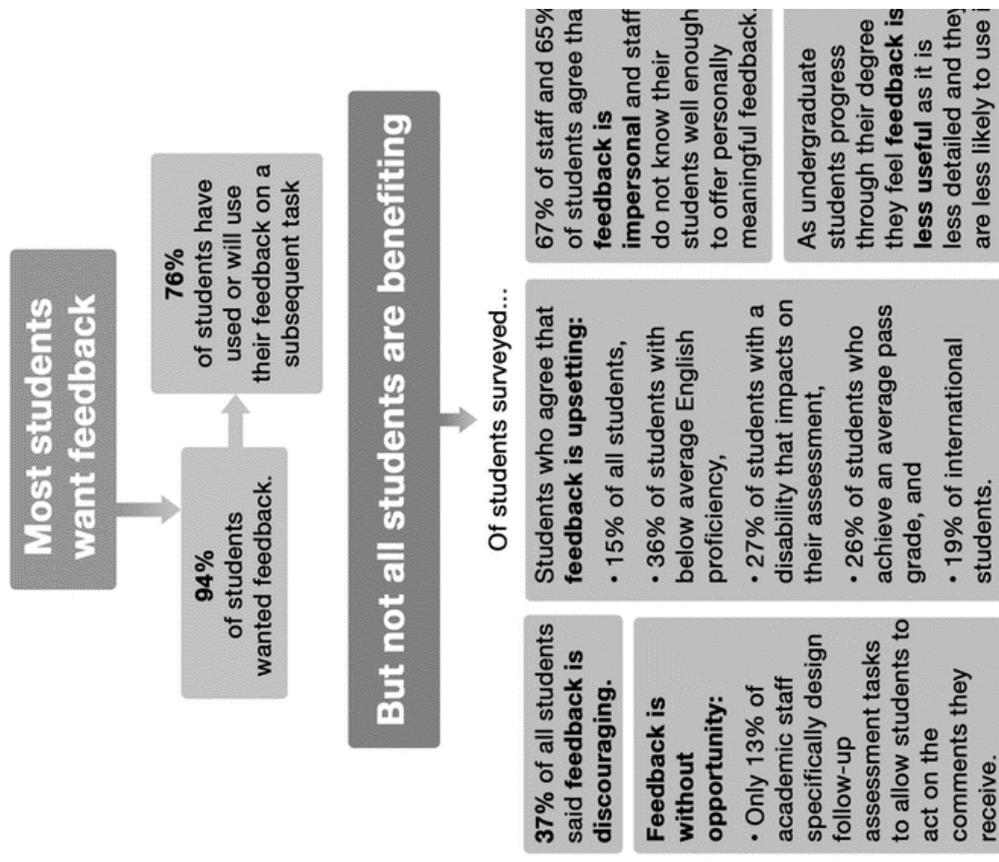
Universities are failing their students through poor feedback practices

©9pm GMIT



feedback for learning . org

Feedback for Learning project (Australia) surveyed students and 406 staff across two universities



ASSIGNMENT: 'HOW TO GIVE FEEDBACK?'

Groups of 3-4 members ([randomly assigned](#))

Check the case (next slide) - a situation in the context of the (unit: Digital marketing

Write in group a concrete script (What does the teacher say, reacts the student) (Guideline: 5 min. conversation)
20 min. to think about/to write a script
Time left? Try to role-play your script

CASE

Context:

- Faculty of Economics and Business Administration
- Course unit: Digital marketing (2nd bachelor)

After the first examination period of the academic year (beginning of February), a teacher and student sit together after the student sent an email to the teacher because (s)he is disappointed about his/her final grade for the course unit Digital marketing. The final score of the student is 8/20 and (s)he wants more explanation related to the partial scores that determined the final grade. For this course unit, the students wrote an individual paper about using specific advertising tactics in order to address children, gave a group presentation about marketing strategies that companies can use, and made an exam with open-ended questions at the end of the course unit. Below are the scores that the student received for the several aspects:

Individual paper: 1/5

Group presentation: 3/5

Exam with open-ended questions: 4/10

ASSIGNMENT: 'HOW TO GIVE FEEDBACK?'

Groups of 3-4 members ([randomly assigned](#))

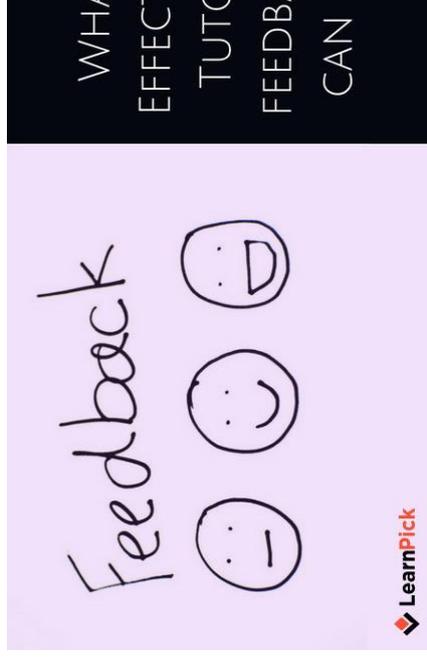
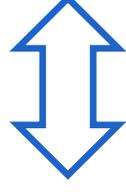
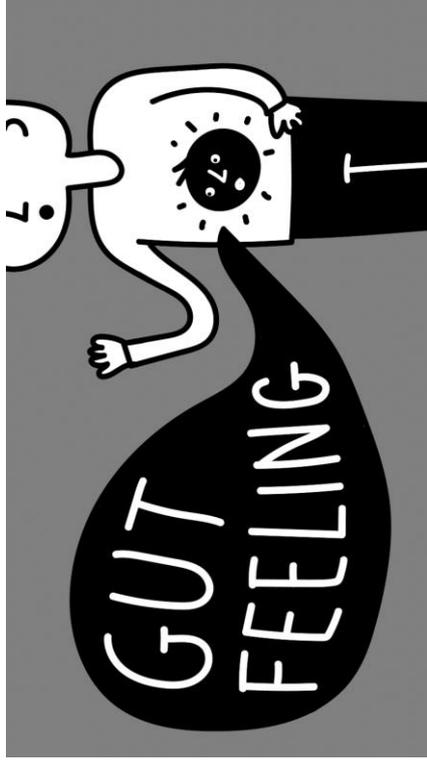
Check the case (Word document) - a situation in the context of course unit: Digital marketing

Write in group a concrete script (What does the teacher say, reacts the student) (Guideline: 5 min. conversation)

20 min. to think about/to write a script

Time left? Try to role-play your script

ASSIGNMENT: 'HOW TO GIVE FEEDBACK?'



WHAT
EFFECT
TUTOR
FEEDBA
CAN I

Giving feedback to a video of a previous cohort who had to
roleplay a feedback situation by using a checklist (in
portfolio map) AND the tool **VideoAnt**

ASSIGNMENT: 'HOW TO GIVE FEEDBACK?'

Browse individually the checklist with tips & tricks (🕒 5 min.)



Watch the following video on which you will give feedback (🕒 5 min.):
<https://youtu.be/MXo74EkdOal>



*Role-play
previou*

Watch the demo of VideoAnt (🕒 4 min.):

https://www.youtube.com/watch?v=1SOE2aQky2I&feature=emb_logo

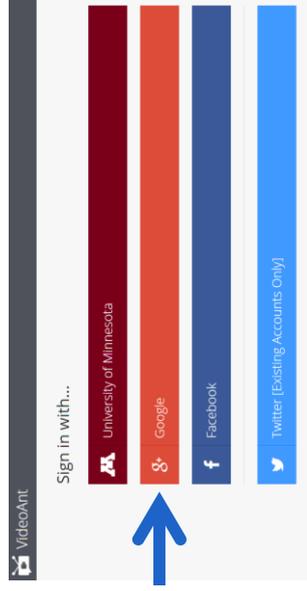
(Watch carefully, you need this tool for the next exercise!)



EDUC
& INNC
GEBIET

ASSIGNMENT: ‘HOW TO GIVE FEEDBACK?’

One group member surfs to <https://ant.umn.edu/> (Chrome/Safari) and signs in via Google account

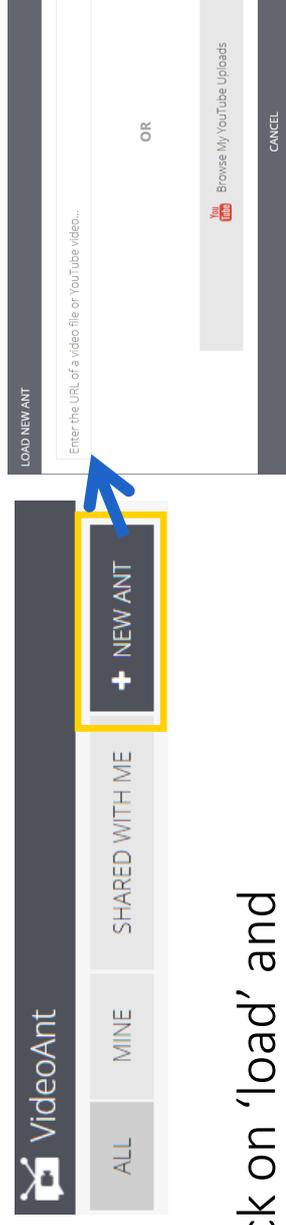


Click on ‘+ New Ant’

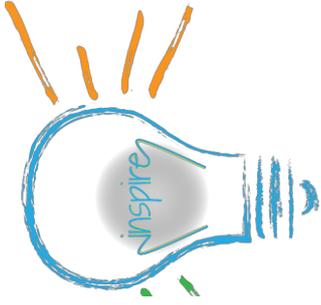
Enter the YouTube-URL:

<https://youtu.be/MXo74EKdOaI>. Click on ‘load’ and

start ‘video anting’ based on the checklist. *What are the positive aspects in the feedback conversation? What are opportunities for improvement?*



🕒 20-25 min.

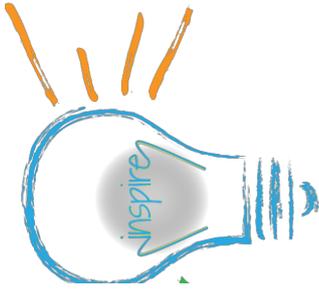


ATIONAL INNOVATION

Authentic assessment of students' communication skills

Participating faculties:

- Psychology and Educational Sciences (therapy sessions)
- Medicine and Health Sciences (consultations with patients)
- Political and Social Sciences (interview skills)
- Pharmaceutical Sciences (conversation with pharmacy clients)
- Veterinary Medicine (conversation with owners of (domestic) animals)

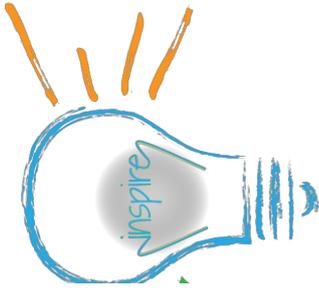


ATIONAL INNOVATION

Authentic assessment of students' communication skills

Problem statement

- Learning communication skills → practice on a regular basis → e.g., (pharmacy practice) labs
- But:
 - Often unfeasible for a lecturer to follow practice sessions 'live' → ~~feedback and~~ **assessment**
 - Feedback and summative assessment based on written representation of behavior of scoresheets or reflection reports (≠ actual performances)
 - Limited number of practice sessions:
 - Lack of safe learning environment → reluctance to practice communication



Authentic assessment of students' communication skills: video annotation as solution

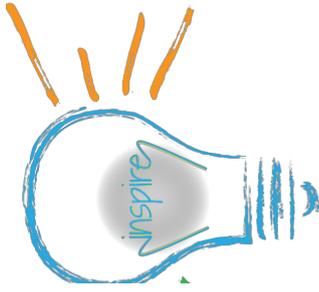
The use of VideoAnt allows:

- To exercise regularly, supported by formative assessment
- To create authentic summative final assessments

Options for students:

- **Reflection:** annotating a video clip provided by the lecturer
- **Self-reflection:** students record their own video clip (e.g., during internships in authentic or during exercises with simulation patients/clients/etc.)
- **Peer evaluation/peer feedback:** analysing each other's video fragments by adding annotations

VIDEO IS VIDEO ANT USED @ GHEENT UNIVERSITY



ATIONAL INNOVATION

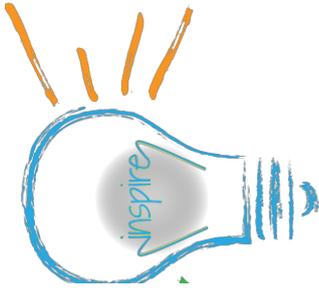
Practical example 1: Motivational conversation (Prof. dr. Stefaan Van Damme)

Context:

- Faculty of Psychology and Educational Sciences – Bachelor in Clinical Psychology
- Faculty of Medicine and Health Sciences – Master in Health Education and Health Promotion

In the courses "First line: Motivation and self-regulation in chronic health problems" (3rd Bachelor Clinical Psychology) and "Individual and group-oriented methods and techniques for influencing behaviour" (Health education and promotion), students learn to apply motivational conversation techniques. The students receive the **theory through lectures and online learning paths**. In addition, they are instructed to conduct **three short conversations with a volunteer** with the aim of mapping and motivating the volunteer to deal with unhealthy behaviour such as smoking, unhealthy eating, or moving too little. These conversations are planned in specified periods so that they match the increasing complexity of conversation skills. The student acquaints through the learning paths. The **conversations are filmed and loaded into the video annotation tool**. **Each student gives feedback to two fellow students** via this tool, and reflects on the video and the feedback received. The **teaching team moderates**, and can (depending on the number of students) also give feedback on the work of the students. At the end of the semester the students write a **self-reflection report** about their experiences, their learning process and issues they need to pay attention to in the future. This reflection is read by the lecturer and included in the non-period bound evaluation

VIDEO IS VIDEOANT USED @GHEENT UNIVERSITY



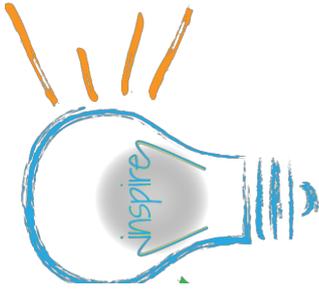
ATIONAL INNOVATION

Practical example 2: Clinical conversation skills (Prof. dr. Lesley Verhofstadt)

Context: Faculty of Psychology and Educational Sciences – Bachelor in Educational Sciences
(Orthopedagogics)

In the course unit 'Clinical Psychological Skills and Diagnosis', the students learn conversation skills they have to apply in a clinical psychological context. The students are given **two moments to practice** this. After the **first theory lesson and practicum**, the students have to do a **role play in a skills lab** every student takes the **role of the therapist for 10 minutes**. **Some students also take on the role of the client**. This situation is **filmed and uploaded to the video annotation tool**. The students are divided into **groups of two and give each other feedback via the tool**. Later in the semester, the process is repeated a second time. Again, every student takes on the role of the therapist, but the **client is played by a different student** (these are PhD students attached to the department). After this conversation, the students must write a **self-reflection on their experiences, their strengths and work points**, which feedback has been taken to the second practice moment and where they will work in the future.

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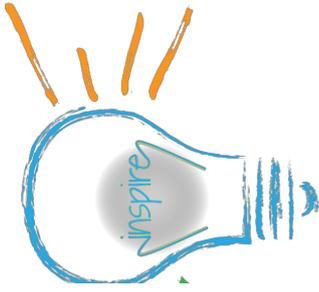
ATIONAL INNOVATION

Practical example 3: Qualitative interviewing (Prof. dr. Peter Stevens)

Context: Faculty of Political and Social Sciences – Bachelor in Sociology

In the course unit 'Introduction to Qualitative Research', students receive an introduction to the principles and techniques of qualitative research as applied in the social sciences. Here, the students learn, among other things, to **conduct an interview**. The students themselves are looking for a **volunteer who wants to be interviewed**. This conversation is **filmed** and **uploaded to the video annotation tool**. The students are **divided into groups** and **provide feedback** within this group through this tool. As a result, they learn to give feedback on sociological work of fellow students in an empathic, critical and constructive way.

VIDEO IS VIDEOANT USED @GHEENT UNIVERSITY



ATIONAL INNOVATION

Practical example 4: Medical consultation (Prof. dr. Annelies Decloedt)

Context: Faculty of Veterinary Medicine – Bachelor in Veterinary Medicine

In the course unit 'Clinical and Communicative Skills I', students learn the process of how to perform a medical consultation in a less demanding context. **During the lessons, the theory is taught and the students get the time to apply the theory in these lessons through a role play.** In the last part of the lesson, the students spread about the space and perform this role-play, which they **film themselves with their smartphone.** This video is put in the **annotation tool to give feedback to each other after the lesson.** They learn to critically reflect on the communication between animal owner and veterinarian.

Britt Adams
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Martin Valcke

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**Strengthening Teaching Competences
in Higher Education
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